

1998

Ferrari Award 1998

Bowling Green State University. Administrative Staff Council

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Notes

1. Colored Paper
2. Colored Ink
3. Poor Photocopies

1998 Michael R. Ferrari Award Selection Sheet

(5 = Outstanding 4 = Very Good 3 = Good 2 = Fair 1 = Poor 0 = No evidence)

Nominee	References & Recommendation	Innovation & Initiative	Emphasis on the Human Dimension	Performance	Relationship w/University Community	Total
Patricia BOOTH						
Deborah CONKLIN						
Lorna GONSALVES-PINTO						
John HARTUNG						
Barbara HOFFMAN						
JoAnn KROLL						
Rebecca McOMBER						
Linda SWAISGOOD						



Bowling Green State University

Administrative Staff Council
Bowling Green, Ohio 43403-0373

April 15, 1998

MEMORANDUM

TO: Administrative Staff Members

FROM: Deborah Burris
1998 Michael R. Ferrari Award Committee

SUBJECT: Call for Nominations

This is the 16th year of the Michael R. Ferrari Award. The award, presented to a member of the Administrative Staff, was authorized by the Board of Trustees in 1982 to honor Dr. Ferrari, who served as interim president during 1981-82. The past recipients of the award have been:

1983	Suzanne Crawford, Affirmative Action
1984	Zola Buford, Registrar's Office
1985	Patrick Fitzgerald, WBGU-TV
1986	Gregory DeCrane, Student Activities and Orientation
1987	George Howick, Management Center
1988	Richard Conrad, University Computer Services
1989	Cindy Puffer, Student Health Center
1990	Jane Schimpf, Food Operations
1991	Dante Thurairatnam, Continuing Education
1992	Penny Nemitz, Firelands College
1993	Ann Bowers, Archival Collections
1994	Ken Schoeni, Athletics
1995	Norma Stickler, Academic Affairs
1996	Jill Carr, Office of Student Life
1997	Thomas Glick, Athletics

Recipients of the award receive an inscribed plaque, a cash award as well as a reserved parking space for one year. A plaque with the awardee's photograph is also displayed in the University Union Lobby honoring the current recipient.

The first step in choosing this year's recipient is the solicitation of nominations. The selection criteria, provided on the enclosure, outlines those factors which should be addressed in nominating individuals for the award. The nomination form is to be used, in conjunction with additional materials of support, for the purpose of placing names into nomination. The nominee must be a full-time member of the University's Administrative Staff. Nominations may be submitted by members of the administrative staff, students, faculty, or classified staff. The selection of the award recipient will be made by a committee of administrative staff representing each of the Vice Presidential and Presidential areas. Selection will be made on the basis of the information supplied through the nomination process.

Award criteria and a nomination form are enclosed. Additional forms are available in the Human Resources Office, Faculty Senate Office, University Union Information Desk, University Bookstore, and on the ASC website. *Please note that the prominence of the University position held by the nominee will not be considered in the nomination or selection process.* All nominations must be submitted to Deb Burris, Graduate College, 120 McFall Center, no later than **5:00 p.m., Monday, June 1, 1998.**

THE MICHAEL R. FERRARI AWARD

Criteria

1. **ELIGIBILITY** - Any person who is a full-time member of the Administrative Staff, i.e., non-faculty contract employee, may be nominated. Nominee must have been an employee for at least one contract year and may not have received the award the previous year. Any nominations from previous years must be resubmitted.
2. **NOMINEES** - Must have exhibited exceptional performance and must have demonstrated a genuine sensitivity to others by showing an open, caring attitude and is attentive to the growth and development of the University. In addition, the nominee must demonstrate at least one of the following attributes:
 - A. Innovation and Initiative - demonstration of resourcefulness in the work place, including the formulation and implementation of creative new ideas. These ideas should have improved the work environment, saved time/or money and, in general, contributed to the better overall efficiency and effectiveness of the University.
 - B. Performance - "above and beyond" that required by the position, e.g., accepting special projects, additional responsibilities such as committee work, giving non-compensable time to effectively complete an assignment, service in professional organizations, or recognition brought to the University through the receipt of grants or through publications.
 - C. Relationship with University Community - The nominee must effectively interact with faculty, staff, or students in providing services that promote growth and harmony in their respective departments, areas, etc., as well as the campus. (This would not mandate service on University groups, committees, boards, etc.)

NOTE: The prominence of the University position held by the nominee should not be considered in the nomination process.



THE MICHAEL R. FERRARI AWARD

Nomination Form

Individual Nominated:

Name: _____

Title: _____

Campus Address: _____

Nominator:

Name: _____

Title: _____

Campus Address: _____

Phone: _____

☐ Administrative ☐ Faculty ☐ Classified ☐ Student

A letter of support and at least three (but no more than 5) additional letters of reference must accompany this nomination form. The letter of support should describe how long and in what capacity you have known the nominee and, in accordance with the criteria, describe the nominee's qualifications for this award. Resumes are not necessary.

Please keep in mind that **the SELECTION OF THE AWARD RECIPIENT WILL BE MADE ON THE BASIS OF THE INFORMATION SUBMITTED.** The nomination form and all supporting materials must be received in the office listed below no later than **5:00 p.m., Monday, June 1, 1998.** Late submissions will not be considered.

*Deborah Burris
The Graduate College
120 McFall Center*

Ferrari Award nominees sought

Nominations are being accepted for the 16th annual Michael P. Ferrari Award. The award is presented to a member of the administrative staff and was authorized by the Board of Trustees in 1982 to honor Ferrari, who was interim president during 1981-82.

Recipients of the award receive an inscribed plaque, a cash award and a reserved parking space for one year. A plaque with the awardee's photograph is displayed in the Student Union lobby.

Nominations will be accepted until 5 p.m. June 1. Nominees must be full-time members of the administrative staff and nominations may be submitted by members of the administrative staff, students, faculty or classified staff. The selection of the award recipient will be made by a committee of administrative staff representing each of the vice presidential or presidential areas. Selection

will be made on the basis of information supplied through the nomination process.

Nominees must have exhibited exceptional performance and a genuine sensitivity to others by showing an open, caring attitude and attention to the growth and development of the University. In addition, the nominee must demonstrate at least one of the following attributes: innovation and initiative, performance, and relationship with the University community.

Nomination forms are available in the Human Resources Office, Faculty Senate Office and University Bookstore, and at the Union Information Desk and the Administrative Staff Council website. The form is to be used in conjunction with additional materials of support and should be submitted to Deb Burris, Graduate College, 120 McFall Center. ♦

Hartung improves Firelands enrollment

□ Firelands director of enrollment receives the University's highest honor for administrative staff.

nearly every administrative area on campus," she said. "There is no single administrative employee who provides the breadth of knowledge and experience as John does."

Starting as a graduate student intern in 1974, Hartung became coordinator of veterans' services the following year and director of registration and veterans' services in 1977.

He was associate director of admissions from 1979-82, when he began a seven-year stint as director of admissions and registration. He then served as director of enrollment services from 1989 until last year, when he assumed his current position.

In admissions, Hazlett said, Hartung cultivated strong ties with area high schools, began tracking public enrollment numbers to project the pool of prospective students and set up both a computer database of those students, procedures for regular reports of admitted/enrolled students.

"Hartung's efforts have re-energized our Enrollment Management Team, helped us

improve college marketing and recruitment efforts, aided in strengthening our high school outreach activities and began actively promoting Post-Secondary Enrollment Options Program (PSEOP) and Tech Prep opportunities on campus," said Darby Williams, Firelands dean. "I have never worked with any administrator who more effectively blends organizational, technical and supervisory skills with compassion, concern and empathy for the people he deals with on a regular basis."

The BG News

John Hartung has handled nearly everything from admissions to veterans' services in his nearly 25 years at BGSU Firelands campus.



HARTUNG

During the fall administrative staff reception, held Sept. 29, Hartung was recognized for his service. He received the University's highest honor for administrative staff — the Michael R. Ferrari Award, named for BGSU's interim president in 1981-82.

Hartung, the current director of enrollment and student services at Firelands, is the college's second winner in the award's 16-year history.

The award includes an inscribed plaque, \$1,000 in cash and a reserved parking space for the year.

Arlene Hazlett, associate director of admissions and academic advising at Firelands, who was one of several nominating Hartung, said he has had a "profound impact on the development of Firelands."

"Beginning as a graduate student and working with veterans and student activities, he has at one time or another worked in

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Firelands administrator wins Ferrari Award

John Hartung has handled everything from A (admissions) to V (veterans' services) in nearly 25 years at Firelands College.

Tuesday (Sept. 29), Hartung was recognized for his service with the University's highest honor for administrative staff, the Michael R. Ferrari Award.

The award, named for BGSU's interim president in 1981-82, was presented at the Fall Administrative Staff Reception in Miletz Alumni Center.

A committee of administrative staff selected Hartung, the current director of enrollment and student services at Firelands and the college's second winner of the award in its 16-year history. Penny Nemitz was the first, in 1992.

Going with the honor are an inscribed plaque, \$1,000 in cash and a reserved parking space for one year. In addition, a plaque with the recipient's photograph is displayed in the Student Union lobby.

Award criteria include "genuine sensitivity to others by showing an open, caring attitude" and attentiveness to the University's growth and development. Also required is at least one of the attributes of innovation and initiative, performance be-

yond what the position requires and an effective relationship with the University community.

Hartung qualifies in all of those areas, according to Arlene Hazlett, his nominator and associate director of admissions and academic advising at Firelands.

Hazlett wrote that Hartung has had "a profound impact on the development of the institution. Beginning as a graduate student and working with veterans and student activities, he has at one time or another worked in nearly every administrative area on the campus."

"There is no single administrative employee who provides this breadth of knowledge and experience," she added.

Starting as a graduate student intern in 1974, Hartung became coordinator of veterans' services the following year and director of registration and veterans' services in 1977.

He was associate director of admissions from 1979-82, when he began a seven-year stint as director of admissions and registration. He then served as director of enrollment services from 1989 until last year, when he assumed his current position.

In admissions, Hazlett

noted, Hartung cultivated strong ties with area high schools; began tracking public school enrollment numbers to project the pool of prospective students, and set up both a computer database of those students and procedures for regular reports of admitted/enrolled students.

He "has developed the system and established the relationships with BGSU officers so that students can now manage all transactions at Firelands with very few exceptions," Hazlett wrote. "This service-centered approach to working with Firelands students is what students report to be one of the most satisfying reasons for attending BGSU's regional campus."

Firelands Dean Darby Williams pointed out Hartung's efforts when Firelands' enrollment dropped unexpectedly in 1993. He "re-energized our Enrollment Management Team, helped us improve college marketing and recruitment efforts, aided in strengthening our high



Firelands College Dean Darby Williams congratulates John Hartung (right) after the Firelands administrator received the Ferrari Award at Tuesday's (Sept. 29) Fall Administrative Staff Reception. Hartung's nominator, Arlene Hazlett (left) looks on, along with his wife, Roberta.

school outreach activities and began actively promoting PSEOP (Post-Secondary Enrollment Options Program) and Tech Prep opportunities on campus," the dean wrote.

Hartung, one of eight full-time administrative staff members who were nominated for the award, thanked his colleagues at Firelands, saying that "if I'm doing anything right," it's because

of them.

"Any dummy can steer," he said, making an analogy with sailing. "You need a good crew to win the race." ♦

Women's Center opening brings lobbying to fruition

It's a gathering place, a learning place, a sharing place.

It's the Women's Center, which opened earlier this month after several years of lobbying by faculty and students. Located in a former classroom and office at 107 and 108 Hanna Hall, the center has a welcoming, comfortable atmosphere with donated furnishings: overstuffed chairs, books and magazines to read and colorful paintings.

When Mary Krueger arrived in May to assume the director's position, the center was just a space full of mismatched classroom chairs and tables. "I spent the summer making the physical space ready" for the center,

which Krueger remembers: women on campus lobbying for when she was a student at Bowling Green in the 1970s.

Krueger's goals for the center are multiple. "What I would like to see the center become is a resource referral, an information clearing-house, an advocate for career and personal issues for women; a physical space where women can go that is open, accepting, physically safe; a haven from stress where people can relax and be themselves and talk about things that matter to them. But I want to stress that the center is not just for women—everyone is welcome here," she said.

"I want the center to be

both proactive and responsive," she added. "There are many women's issues that should be addressed, such as domestic violence, pay equity, child care, sexual harassment. We also need to be a place where people can suggest things to us and know that someone is really going to listen and act on it, when possible."

The center already has become a meeting place, with WOMYN for WOMYN, sororities, VISION and continuing education classes meeting there. "I was a member of WOMYN for WOMYN when I was a student here, so that was real nice to see them start to come here," Krueger said.

In addition to readying

the physical space over the summer, Krueger developed programming that began when the center opened, including Brown Bag Lunch Specials and "No Fear" workshops. "I wanted us to be able to offer something right off the bat," she said.

The Brown Bag Lunch Specials are conducted over the noon hour every two weeks. With audience members bringing their own lunches, they listen to presenters speaking on a variety of topics, such as sexual assault, spiritual development, social change, aromatherapy and human rights.

"We had 30 people here for the first brown bag,"

(Continued on page 2)

United Way campaign raises \$33,500 so far

The University's United Way campaign is about one-third of the way to the goal of \$100,000.

As of last week, \$33,587 had been collected from University contributors, including 49 new ones.

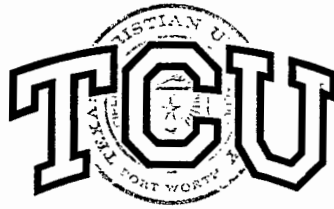
The campaign will end Oct. 17, and that night, the winner of United Way Bowl II between Bowling Green and the University of Toledo will be announced at halftime of the BG-UT football game in Toledo's Glass Bowl.

The president of the losing university, as determined by levels of staff

participation in the United Way drive, will have to wear the winner's jersey at the game.

Payroll deductions for United Way won't begin until Jan. 20, and contributors of \$25 or more may designate their gift to any of the 69 agencies under the United Way of Greater Toledo umbrella.

Hadiye Muezer, director of the Wood County United Way, is available to talk to campus groups about those agencies' activities and services. She can be reached at 592-2390 to arrange a time. ♦



OFFICE OF THE CHANCELLOR

COPY

November 2, 1998

Dear John:

How happy I was to receive notice that you were selected as the recipient of the 1998 Michael R. Ferrari Award!

There can be no doubt that you have made substantial contributions to Firelands College of Bowling Green State University for the past 25 years, and you have earned the respect of faculty, students and staff for your sustained support and commitment to service.

I had the opportunity to read the nomination letters and supportive materials prepared on your behalf by colleagues, and these items provide an impressive documentation of your accomplishments. I remember also your work when I visited Firelands and I sensed then your energy and dedication to the College and the University. To be sure, your efforts have led to a number of positive developments on the campus and in the community.

Please accept my hearty congratulations and best wishes!

Sincerely,

Mick

Michael R. Ferrari
Chancellor

Mr. John P. Hartung
Director of Enrollment and Student Services
Firelands College of BGSU
One University Drive
Huron, Ohio 44839-9791

cc: ✓ Deborah Burris, Manager Graduate Records
Dean Darby Williams, Fireland College

THE MICHAEL R. FERRARI AWARD

Nomination Form

Individual Nominated:

Name: John P. Hartung
Title: Director of Enrollment & Student Services
Campus Address: Firelands College BGSU

Nominator:

Name: Arlene L. Hazlett
Title: Assoc Director of Admissions & Academic Advising
Campus Address: Firelands College BGSU
Phone: 2-0683

☒ Administrative ☐ Faculty ☐ Classified ☐ Student

A letter of support and at least three (but no more than 5) additional letters of reference must accompany this nomination form. The letter of support should describe how long and in what capacity you have known the nominee and, in accordance with the criteria, describe the nominee's qualifications for this award. Resumes are not necessary.

Please keep in mind that **the SELECTION OF THE AWARD RECIPIENT WILL BE MADE ON THE BASIS OF THE INFORMATION SUBMITTED.** The nomination form and all supporting materials must be received in the office listed below no later than **5:00 p.m., Monday, June 1, 1998.** Late submissions will not be considered.

Deborah Burris
The Graduate College
120 McFall Center



Bowling Green State University

FIRELANDS COLLEGE

Office of Enrollment Services
901 Eye Beach Road
Huron, Ohio 44839-9791
(419) 433-5560
(800) 322-4787
Fax: (419) 433-9696

Michael R. Ferrari Award Nomination for John P. Hartung

Innovation and Initiative

Over the more than two decades that John Hartung has been employed at BGSU Firelands College, he has had a profound impact on the development of the institution. Beginning as a graduate student and working with veterans and student activities, he has at one time or another worked in nearly every administrative area on the campus. There is no single administrative employee who provides this breadth of knowledge and experience.

From the outset, John has had a vision for Firelands which has driven the development of all the services provided for students. As a student commuting to BGSU to complete his masters degree, John was keenly aware of the burden on Firelands students who had to interact in person with BGSU for many transactions involving registration and financial aid. Since that time, he has developed the systems and established the relationships with BGSU offices so that students can now manage all transactions at Firelands with very few exceptions. This service centered approach to working with Firelands students is what students report to be one of the most satisfying reasons for attending BGSU's regional campus. His vision continues as he diligently works toward the inclusion of Firelands College in on-line and telephone registration systems and BGSU.

It is a daunting task to describe John's accomplishments and present a clear understanding of the impact that he has had on the institution. Much of what he has set in motion on this campus is taken so much for granted by faculty, staff, and students alike that few would be able to identify what the college would have been like without his presence. A summary of a few of his accomplishments includes:

- A. Student Activities
 1. Started the Student Advisory Committee which was a faculty/student committee responsible for overseeing student activities
 2. Initiated programs for adult students
- B. Financial Aid
 1. Veterans' representative
 2. Established most Firelands College scholarships
 3. Created scholarship award guidelines and procedures
- C. Admissions
 1. Established strong ties to area high schools
 2. Set up the procedures for regular reports of admitted/enrolled students
 3. Began tracking public school enrollment numbers to project potential pool of prospective students

4. Set-up computer database of prospective students
5. Created Firelands College admissions materials
- D. Registration
 1. Established registration procedures for Firelands College
 2. Started a local computer database of student registrations before it was possible to access the BGSU mainframe CICS
 3. Archived Firelands College registration information for information retrieval prior to BGSU mainframe CICS
 4. Handled degree audits for this campus
 5. Established procedures for payment of fees, grade reporting, class rosters, closed courses, and waiting list policy
 6. Developed the Firelands College class schedule booklet and continues to lay it out using desktop publishing
 7. Responsible for Post Secondary Options program
- E. Assisted with the coordination and moderated the regional high school academic challenge program for approximately 10 years

Performance

John describes himself as "a company man." Taken literally, this means that he always puts the College and the University first. In the eleven years that I have known him, he has never dodged a difficult assignment or passed along his responsibilities to staff who work for him. He continues to be among the first on campus every morning, and the last to leave each evening. He takes his work seriously, often returning on weekends to finish something, because "you do what it takes to get the job done." No one on his staff works harder than John.

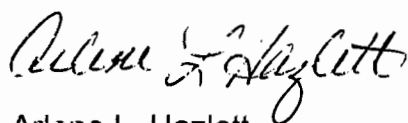
This last year has been an especially difficult one for John. Shortly after the end of spring semester, Dr. Williams reorganized the administrative staff, placing all of the student services under John's direction. This included advising, student activities and career counseling. The suddenness of the reorganization left staff members somewhat adrift and unsure of the impact of the changes on their positions. In very short order, John managed to provide a solid framework from which operations could continue. He bolstered individuals who needed extra support, gave others more responsibility, and curbed behaviors which were detrimental to the institution. It was a very difficult and vulnerable time for the department and the college.

Shortly thereafter, in the midst of this massive reorganization, college staff members were sent reeling from the news that Dr. Williams had disappeared in Puerto Rico. I watched and worked with John as he shouldered the enormous burden of leading the college and assisting with efforts to locate Dr. Williams while continuing to combine the Enrollment Services and Student Services offices throughout those awful weeks. He was obviously tired and overworked, but managed to offer the support and guidance his staff so desperately needed. Working unbelievably long hours and forfeiting vacation time as he exceeded his maximum 45 days, he kept the college on an even keel and brought us to a fall semester with the highest enrollment numbers ever recorded at Firelands College.

Relationship with University Community

Oftentimes, individuals are nominated for prestigious awards because they are well-liked by their colleagues. In this case, I believe that John is not only well-liked on this campus and throughout the University, but also respected for his fairness, impartiality and well reasoned decision making skills. Throughout the years that I have worked at Firelands College, I have found John to be someone in whom I have complete trust. I admire and respect him more than anyone with whom I have ever worked. He always clears the time on his impossible schedule to meet with his staff to answer questions and help solve problems. He teaches people what they need to learn to do their jobs well, gives praise where it is due, pitches in when help is needed, and never takes credit for the work of others. He has been my guide, mentor, and an esteemed colleague.

Respectfully submitted:



Arlene L. Hazlett

Associate Director of Admissions & Academic Advising
BGSU Firelands College



Bowling Green State University

FIRELANDS COLLEGE

Office of the Dean
901 Eye Beach Road
Huron, Ohio 44839-9791
(419) 433-5560
(800) 322-4787
Fax: (419) 433-9696

May 14, 1998

TO: Michael R. Ferrari Award Committee

I am writing to enthusiastically endorse the nomination of John Hartung for the Michael R. Ferrari Award in recognition of his 24 years of outstanding administrative staff service to Bowling Green State University.

John is a graduate of BGSU's College Student Personnel Program offered by the College of Education, and he completed his CSP internship on our campus. Since 1974 he has been employed at Firelands College in a series of progressively more responsible and challenging administrative positions:

- ◆ Graduate Student Intern (1974-75)
- ◆ Coordinator of Veterans Services (1975-77)
- ◆ Director of Registration and Veterans Services (1977-79)
- ◆ Associate Director of Admissions (1979-82)
- ◆ Director of Admissions and Registration (1982-89)
- ◆ Director of Enrollment Services (1989-97)
- ◆ Director of Enrollment and Student Services (1997-present)

In my twenty-six years of full-time teaching and administrative experience in higher education, I have never worked with any administrator who more effectively blends organizational, technical, and supervisory skills with compassion, concern, and empathy for the people he deals with on a regular basis: students, faculty, staff, fellow educators, colleagues, and community members. He is very highly respected on our own campus, at Bowling Green State University (where he is a well-known contributor to various university committees and university-wide enrollment management initiatives), and within the local educational community (high school counselors, principals, superintendents, and others).

For whatever challenging task he is assigned, John brings a high degree of professional competence, conscientious performance, and "can-do" commitment to excellence. As an illustration, when Firelands College's enrollment dropped unexpectedly in 1993, he re-energized our Enrollment Management Team, helped us improve College marketing and recruitment efforts, aided in strengthening our high school outreach activities, and began actively promoting PSEOP and Tech Prep opportunities on campus. The results were a demonstrably successful turnaround, leading Firelands College to post its record of record historically all time high student enrollments this year.

John speaks frequently to local community groups about educational opportunities offered by Bowling Green State University and by Firelands College. In all of these public gatherings, he

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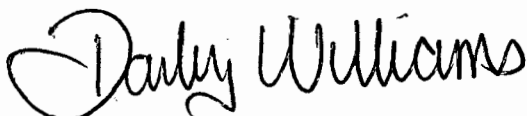
presents himself as an excellent spokesperson for the University and its programs. He was one of the first individuals on our campus to innovate and master the art of using computer-projected slides and graphics for public presentations. He has considerable expertise on using computer technology for administrative reporting and is the only individual on our campus who is able to create FOCUS reports to generate institutional data needed for Ohio Board of Regents reports, accreditation studies, and academic program reviews.

John's contributions to the College and University are many and varied. He serves as our College liaison to BGSU's Offices of Records, Registration, and Bursar as well as the Administrative Computing Council. At Firelands College he serves on the Budget Committee, the Enrollment Management Team, the College Performance Assessment Team, and the Dean's Administrative Cabinet. For many years he has also volunteered time to serve as Master of Ceremonies for the Firelands Challenge Academic Quiz Program; in this capacity he has greatly enhanced the visibility of BGSU among local school districts.

Too often, I think, those individuals who possess exceptionally strong technical and professional competencies lack the "people skills" that enable them to motivate, lead, and coach their co-workers. This is not the case with John Hartung. His background in College Student Personnel studies has provided him a firm foundation for a philosophy of caring nurturing, and talent development — the very core of student development work. In May 1997, all of our college recruitment, admissions, enrollment, and student services functions were consolidated into a single administrative unit, for which John was selected to serve as the new Director. In one year he has managed to overcome turf battles, inconsistent administrative practices, and a climate of mistrust in order to bring together disparate offices into a cohesive student support unit. This summer we are completing the office relocations to allow all student service employees to function as part of a collaborative team and to present a convenient, unified, "one stop shop" for our students.

Nominees for the Ferrari Award are expected to exhibit exceptional performance, sensitivity to others, commitment to development of the University, and innovative leadership. As all of these attributes are clearly exhibited by John Hartung, I can think of no individual more deserving of this distinguished service award.

Respectfully submitted,



R. Darby Williams, Ph.D.
Dean, Firelands College

RDW:km



Bowling Green State University

FIRELANDS COLLEGE

One University Drive
Huron, Ohio 44839-9791
(419) 433-5560
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Fax: (419) 433-9696

May 18, 1998

Dear Michael R. Ferrari Award Committee:

I am writing in support of Mr. John P. Hartung's nomination for The Michael R. Ferrari Award. I have worked with John in a variety of capacities over my eight years as a faculty member in the Humanities Department at Firelands College. Over this time I have come to know John as a colleague who has offered continuing support for my work both as a faculty member and as an academic advisor. Although I am not an administrator, I have found in John a model. He has demonstrated immense commitment to the College and a deep understanding of the history and current workings of the College.

Although administrators do not have the same continual contact with students that the faculty do, John has come to know a great many of our students. He remembers who they are and what their concerns are. I have witnessed this on occasions when advisees of mine have gone to John for information and advocacy. One student recently turned to John to clarify a requirement which she believed she had already fulfilled. She was able to get in to see John immediately. Because he is so knowledgeable of Bowling Green State University policy, John was able to explain to this student the *spirit* of the policy and then to look specifically at her unique situation to clarify how this requirement might apply to her. Two days after her meeting with John, this student called me to report that she had a full understanding of the requirement and of the process she needed to pursue because of her situation. She thanked me for directing her to John Hartung and said that he was respectful of her needs and assisted her in understanding her options and in pursuing those.

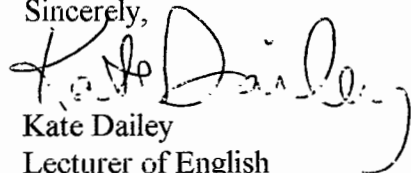
Not only has John aided my advisees, but he is an on-going source of information and assistance to me as an adviser. I have never hesitated to contact John when I was unclear about a policy. When John has not had an immediate answer for me, he has always been quick to seek out information and to contact me with that. This past year, John's job changed dramatically, and he became responsible for a number of areas that had previously been directed by a variety of administrators. As John moved into his additional responsibilities, his awareness of student needs became evident to me. He supported and encouraged a number of campus programs being planned by the Student Activities Director. While the woman in this position brought important new programs to campus, she was here only on a part-time basis and was new to our campus. I observed John finding himself far more involved in campus programming and in assisting our Student Activities Director than he had probably ever expected to do. I also observed that John has a fine sense of what is needed on our campus to meet student interests and to challenge students to expand their experiences and knowledge of the world. One program in particular, a reading and talk given by a woman who was a survivor of the holocaust, had an enormous impact

on me and my students. This was one of the events that John was particularly supportive of even though there was concern of not developing a sufficient audience. He knew that this would be a new program on our campus and one that was important for our students to experience. And as it turned out, attendance was outstanding.

In terms of John's innovation and initiative and his willingness to go beyond what is expected, I know that those administrators working directly with John can speak to that with more specificity than I. I can only comment on what I have observed over this past year of changes at Firelands College. Since Academic and Student Services has come more directly under the supervision of John Hartung and Arlene Hazlett, who is the Associate Director of Admissions and Academic Advising, that area has grown immensely more professional. The work that has come from that office has been done more carefully, quickly and accurately. Information has been far better communicated to faculty who advise; student orientation programs have been far more effectively organized, and workers in those areas are much more clear about what is expected of them and of how to get support in completing their work. Prior to the changes that John Hartung and Arlene Hazlett implemented, I was prepared to discontinue my work as an academic adviser. With the enormous work that these two individuals have put into reorganizing Student and Academic Services I am happy to continue as an adviser and am absolutely comfortable sending students to that office for whatever support they need.

I am pleased to have the opportunity to support John Hartung's nomination for The Michael R. Ferrari Award as it gives me the opportunity to acknowledge in a public forum all that John Hartung has done for Firelands College and for my own professional development. If I can offer any further support for his nomination, please contact me at Firelands College (419) 433-5560 or at home (419) 433-6528.

Sincerely,



Kate Dailey
Lecturer of English
Elementary Education Adviser



Bowling Green State University

FIRELANDS COLLEGE

Office of the Dean
901 Pye Beach Road
Huron, Ohio 44839-9791
(419) 433-5560
(800) 322-4787
Fax: (419) 433-9696

May 19, 1998

The Michael R. Ferrari Award Committee,

Mr. John Hartung, Director of Enrollment and Student Services, is a veteran administrative employee of Firelands College/Bowling Green State University who possesses a wealth of knowledge from a historical perspective of people, programs, processes, and procedures. He has effectively utilized this knowledge to analyze and evaluate proposed new methods or policies before they have been initiated. His wisdom has afforded Firelands College the opportunity on many occasions to modify new procedures or processes before disastrous or devastating consequences have resulted. In particular, Mr. Hartung has independently updated his computer knowledge of programs and applications to provide the best recording-keeping system possible for data and statistics in the college. Nevertheless, he has worked diligently in recent years with main campus to incorporate the university CICS system along with his computerized programs.

Late last spring Mr. Hartung was given the additional responsibilities to supervise the Academic/Student Services Department, as well as the College Relations Office. John willingly accepted the challenge of combining the Enrollment Services area with the Academic/Student Services area to provide continuity and more efficient service to our "customers," the general public and specifically the students. He has orchestrated the reassignment of duties, responsibilities and work schedules, only after meeting individually and with the group of employees from the three departments to incorporate their input for the most efficient and mutually agreeable reorganization.

During the absence of our Dean last summer, Mr. Hartung had been given the responsibility of "Acting Dean." He assumed the assignment of handling the emergency situation with the utmost professional demeanor while maintaining "business as usual" with the day-to-day operations. His dedicated guidance and support of coworkers, as well as the Dean's family, during these stressful circumstances was truly commendable. During this time Mr. Hartung logged many late nights and weekends of work, relinquishing family and vacation plans, in order to keep his regular workload current. Since we worked closely with one another for these two weeks, John indisputably confirmed the trust and respect I had previously attributed to him.

Mr. Hartung is most deserving of this prestigious award, as he is the ultimate example of a first-rate BGSU employee.

Respectfully submitted,

A handwritten signature in cursive script that reads "Karen Munsterman".

Karen Munsterman
Administrative Secretary, Dean's Office
Firelands College

LETTER OF SUPPORT FOR JOHN P. HARTUNG

It is with great pleasure that I write this letter of support for John Hartung. During my first ten years of employment with the University at Firelands College, John was a constant source of knowledge. His expertise in policy and procedures could be relied on in any situation. He is a quality professional that has become a rare breed in the current downsizing trend of business.

John is rarely ill, often loses vacation, and can be counted on giving that 110% that is now required of University Administrators.

In 1991, I moved to the Admission Office under John's direct supervision. He was a kind caring individual and encouraged me to grow and expand my knowledge of the University. He was helpful and gave me the many hours of guidance that has molded me into the confident individual he knew I could become.

When we experienced a turnover in personnel, John did both his job and the job of the Director of Admissions. He visited 29 area high schools and performed dual functions until a new Director was hired. He worked many long hours to do two jobs. When it was time to hire a new individual, he made sure that I would be able to work closely with the person. His consideration for me showed that he really cared about my working environment. John is an outstanding manager who maintains an open mind and understanding heart. A rare but necessary quality in the managerial relationship with an employee.

John can effectively slash the "fat" from an area and streamline an office for maximum efficiency. He has made sure that the Enrollment Services and Student Services employees are working together in harmony. John can tell you what he wants done and how to do the job. You never have to guess when he makes a request. He has excellent communication skills.

Anything that Dr. Darby Williams, our dean, has asked of John he has done. He is always positive and upbeat. He was the Master of Ceremony for many years on the local radio station for the Firelands Challenge. Our local high school students competed with each other and tried to answer questions that John would ask. He is a liaison for veterans returning to school. Post-Secondary Option students are also managed by him. His plate is very full and he digest it well!

John is a loyal and competent employee of Bowling Green State University and very much deserves to win this recognition!



Sandy Yandell
Student Services Counselor
Admissions Office
Firelands College



Bowling Green State University

FIRELANDS COLLEGE

One University Drive
Huron, Ohio 44859-9791
(419) 433-5560
(800) 322-4787
Fax: (419) 433-9696

May 19, 1998

The Michael R. Ferrari Award Committee
c/o Deborah Burris
The Graduate College
120 McFall Center
Bowling Green State University
Bowling Green, OH 43403

Dear Committee:

It gives me great pleasure to write this letter in support of John Hartung's nomination for the Michael R. Ferrari Award for 1998. I have served as John's assistant director of financial aid since October, 1994, but I have had the pleasure of knowing him since the early 1980's when we conducted yearly financial aid nights for a group of local high schools. It was during those financial aid programs that I came to know and respect John for his knowledge and professional demeanor. At the time, I was the director of admission for Heidelberg College. When I was offered the financial aid position, I eagerly accepted it, in part because John would be my supervisor.

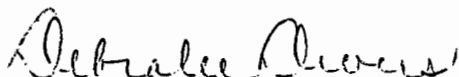
John's ability to be innovative is quite obvious at Firelands. He is eager to adopt new procedures that will benefit Firelands, its staff and students. John is also quick to see that his staff is equipped with the appropriate knowledge and technology needed to follow his lead. An example of this is our use of computer software to assist us in making public presentations. Through John's leadership, he encouraged, equipped and trained his staff to use the latest technology. As a result, local school officials look to Firelands College as the leader in technology and innovation.

John is the consummate professional. He sees every task through to completion, no matter how much of his own time it takes. He works well beyond the traditional 8-5, Monday through Friday work week. He is often working at the College on weekends to complete special projects that will benefit Bowling Green State University. During the last year, John has assumed a great deal of additional responsibility at Firelands (in addition to his regular assignments) by bringing together the student services efforts of the College. John's leadership has provided a cohesive, seamless link between admissions, financial aid, registration and the student services process. Students, faculty, and staff alike have benefitted from John's leadership.

20

I hope the committee will give every consideration to our nomination of John Hartung for the 1998 Michael R. Ferrari Award. John is a dedicated employee of Bowling Green State University who has brought professionalism, innovation and dedicated service to a new level.

Sincerely,

A handwritten signature in cursive script, appearing to read "Debralee Divers".

Debralee Divers
Assistant Director of Financial Aid

DD/wp

THE MICHAEL R. FERRARI AWARD

Nomination Form

Individual Nominated:

Name: Patricia Beeth
Title: Educational Resources Manager
Campus Address: NWDET Foundation
245 Trapp Ave, Rm 119

Nominator:

Name: Roxanna Foster and Andrew Freeman
Title: Educational Technology Assistants
Campus Address: NWDET Foundation
Phone: 2-7039 and 2-9629

☒ Administrative ☐ Faculty ☐ Classified ☐ Student

A letter of support and at least three (but no more than 5) additional letters of reference must accompany this nomination form. The letter of support should describe how long and in what capacity you have known the nominee and, in accordance with the criteria, describe the nominee's qualifications for this award. Resumes are not necessary.

Please keep in mind that the **SELECTION OF THE AWARD RECIPIENT WILL BE MADE ON THE BASIS OF THE INFORMATION SUBMITTED.** The nomination form and all supporting materials must be received in the office listed below no later than **5:00 p.m., Monday, June 1, 1998.** Late submissions will not be considered.

*Deborah Burris
The Graduate College
120 McFall Center*



NORTHWEST OHIO EDUCATIONAL TECHNOLOGY FOUNDATION

WBGU-TV
BOWLING GREEN STATE UNIVERSITY
BOWLING GREEN, OHIO 43403-0061

419-372-7033
300-966-9638
FAX: 419-372-0220

May 28, 1998

Deborah Burris
1998 Michael R. Ferrari Award Committee
The Graduate College
120 McFall Center

Dear Deborah:

After receiving the call-for-nominations memorandum for the Michael R. Ferrari Award, we felt that Patricia Booth more than meets the criteria for this honor; therefore, we would like to officially nominate Pat for this award.

Pat's service to the University spans over two decades, and in that time she has accomplished so much for the University and community that this letter alone could never do her justice. For the many years Pat has put into her duties to the University, not once has she ever expected recognition or compensation for her tireless efforts.

Pat Booth is the kindest and most sensitive individual we know personally and professionally. Her heart goes out to the people she works with as well as the students that have worked for her. With a sympathetic ear and shoulder to cry on, Pat is a best friend or "mom" to all that come into contact with her. She has even opened her home to students in need and to out-of-state BGSU varsity hockey players as a "Hockey Mom." Pat's heart goes out to her community as well. She is a board member and active volunteer of the American Cancer Society for Wood County and gives much of her free time to that cause.

Pat is truly a leader in her field. By being the Educational Resources Manager for both NWOET and the Northwest Ohio Media Center, she is responsible for supplying both public and private school teachers in a twenty-county area with the information and technology they need to effectively instruct their students. Pat is recognized nationally as an authority on educational software in particular, and she serves on the national advisory board of Broderbund. Software companies look to Pat for feedback on their products through the thousands of teachers she is in contact with every year, as well as her personal input. Pat most recently served as a reviewer on the state-funded and locally-produced MathTrek CD-Rom. Pat's knowledge and advice aided in the correlating of this software to the Ohio Fourth-Grade Math Proficiency Test.

Pat's resourcefulness is evident through the vast amount of software (literally thousands of titles and television series) the Foundation and Media Center have received, most of which is donated

directly by the software companies. These companies know the enormous amount of teachers in Northwest Ohio and student teachers at Bowling Green State University with whom Pat comes into contact, so therefore they gladly offer their products at no cost.

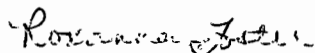
Spreading the word of Bowling Green State University's opportunities and supporting the University programs have become unconscious deeds for Pat. She travels all around Ohio and the United States telling educators, administrators, politicians, and the public of how NWOET, WBGU-TV, and BGSU are continually evolving to better suit the needs of their students and teachers. Pat is also a regular attendee at many University athletic events, including basketball, football, and hockey games; she also devotes much of her time and energy to the Falcon Club.

Everyday Pat goes above and beyond what is expected of her. She is usually one of the first (if not the first) staff member to arrive in the morning, and she habitually stays after hours. Not a day goes by that somebody doesn't have to tell her, "Pat, go home!"

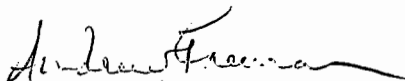
Pat regularly accepts new projects and responsibilities that defy her job description. Last year, she took on the duty of coordinating NewSix, a made-for-kids-by-kids news program that airs on Channel 27. Now in her second year as coordinator, Pat continues to work on NewSix with WBGU-TV, as well as undergraduate and graduate telecommunications students. The project has enjoyed so much success, recognition, and popularity that NewSix has been nominated for a regional Emmy this year.

Pat Booth is truly an asset to the University. She gives 110 percent to everything she does and never quits something once she begins it, all the while keeping a smile on her face and helping those along the way. It has been our honor to work with her and to know her personally.

Sincerely,



Roxanna Foster
Educational Technology Assistants, NWOET Foundation



Andrew Freeman



May 29, 1998

Deborah Burris
Michael R. Ferrari Award Committee
Bowling Green State University

Dear Committee Members:

Every year there are truly wonderful and deserving candidates to consider for the award that recognizes one among us who represents the values which Mick Ferrari so aptly lived when he was here and continues in his successful career to this day. I am happy to write to you in favor of your consideration of the nomination of Pat Booth.

I have known Pat for all the years she has worked at BGSU and would like to refer to several special qualities that she shares so readily in her professional life.

Dedication and performance: Pat has always been willing to do whatever was necessary to help accomplish the goals of BGSU. This has included dressing up like a clown for days on end to perform during the membership campaigns on WBGU-TV when this was not at all part of her job assignments. She has also been excited and willing to grow in her skills and adapt as the mission and needs of NWOETF have changed and evolved over the years. This has meant almost constant learning with expanding the services of the NWOETF. Recently it has meant taking on new responsibilities for the NEWS SIX production which has brought new honors and recognition to BGSU again this year with an EMMY nomination.

There are many student employees who work with Pat and she has always been a friend and "mother" away from home to them. For some it has meant providing a place to live and for others a dear friend and counselor.

I am sure that there will be others who will attest to Pat's innovation, including the work she did several years ago in establishing a "fulfillment service" for WBGU-TV when we were literally swamped with the success and demand for Marcia Adams materials. Pat established a "mini business" for us that was very successful.

I hope you will strongly consider Pat for the award this year and would be happy to answer any questions you might have.

Sincerely,

Patrick T. Fitzgerald
Director of Television Services
General Manager of WBGU-TV

Tucker Center For
Telecommunications

Bowling Green
State University

Bowling Green, OH
43403-0060

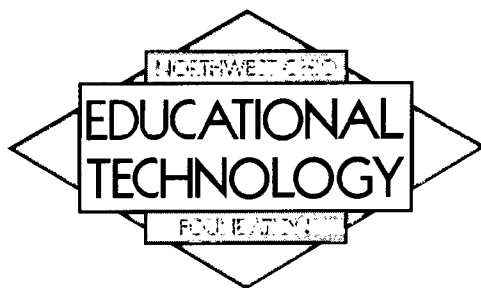
Phone: 419-372-2700

Fax: 419-372-7048

info@wbgu.bgsu.edu

http://www-wbgu.bgsu.edu





NORTHWEST OHIO EDUCATIONAL TECHNOLOGY FOUNDATION

WBGU-TV
BOWLING GREEN STATE UNIVERSITY
BOWLING GREEN, OHIO 43403-0061

419-372-7033
800-966-9638
FAX: 419-372-0220

OFFICERS

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Sandusky County
Educational Service Center
President

John Wilhelm
Henry County Schools
Vice President

Larry Cook
Van Buren Local Schools
Secretary/Treasurer

Sally Blair
NWOET Foundation
Executive Director

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Van Wert City Schools

Dr. Charles Buraker
Lima City Schools

Steven Farnsworth
Findlay City Schools

James Garber
Bryan City Schools

Hugh T. Caumartin
Bowling Green City Schools

Sr. Julia M. Hutchison
Toledo Diocesan Schools

Anthony Judson
Northwood Local Schools

R. Lee Lichtle
North Central Ohio
Educational Service Center

Dr. Jan Osborn
Putnam County
Educational Service Center

Dennis Pecterswald
Port Clinton City Schools

Dr. Gregory Smith
Maumee City Schools

Linda Watkins
Four County
Joint Vocational School

Neil Weber
Wauson Exempted
Village Schools

HONORARY MEMBERS

Dr. Sidney Ribeau
President
Bowling Green
State University

Patrick Fitzgerald
General Manager
WBGU-TV

May 27, 1998

Deborah Burris, Chair
1998 Michael R. Ferrari Award
The Graduate College
120 McFall Center

Dear Deborah:

I consider the Michael R. Ferrari Award to be one of the highest honors given to a member of the Bowling Green State University Administrative Staff. It is, therefore, a pleasure for me to write a letter of support of Patricia Booth as a nominee for this award.

I have known Pat since 1977 when she joined the staff of the Northwest Ohio Educational Technology Foundation. I have been provided the opportunity to work with her professionally as well as personally which allows me to say that Pat is one of the most dedicated, hard working and conscientious individuals on this campus.

In reviewing the criteria of the Ferrari Award, I feel Pat "hits every mark." I have witnessed her innovation and initiative when she was awarded a women's training grant from the Corporation for Public Broadcasting in the late 1970s for managerial training. During that period, she helped develop and eventually assumed the position as the first manager of the NWOET Tape Duplication Center.

Pat's continual dedication to the goals and mission of the Foundation advanced her into other vitally important positions. In 1988 she was asked to design and manage the NWOET fulfillment project which proved to be one of the most financially successful assets to the Foundation's operation. Because of Pat's intellect, she became quickly proficient with each new computer system installed in the NWOET office and she continues to adapt to each of the new and vast varieties of technologies which are part of the multiple NWOET services.

Following BGSU's mission of putting "students first," she works tirelessly with many of the students in locating appropriate media to support their class projects. More importantly, she has always been considered the office "Mom" to many of the student employees, offering them time, a listening and caring ear, encouragement and often even her home during a time of need.

1968 - 1998

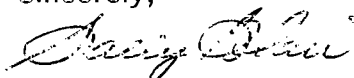
20 Years of Advancing Education Through Technology

No one performs more "above and beyond" that which is required of them than Pat Booth. She is always the first to offer her assistance in a project, accepts the responsibility and completes every detail to the end. Each time she volunteers it is without the expectation of compensation or recognition. She is the consummate "team player."

Pat extends herself well beyond her professional responsibilities to the University and the community. She has worked tirelessly for the Falcon Club in support of each of their projects. Her work with the Wood County Chapter of the American Cancer Society has spanned many, many years. She serves on their Board and is a volunteer for every event, many times taking her own vacation days to do so.

I had the privilege of knowing Mick Ferrari, and I respected him highly and valued all that he did for Bowling Green State University. I am pleased that the Administrative Staff Council established this award in his name. I have twice served as chair of the Ferrari Award Committee and know the criteria has been religiously protected as the measure of this award - to honor someone that best exemplifies Mick and what he stood for. I can't think of anyone that better fits those standards than Pat Booth.

Sincerely,

A handwritten signature in cursive script, appearing to read "Sally Blair".

Sally Blair
Executive Director



Bowling Green State University

Department of Educational
Curriculum and Instruction
Bowling Green, Ohio 43403-0252
(419) 372-7320
Fax: (419) 372-8265

May 29, 1998

Deborah Burris
The Graduate College
120 McFall Center
Bowling Green State University
Bowling Green OH 43403-0373

Dear 1998 Michael R. Ferrari Award Committee Members:

In my short time at Bowling Green State University, I have met several very capable and sensitive administrative staff members. One individual whom I would like to lift to your attention is Pat Booth, educational resources manager for the Northwest Ohio Educational Technology Foundation (NWOET). This letter is in support of her nomination for the Michael R. Ferrari Award.

I met Pat Booth when, as a new faculty member having responsibility for teaching classroom technology course work, I walked into the NWOET office early last summer, asking what the office was. Pat gave her full attention to introducing me not only to the many technological resources NWOET had to offer BGSU students and area teachers, but also to the other staff members in the NWOET office. She took care to identify each person's role in the office and how I might find their expertise helpful in my teaching.

During the academic year, I called Pat to see if someone from the office could come to my classroom and share information about the NWOET and its resources. She agreed enthusiastically to come, herself. Her encouragement of the students to take advantage of the many opportunities to learn more about technology use at NWOET as well as her sharing of materials that were both immediately valuable and value as reference in the future of the prospective teachers sent the students into their methods class experiences knowing that they had a marvelous resource in NWOET and Pat Booth. Second semester, Pat arranged for another NWOET staff member to share with my class. Through their presentations, I have learned a lot about the office, as well, and I have encouraged my colleagues to take advantage of Pat's willingness to arrange for classroom sharing about NWOET.

My experience with Pat Booth shows her to be innovative and resourceful, carrying out additional tasks that serve the University faculty and students well and maintaining positive interactions between the NWOET and University faculty and students. All of these attributes and actions make Pat a perfect candidate for the Michael R. Ferrari Award. Thank you for considering her nomination.

Sincerely,

A handwritten signature in cursive script, reading "Virginia L. Keen".

Virginia L. Keen, Ph.D.
Assistant Professor, Department of Educational Curriculum and Instruction
Bowling Green State University



Ohio Division, Inc.

NORTHWEST OHIO REGION - WOOD AREA OFFICE #02

1045 North Main • Unit 8 • Bowling Green, Ohio 43402 • (419) 353-5645 • Fax (419) 352-8041

Anita Dunipace, Area Director

May 27, 1998

Deborah Burris
Graduate College
120 McFall Center
BGSU
Bowling Green, OH 43403

Dear Ms. Burris,

I would like to recommend Patricia Booth for the Michael R. Ferrari Award. Pat has been an active volunteer with the American Cancer Society for 11 years. She has served in many different capacities as an ACS volunteer.

Our signature event, Relay for Life, took place due to Pat's initiative. She chaired the event in its first year and she continues to be a vital part of the committee. For the past four years, Relay for Life has been held at the BGSU Fieldhouse. The event grew from \$30,000 to \$65,000.

She has participated in Daffodil Days, Golf Championship, Wine and Cheese, Door to Door, and the 50/60s Sock Hop. Pat also serves on the executive board as the Income Development Chair.

The American Cancer Society has benefited from Pat Booth and her many hours of volunteerism. We have appreciated Pat's enthusiasm and motivation for our organization.

Sincerely,

Anita Dunipace
Area Director

serving

Ottawa • Sandusky • Wood

For Cancer Information Call 1-800-ACS-2345

For Local Units Call 1-888-ACS-OHIO

THE MICHAEL R. FERRARI AWARD

Nomination Form

Individual Nominated:

Name: Deborah Conklin
Title: Executive Assistant
Campus Address: Department of Psychology

Nominator:

Name: William Balzer
Title: Professor and Chair
Campus Address: Department of Psychology
Phone: 372-8377

☐ Administrative ☒ Faculty ☐ Classified ☐ Student

A letter of support and at least three (but no more than 5) additional letters of reference must accompany this nomination form. The letter of support should describe how long and in what capacity you have known the nominee and, in accordance with the criteria, describe the nominee's qualifications for this award. Resumes are not necessary.

Please keep in mind that **the SELECTION OF THE AWARD RECIPIENT WILL BE MADE ON THE BASIS OF THE INFORMATION SUBMITTED.** The nomination form and all supporting materials must be received in the office listed below no later than **5:00 p.m., Monday, June 1, 1998.** Late submissions will not be considered.

*Deborah Burris
The Graduate College
120 McFall Center*



Bowling Green State University

30

Department of Psychology
Bowling Green, Ohio 43403-0228
(419) 372-2301
Fax: (419) 372-6013
Web Page: <http://www.bgsu.edu/departments/psych/>

May 13, 1998

RE: Nomination of Ms. Deborah Conklin for the 1998 Michael R. Ferrari Award

Dear Committee Members:

Since its inception 16 years ago, the Michael R. Ferrari Award has never been awarded to an outstanding member of the Administrative Staff working in an academic unit. This oversight is certainly not due to the lack of outstanding employees who work closely with the faculty to provide an exceptional learning experience for our undergraduate and graduate students. I have had the pleasure of working with one well-deserving individual over the past 15 years as a faculty member, and for the past five years as her supervisor and Department Chair. Ms. Deborah Conklin possesses all three of the attributes listed in your award criteria, as described below, and I am delighted to nominate her for the 1998 Michael R. Ferrari Award.

Ms. Conklin has shown considerable initiative and innovation during her many years as Executive Assistant to the Department Chair. Several examples come to mind. Over 10 years ago, our Department Chair, Dr. Robert Conner, suffered a severe stroke; after a brief period, it became clear that while Bob would survive he would not be able to return to his chair's position. The Vice Chair at the time, Dr. Joe Cranny, assumed the chairmanship under probably the worst imaginable circumstances. Bob's poor health prevented him from communicating anything about the job, current issues, outstanding projects and reports, and so forth to Joe, and Joe was fully engaged in his regular professional activities and commitments at the time of this transition. The person who stepped forward to help was Ms. Conklin. She was able to help prioritize and coordinate the regular and ad hoc responsibilities of the office, train the new Department chair, keep paper and information flowing smoothly, provide faculty, staff, and students with updated information about Bob's condition while helping protect his family from well meaning phone callers, and visit Bob and his family regularly at the hospital. It was Ms. Conklin's initiative to help keep the department running effectively and efficiently that helped us through this unfortunate event.

A second, and more recent, example is Ms. Conklin's efforts to help a current Classified Staff employee, whom she supervises, deal with a degenerative neurological illness. The employee had been experiencing significant difficulty in her ability to use her computers, move around the office area, and fulfill many of her regular responsibilities. It was clear that the employee was clinging to her competence and contributions in the work place to maintain her self esteem and spirit during a period when her illness went undiagnosed by experts in the Toledo area. Ms. Conklin was the first to sense the problems facing the employee, quickly but quietly gathered information about available university support services, requested peripheral computer devices and office furniture to allow the employee to use her computer effectively, and thoughtfully reviewed and reallocated

work responsibilities among the staff to accommodate this disability. In this second example, Ms. Conklin demonstrated considerable empathy for the needs of one of the staff she supervises while at the same time making sure that the department continued to receive the exceptional services it had come to expect from the office support staff.

Many other examples of initiative and innovation could be cited: negotiating very favorable lease arrangements for our large Xerox machine, saving us thousands of dollars annually; developing a unique system for scheduling over 75 courses each semester that simultaneously meets university requirements for courses offerings, the external placement schedules of more than 20 graduate students, and the course/room/time preferences of over 30 faculty members; and conducting research to help obtain the best prices and highest quality of major departmental purchases. Ms. Conklin has always shown the ability to look closely at many of the things we do without thinking and offer suggestions on how things might be improved to help the department provide better service to students and our other constituents.

Ms. Conklin has always performed above and beyond what should be expected, demonstrating her commitment to the second criteria for the Ferrari Award. As one example, our department received very little warning that our doctoral program would undergo an extensive and critically important external review by the Ohio Board of Regents. In a period of approximately six months, an extensive report was compiled with supporting departmental statistics, survey results from program alumni, letters of support from agencies and businesses throughout Ohio, and much more. Ms. Conklin provided exceptional project support and organizational skills on this project, coordinating limited staff resources, hiring part-time support staff for this project, coordinating site visits by external reviewers, delegating various aspects of the project to full-time staff and part-time student employees, and personally making sure that the 20 copies of our three volume, 1700 page self-study was assembled correctly and on time. It was a monumental effort at a time when Ms. Conklin was also managing her regular responsibilities in the department. Ms. Conklin came in early, stayed late, and worked several weekends because her pride in the department and its accomplishments would not allow her to do anything but work as hard as she could.

A second example that comes to mind occurred last summer. Prior to taking her well-deserved vacation, Ms. Conklin prepared extensive materials for me so that I would be well-prepared for all the expected tasks and many of the potential tasks that might occur during her vacation. She briefed me on the issues, having collected and organized all the university forms or documents that might be needed, and pulled examples from our files to use as model documents. She came in to work the weekend her vacation was to start to tie up additional loose ends before she left, and she also "stopped by" after hours during this first week to follow up on even more issues to make my life that much easier. I often chide Ms. Conklin for all her uncompensated hours, while at the same time realizing that it is her commitment and dedication that helps us be as successful as we are. She brushes off any suggestions that she take time off at a later date for her efforts, and simply states that she likes to be on top of her job. The truth is that she takes great pride in her work and the work of her colleagues in our department, anticipates and prepares for the expected and unexpected, and is always there to make sure that we are putting our best foot forward.

Ms. Conklin demonstrates exceptional relationship skills, clearly accomplishing the third criteria for the Ferrari Award. The Executive Assistant position makes her the "point" person for many of our department's contacts with senior leaders, campus directors and managers, faculty candidates and departmental visitors, and students and/or parents. Her job requires her to interact with many offices on campus that are critical to our ability to teach and do research: the college office, space assignment, the scheduling office, the Honors office, financial aid and student employment, human resources, registration and records, affirmative action, plant operations, and more. She is professional and friendly, and is able to accomplish her job while maintaining an excellent rapport with her colleagues in these other areas. As one example, Ms. Conklin has developed close working and personal relationships with members in other academic departments and critical offices on campus, allowing her to work effectively using both formal and informal channels. When our department faced a critical shortage of photocopying supplies that threatened to disrupt our ability to produce tests for classes or research materials for faculty and students, Ms. Conklin arranged to borrow supplies from various offices so that we could accomplish our responsibilities without threatening the effectiveness of other departments and offices. When we needed extra time to complete our course schedules due to a staff member's abrupt resignation, Ms. Conklin was able to obtain an extension quite readily given the respect that she had earned in the scheduling office.

As a second example, Ms. Conklin has been an active supporter of and participant in the BG Effect Program, an ongoing University effort to promote a personal and supportive relationship between University employees and incoming students. She unselfishly makes time in her busy schedule to help students outside her role as Executive Assistant, when she could as easily say that she does enough for students in her role as Executive Assistant. Ms. Conklin always has faculty, staff, and students stop by for questions or advice, and she is friendly, supportive, and discreet. I can often overhear her conversations given the co-location of our offices: Ms. Conklin has shown a remarkable skill in being able to help angry or upset students calm down, identify the critical issue or problem, and then solve the problem or direct the student to the appropriate person or resource (calling ahead to brief the person or office on the student's concern).

My final example of why Ms. Conklin should receive the Ferrari Award cuts across several of the criteria and is difficult to categorize - but epitomizes her concern for our university and its members. As you all know, Dean Joe Cranny's wife, Jean, recently died. Joe was a long time member of our department, and Jean remained involved with us over the years. When we first learned of Jean's aneurysm and hospitalization, Ms. Conklin willingly assumed an incredible amount of responsibility at a time where she was as overwrought as any one of us. She helped coordinate information about Jean's health status and consoled faculty and staff, rearranged my schedule and covered many activities for me while I was helping the Cranny family, and visited the hospital and Cranny house to help out any way that she could. When Jean died and I was asked to organize a memorial service on short notice, Ms. Conklin simply took over many of the arrangements - she knew they needed to be done quickly and knew that I couldn't do it alone. I didn't even need to ask. It was a very difficult time for all of us who knew Jean, and many people were so upset that they were unable to help out. Ms. Conklin, as always, stepped in and made sure that things were done and done well. She asked for nothing in return - she just knew that she was helping a member of the BGSU family. This invaluable service and commitment beyond the

scope of her job truly exemplifies Ms. Conklin's compassion and concern for all of us who work here.

Overall, I believe Ms. Conklin is the kind of person the Michael R. Ferrari Award was designed to recognize. She is a motivated and productive employee, concerned about the success of the University, and compassionate toward students, staff, and faculty. Every Department Chair who has worked with her in the past has acknowledged the significant contributions that Ms. Conklin has made to our Department and the University. I would like that recognition and thanks to extend beyond the Department's boundaries. I urge you to select Ms. Deborah Conklin as the 1998 Michael R. Ferrari Award winner.

Respectfully Submitted,



William K. Balzer
Professor and Chair

Enclosures: Nomination Form
Support Letters

C:\CHAIR\PC\YOC\TAFF\deb conklin 1998 ferrari award nomination.wpd



Bowling Green State University

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Department of Biological Sciences
Bowling Green, Ohio 43403-0212
Phone (419) 372-2332
FAX (419) 372-2024

May 27, 1998

The Michael R. Ferrari Award Selection Committee
Bowling Green State University
Bowling Green, OH 43403

Dear Selection Committee Members:

I am happy to provide a letter of recommendation to be included with the nomination of Ms. Deborah Conklin for the 1998 Michael R. Ferrari Award.

I have known Deb for eight years in our similar positions of administrative assistant in neighboring departments. In my interactions with Deb, I have found her to be a hard-working, conscientious BGSU employee who always has the interests of the Psychology Department and the employees under her supervision as her first priority.

In working with Deb and sharing ideas for increased efficiency on such projects as course scheduling and strategies for setting up faculty interviews, I have come to respect Deb for her objective evaluation of problems and insightful ways of dealing with varied situations. During the last few years she has worked with three different department chairs and dealt with a fairly large staff turnover. In my observation, she has handled these somewhat difficult situations in a calm, clear-headed manner and with determination to keep the department running smoothly. Deb also willingly spends evenings and weekends working to achieve this goal if needed.

Deb is a very caring person. This was exhibited recently in regard to a campus-wide memorial service for a faculty member's spouse. Having worked closely with the faculty member for several years, she was also close to his spouse. However, she put her personal feelings aside to plan and organize a lovely, campus-wide memorial service. This was much appreciated by her department and the campus community.

Deb is well-known and well-respected by her peers across campus. She exhibits a pleasant, professional demeanor when interacting with other areas and due to her many years here, has become a common name associated with the Psychology Department.

In summary, I strongly support her nomination for this award. She is certainly deserving!

Sincerely,

A handwritten signature in cursive script that reads "Debra K. Freyman".

Debra K. Freyman
Administrative Assistant
Department of Biological Sciences



Bowling Green State University

Department of Psychology
Bowling Green, Ohio 43403-0228
(419) 372-2301
Fax: (419) 372-6013

Web Page: <http://www.bgsu.edu/departments/psych/>

May 26, 1998

Ferrari Award Committee
%Deborah Burris
Graduate College
120 McFall Center

Dear Award Committee Members,

Please consider this letter as support for the nomination of Deb Conklin (Department of Psychology) for the 1998 Michael R. Ferrari Award. I realize that this award has never been given to a member of administrative staff from an academic department, so I am not sure if she is automatically disqualified because she works within one. Assuming that her affiliation does not disqualify her, she clearly meets the criteria and standards for this award.

The Department of Psychology has had six changes of department chair in the past 15 years resulting from promotions, resignations, leaves of absence and illness. Also in this time period, due to a general downsizing in the university, the department was reduced by approximately 15% of its faculty and 14% of its support staff while simultaneously the number of majors that need to be served doubled to well over 500. The reason why most people would not even be aware of these changes is because through all of this Deb Conklin has served as office manager, class scheduler, dispute settler, ego salver, historian, and *confidante* to 30 faculty, 110 graduate students, 500 majors and countless numbers of vendors, help seekers and cranks each year. She has been, in a very real sense, the captain of a ship that has seen several changes at navigator. The fact that the psychology department has enjoyed a great deal of success (Academic Challenge Awards, Program Excellence Award, Eminent Scholar, third place ranking among all doctoral programs in I/O psychology, etc.) is due in no small part to the dedication and hard work of Ms. Conklin.

Because of the prominent role Deb plays in the department she has contact with virtually every office on campus from the President on down. She is involved in budgeting, scheduling, hiring, assessment, purchasing, and in our recent planning to vacate the psychology building for asbestos removal and renovation, i.e., she plays a prominent role in all day to day activities of the department. She is the glue which holds the department together. Yet she is still able to find the time to talk with all students on a walk-in basis and has been part of the undergraduate student mentoring system.

Her careful attention to detail has saved the department a great deal of money in such areas as photocopying, travel expenses, student employment, and faculty recruiting; her implementation of "birthday lunches" has raised *esprit de corps*; and, the amount of noncompensable time she works saves the university from having to hire at least one more half-time person.

All told, I do not know of a more worthy person to receive the Michael R. Ferrari award than Ms. Deb Conklin. I therefore recommend her to you without qualification.

Sincerely,

A handwritten signature in black ink, appearing to read "Russ Veitch".

Russ Veitch
Department of Psychology



Bowling Green State University

Department of Psychology
Bowling Green, Ohio 43403-0228
(419) 372-2301
Fax: (419) 372-6013
Web Page: <http://www.bgsu.edu/departments/psych/>

DATE: July 15, 1997

TO: Bob Waddle,
Chair, 1997 Michael Ferrari Award Committee

FROM: Eric F. Dubow, *Eric Dubow*
Department of Psychology

IN REFERENCE TO DR. DUBOW'S BUSY
SCHEDULE, I AM USING HIS ~~NOMINATION~~
NOMINATION LETTER FROM THE PREVIOUS
YEAR.

Bill Balzer

SUBJECT: Nomination of Deborah Conklin for the 1997 Michael Ferrari Award

I am writing this letter to nominate Deb Conklin for the 1997 Michael Ferrari Award. Deb has been the Department of Psychology's Executive Assistant (Chair's Executive Assistant) since 1983, and her annual evaluations have consistently shown exceptional performance on all job dimensions as well as the criteria relevant to the Ferrari Award, i.e., innovation and initiative, performance above and beyond her job requirements, and relationship with the university community. As Acting Chair during the 1996-1997 academic year, I worked closely with Deb and had the opportunity to evaluate her performance. Overall, she certainly more than lived up to her reputation as an extremely competent, professional, organized, insightful, and personable colleague whose knowledge of departmental, college, and university policies and procedures keeps the department operating smoothly, efficiently, and consistently despite faculty and staff changes over time.

Deb was especially helpful this year guiding me as I attempted to "learn the ropes" as Acting Chair. In fact, during her tenure with the department, Deb has "trained" five chairs! She consistently outlined for me what the major upcoming tasks/deadlines would be, provided models for how these tasks were accomplished in the past, and offered thoughtful, creative, and innovative suggestions when I sought her opinions on various issues. I felt very comfortable seeking Deb's input on procedural and personnel issues because she shows excellent judgment, and she is tactful and discreet in working with some very sensitive issues that naturally arise in such a large department. This past year was particularly challenging because of several new university procedures (e.g., new criteria/priorities for preparing course schedules; new procedures for faculty recruitment and hiring). Deb mastered these new procedures in her usual highly competent and professional style. She showed keen insight into the strengths and weaknesses of the new procedures, which helped me to provide feedback to Associate Deans and Deans. As in past years, Deb went out of her way to help the department function efficiently by coming in early, working late, taking work home, and coming in on weekends if needed. (She recently came in on a Saturday during her vacation!) Completing the various tasks in such a timely and thorough manner helps to create and maintain a department which enjoys a user-friendly reputation among undergraduate and graduate students, as well as other staff across the university who often seek our advice when developing policies and procedures.

Deb has also shown exceptional interpersonal skills in interacting with all segments of the university community, including faculty, staff, and students. On a daily basis, Deb interacts with faculty and graduate students, seeking information from them for tasks such as course scheduling, and providing information to them to answer their questions regarding department/university policy. Faculty, students, and staff have always praised Deb's helpfulness in directing them to the appropriate contact person in other departments/university services. In addition, Deb has been viewed by department chairs over the years as a sounding board for all types of issues including personnel matters (in fact, Deb is a member of the department's long-range planning committee). In terms of interactions with our classified staff, Deb supervises the work of six individuals who perform clerical and accounting tasks, as well as several work-study/part-time student employees. She is viewed by these staff as a professional, organized, and caring supervisor, which keeps the daily routines of the department running smoothly.

In sum, Deb has consistently shown a high level of dedication to the department and the university community. The quality of her work is exceptional, she shows a high level of creativity, performs work far beyond her job requirements, and has excellent relationships with faculty, staff, and students. I believe that she is highly deserving of the 1997 Ferrari Award. Please let me know if I can provide any further information about Deb Conklin.



Bowling Green State University

College of Arts and Sciences
Office of the Dean
Bowling Green, Ohio 43403-0210
(419) 372-2015

July 25, 1997

MEMORANDUM

To: Ferrari Award Selection Committee

From: C. J. Cranny
Dean

Re: Supporting Letter for Deb Conklin

IN DEFERENCE TO THE DEAN'S
BUSY SCHEDULE, I AM USING HIS
NOMINATION LETTER FROM THE
PREVIOUS YEAR.

Bill Baker

I am delighted to write in support of the nomination of Deb Conklin for the Ferrari Award. Deb is an outstanding example of a staff member in a critical position whose efforts often escape the notice of the larger university community. Deb is the Executive Assistant in the Department of Psychology. Most of the academic departments in the University have one key staff member whose efforts have a major impact on the effectiveness of the department. The fact that their direct impact is most evident within the department is responsible for their contribution often escaping wider notice.

Deb is a model for this position. She has direct responsibility for the classified staff in the department. Her effectiveness is shown both by the effectiveness of the staff in one of the largest departments on campus and by the fact that graduating students regularly rate their interactions with the staff as one of their most favorable experiences here. She also supervises the work assignments and procedures for this staff.

As Executive Assistant to the Chair, Deb must interact effectively with faculty, staff, students, other departments, various levels of the administration, and external agencies and vendors. She performs these tasks with unfailing good will, professionalism, and efficiency. Her annual evaluations from all of these sources are consistently outstanding. As a former chair of that department, I continue to regard Deb as one of its outstanding assets. It is she who mediates conflicts in class scheduling, teaching assignments, and a myriad of other "balancing acts" in the department.

Not the least of her accomplishments is her support of the chair. Deb has now been through four transitions in the chair of the department. Some of these have been unexpected and abrupt. In my own case, the transition came with no warning because the incumbent suffered an incapacitating stroke. In that case, as in the other, less precipitous, transitions, it was Deb who kept the department operating and moving forward. She has played and continues to play a key role in the leadership of the department.

I urge her serious consideration for this award. She exemplifies top performance in a job that is central to the success of the University. Recognition of her contribution would, in part, recognize all of those who make valuable contributions in departmental positions.

THE MICHAEL R. FERRARI AWARD

Nomination Form

Individual Nominated:

Name: Lorna Gonsalves - Pinto

Title: Research Associate for Diversity

Campus Address: Office of the Provost

Nominator:

Name: Arthur G. Neal

Title: Senior Faculty Associate and

Distinguished University Professor of Sociology Emeritus

Campus Address: SPHR 104 H University Hall

Phone: 372-7736

☐ Administrative ☒ Faculty ☐ Classified ☐ Student

A letter of support and at least three (but no more than 5) additional letters of reference must accompany this nomination form. The letter of support should describe how long and in what capacity you have known the nominee and, in accordance with the criteria, describe the nominee's qualifications for this award. Resumes are not necessary.

Please keep in mind that **the SELECTION OF THE AWARD RECIPIENT WILL BE MADE ON THE BASIS OF THE INFORMATION SUBMITTED.** The nomination form and all supporting materials must be received in the office listed below no later than **5:00 p.m., Monday, June 1, 1998.** Late submissions will not be considered.

*Deborah Burris
The Graduate College
120 McFall Center*

**SPONSORED PROGRAMS AND RESEARCH
JUNIOR FACULTY MENTORING PROGRAM**

B G S U

ARTHUR G. NEAL, Faculty Mentor
Distinguished University Professor of Sociology, Emeritus
104H University Hall
Bowling Green State University
Bowling Green, Ohio 43403
(419) 372-7736
aneal@bgnet.bgsu.edu

May 7, 1998

Deborah Burris
The Graduate College
Bowling Green State University
Bowling Green, Ohio 43403

Dear Ms. Burris,

I am pleased to nominate Lorna Gonsalves-Pinto for the 1998 Michael R. Ferrari Award. This nomination is based on her effectiveness in implementing diversity initiatives on the campus, her contribution to the improvement of programs and services at BGSU, her willingness to serve as a mentor to undergraduate and graduate organizations, her involvement in community activities, and her exemplary commitment to the core values of BGSU.

Her accomplishments during the past year as Research Associate for Diversity Initiatives have been commendable. She has demonstrated innovation and initiative in conducting cultural diversity workshops for the Board of Trustees, in organizing a Multimedia Campus Diversity Summit, in serving as a consultant to student organizations, and in conducting cultural diversity workshops both on campus and in the surrounding communities of Northwest Ohio.

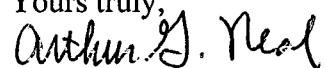
Dr. Gonsalves-Pinto has gained national and international recognition for her expertise on the pedagogy of ethnic study and for the initiatives she has taken in promoting awareness and appreciation of cultural diversity on the Bowling Green campus. It is primarily from her work that BGSU was selected by the American Association of Colleges and Universities to be one of the thirty-five colleges and universities to highlight the national dialogue on the topics of race and ethnicity. This is the kind of external recognition that brings distinction to BGSU and to the learning environments that are being created.

While her professional recognition has provided a means of showcasing cultural diversity initiatives at BGSU, what is of greater importance is the many ways she has brought her expertise to bear on the immediate academic community. She gives generously of her time to student leaders who seek her out as a mentor, to members of the administrative staff who seek her advice on a wide range of complex issues, and to students at both the undergraduate and graduate levels who turn to her for advice and inspiration. Her interpersonal skills and her capacity to inspire confidence in others has become a valued resource of the University.

Dr. Gonsalves-Pinto possesses all three attributes required of nominees for the Ferrari award and is a role model for other employees of the University to emulate. If there was a "people's choice" award for an administrator who embodies the values of BGSU, who cares about all segments of the campus and city communities and who provides services to these communities on her own time, who has earned the respect of all constituencies, and who is nationally recognized for her innovative work and creativity, Lorna would win.

In effect, Dr. Lorna Gonsalves-Pinto is one of the University's more valuable players in the quest to make Bowling Green a premier learning institution in both the state of Ohio and the nation. She has made an important contribution to campus morale, to the effectiveness of the learning environment, and to the appreciation of multiculturalism on campus. In my opinion, she would be an excellent choice for the 1998 Michael R. Ferrari Award.

Yours truly,

A handwritten signature in cursive script that reads "Arthur G. Neal".

Arthur G. Neal,
Senior Faculty Associate and
Distinguished University Professor of Sociology, Emeritus



Bowling Green State University

42
Department of Chemistry
Bowling Green, OH 43403-0213
Voice: (419) 372-6889
FAX: (419) 372-9209
Email: MIDDEN@BGSU.EDU
Internet: midden@opie.bgsu.edu

Monday, April 6, 1998

Recommendation of Dr. Lorna Gonsalves-Pinto for the Ferrari Award

Lorna Gonsalves-Pinto is one of our University's most outspoken and innovative advocates for diversity. She qualifies for the Ferrari Award by all of the criteria.

Lorna has implemented not just one but many new ideas and programs that benefit the BGSU community aimed at increasing not only the *attention* given to diversity issues, but aimed even more importantly at initiating *actions* that will change the climate of our institution. She has been the first person to draw together members of the University's Board of Trustees and University administrators with students to discuss diversity issues in her classes. She has organized, fora at which the President, Provost and other top administrators listened to concerns and recommendations of key campus leaders regarding ways to improve tolerance and cooperation. She held poetry/performance sessions in which members of various ethnic groups on campus have expressed themselves in readings, dance and music. And she has enhanced the reputation of the University by being one of the first faculty to have students make presentations at the Lilly Conference on Education. I witnessed the students presentation which they prepared under Lorna's direction and I was very impressed and proud at the high quality of our students' work and demeanor at this prestigious conference.

Lorna has repeatedly exceeded expectations in these pursuits. Where it would have been acceptable to only listen and write reports, Lorna has consistently taken action. She has challenged existing traditions and behaviors. Never settling for anything less than the best, she has been intolerant of mediocrity and complacency. She recognizes key issues and problems and has the courage to confront these directly with clarity and forthright direction. Her actions have led to several invitations to present papers on her innovations at national conferences and to run workshops for training others in diversity techniques.

Lorna has drawn together every element of the institution in several ways. First of all, she shows equal respect to all, including students. This respect is responsible in part, for the high level of performance that she is able to elicit from students and student leaders as well as the high regard with which they hold her. She is able to inspire participation from a very large fraction of student groups on campus with her approach. As mentioned above, she has been one of the first in the nation to gather members of the Board of Trustees with students, faculty and administrators to discuss diversity issues in her classes. And she has also been very successful with the fora that were mentioned above, in which the top levels of the administration and faculty met repeatedly with leaders of many campus student groups discussing ways to improve the campus climate for people of color. These fora not only led to an increase in awareness but to true changes in administration, organization and activities that are very likely to foster a more tolerant and diverse atmosphere on our campus.

This is what Lorna does, in an intense and provocative way. And this is what I find so exciting about the prospect of having her here at this University. She brings an intensity of spirit and a keenness of wit that help to maintain and grow an atmosphere of intellectualism and idealism that I believe is essential to a vital and progressive university.

In summary, Dr. Lorna Gonsalves-Pinto represents all of those things that I find exceptionally commendable in administrators. She has without doubt satisfied all criteria and therefore, I most strongly and enthusiastically lend my support to her nomination for this distinguished award and strongly urge you to make her this year's recipients.

Sincerely,

A handwritten signature in black ink, appearing to read 'W. Robert Midden', with a stylized, looping flourish at the end.

W. Robert Midden, PhD
Associate Professor of Chemistry
and Photochemical Sciences

THE MICHAEL R. FERRARI AWARD

Nomination Form

Individual Nominated:

Name: Dr. Lorna Gonsalves-Pinto

Title: Research Associate, Office of Diversity, Office of the Provost

Campus Address: Office of the Provost, McFall Center

Nominator:

Name: Dr. Kathleen Marie Dixon

Title: Director, Women's Studies Program

Campus Address: Women's Studies Program

Phone: 372-2620

☐ Administrative ☒ Faculty ☐ Classified ☐ Student

A letter of support and at least three (but no more than 5) additional letters of reference must accompany this nomination form. The letter of support should describe how long and in what capacity you have known the nominee and, in accordance with the criteria, describe the nominee's qualifications for this award. Resumes are not necessary.

Please keep in mind that **the SELECTION OF THE AWARD RECIPIENT WILL BE MADE ON THE BASIS OF THE INFORMATION SUBMITTED.** The nomination form and all supporting materials must be received in the office listed below no later than **5:00 p.m., Monday, June 1, 1998.** Late submissions will not be considered.

*Deborah Burris
The Graduate College
120 McFall Center*



Bowling Green State University

Women's Studies Program
 Shatzel Hall
 Bowling Green, Ohio 43403-0227
 (419) 372-7133

May 20, 1998

Ms. Deborah Burris
 The Graduate College
 120 McFall Center
 Bowling Green State University
 Bowling Green, Ohio
 43403

Dear Deborah:

It is my pleasure to nominate Dr. Lorna Gonsalves-Pinto for the 1998 Michael R. Ferrari Award. I am including a completed nomination form and three additional letters of recommendation. These are from, Ms. Jasmin Lambert, Dr. Robert Midden, and Dr. Arthur Neal.

Dr. Gonsalves Pinto serves the university as a Research Associate in the Office of Provost. Her exceptional professional performance, the passion and commitment which she brings to her work, and the tenor of her interactions with university administrators, students, and faculty make her an outstanding candidate for the Ferrari Award. She is not a past recipient of the Ferrari Award.

I must have met Lorna shortly after her appointment as an Assistant Professor in the Department Ethnic Studies, a post she held from 1991-1996. While I was Acting Director of the Women's Studies Program, I evaluated her pedagogical performance. Her teaching evaluations were exceptional. Students routinely identified her as the single best professor they had in this institution. In succeeding years I have benefited by attending a number of the workshops and special lectures Lorna has conducted on campus on issues in multiculturalism. I have also enjoyed reading some of her research. In short, over the years I have had many opportunities to appreciate Lorna's professionalism, her absolute dedication to her work, and her indefatigable efforts to enhance this institution.

Innovation, initiative and performance are key attributes which Ferrari candidates should possess. Lorna certainly has displayed them all. She is the *originator* of the university's Office of Diversity Initiatives. Lorna identified a crucial need for empirical study, analysis, and institutional change in and around issues of diversity and then saw it through to fruition. (No mean feat!) She has worked with zest and tremendous commitment throughout the first two years of the Office.

Her efforts have been rewarded in that students, faculty, and administrators now recognize the Office of Diversity Initiatives as an essential part of our central administration and a place where we walk the talk of our mission statement. The programming Lorna has developed and presented through the Office this year has been groundbreaking work in multiculturalism. Her ideas, drive, and gentle persistence have helped change the climate here at BGSU.

Lorna's work in the Office of Diversity also brought the institution important and favorable national recognition. Lorna's premier achievement is the recent selection of BGSU as one of the 35 *lead institutions* in the Ford Foundation's and American Association of Colleges and Universities' project, "Racial Legacies and Learning: An American Dialogue." The work that Lorna has conducted from the Office of Diversity has not only put BGSU on the map, but given

this institution a very prestigious place in national and international dialogues on multiculturalism and race relations. This is an extraordinary accomplishment, one that warrants institutional recognition.

Lorna has contributed extensively to BGSU and to the larger community. She chairs BGSU's Human Relations Commission. She is leading efforts to develop an Institute for Multicultural Education at BGSU. This is a new and exciting venue for teachers across the region to enhance their understanding of multicultural education. Texts, pedagogical methods and strategies could be presented, analyzed, and discussed there. She is producing a series of educational videos on multiculturalism. She has brought students to important national meetings, not simply to attend, but to give papers and participate on panels. Lorna developed and executed a year long Diversity Project for Notre Dame Academy in Toledo. She brought the Bishop's Cabinet in Toledo to a series of critical discussions on diversity. Lorna has also conducted workshops assisting other institutions in their efforts to provide a better, richer learning and living environment for students from a wide range of backgrounds. These activities involved a tremendous amount of work! Lorna has taken on these and other obligations that she could have refused, simply because the work was important and needed to be done.

I want to tell you about the content and effect of some of Lorna's work on diversity. She planned and implemented The Multimedia Campus Diversity Summit here at BGSU. Through her efforts, BGSU was one of only ten universities in the country to be featured during a live satellite broadcast to more than 10,000 students at 200 college campuses. This was a major coup. The event received national funding from the Ford Foundation and Time-Warner. The moderator for this teleconference was Farai Chideya, the prominent political analyst with CNN. However, this accomplishment was not made without substantial effort. Local facilitators had to be identified and then specially trained. Small groups of students and others had to be assembled. Facilities had to be found, the technological demands of the event were themselves substantial. But Lorna's work and commitment produced an important result. Students had the opportunity to work together to identify difficulties, issues, and needs with respect to diversity. They also were able to discuss their ideals and dreams for community and work together to develop plans to realize these goals.

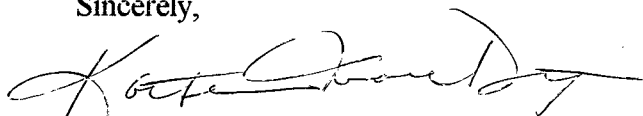
Another watershed for development of a mutually respectful and engaged, but quite diverse community was Bridging BGSU's Communities. This was a special presentation Lorna planned and conducted for BGSU's Board of Trustees in which Trustees, the President, the Provost, and invited students participated in a model Ethnic Studies Class. There is a tremendous amount of misinformation and mistrust of Ethnic Studies and other new, challenging interdisciplinary disciplines. This event gave Trustees a chance to learn about the content, issues, methods, and interests of this emerging discipline. They were able to see what classes in this area can contribute to students' lives and understanding. They were able to appreciate the importance of cultural literacy in an increasingly diverse academy and workplace. It also gave the students a crucial opportunity to present their concerns regarding diversity directly to the Trustees. Recognition of the importance of this event was not limited to our institution. Lorna's efforts and achievements were recognized in *Diversity Digest*, a publication of the American Association of Colleges and Universities. In effect, this gave the institution a second crucial opportunity to demonstrate nationally its commitment to discussion but much importantly creative *work* on diversity. For the article presenting and analyzing Lorna's efforts was distributed to more than 10,000 colleges and universities.

Lorna has conducted many other special lectures, workshops, and programs on diversity. They have provided a forum for essential exchanges in very sensitive and highly charged areas. They are important learning opportunities for students, faculty, and administrators. Her work models methods of critical but respectful dialogue across ethnic/cultural, gender/sexual differences. When participants leave they not only have a richer understanding of each other's experiences, issues, and needs but have strategies and methodologies they can employ in their own settings to address issues of diversity. Thus, I believe the programming Lorna has offered has helped to make BGSU more open and receptive to diverse peoples and ideas.

Let me turn now to discuss the *ways* in which Lorna achieves these goals. This will tell you a good about her as a person. I'm sure you are aware that issues of ethnicity/race, sex/gender, sexuality, and ability are all highly charged emotionally and socially. Many people refuse to discuss these areas because they fear ridicule, censure, or other forms of abuse. Others don't know what to say or how to phrase their thoughts; they're afraid, intimidated. Lorna approaches these issues and these people gently, with careful thought. She is not brash, intimidating or abusive. She's open, calm, and considerate. She listens with great care and facilitates engagement between people who might never otherwise have developed points of contact. She creates alliances. Rather than throwing stones, she builds bridges. People who were, to be frank, scared silly when they came into a workshop or meeting leave feeling whole and with a good bit more to think about. And they leave *willing to think about it*.

Dr. Lorna Gonsalves-Pinto has certainly met the terms for receipt of the Ferrari Award. She has demonstrated innovation, initiative, peak performance, and effective interactions with members of the community. I hope you will offer her the 1998 Award. If you have any questions, please don't hesitate to contact me.

Sincerely,



Kathleen Marie Dixon, Ph.D.
 Director, Women's Studies Program
 Associate Professor, Philosophy and Women's Studies

THE MICHAEL R. FERRARI AWARD

Nomination Form

Individual Nominated:

Name: Lorna Gonsalves-Pinto

Title: Research Associate, Office of Diversity Initiatives

Campus Address: 3rd floor, McFall Center

Nominator:

Name: Susan Davenport Darrow

Title: Associate Director, University Honors Program

Campus Address: 104 University Hall

Phone: 2-8501

☒ Administrative ☐ Faculty ☐ Classified ☐ Student

A letter of support and at least three (but no more than 5) additional letters of reference must accompany this nomination form. The letter of support should describe how long and in what capacity you have known the nominee and, in accordance with the criteria, describe the nominee's qualifications for this award. Resumes are not necessary.

Please keep in mind that **the SELECTION OF THE AWARD RECIPIENT WILL BE MADE ON THE BASIS OF THE INFORMATION SUBMITTED.** The nomination form and all supporting materials must be received in the office listed below no later than **5:00 p.m., Monday, June 1, 1998.** Late submissions will not be considered.

*Deborah Burris
The Graduate College
120 McFall Center*



Bowling Green State University

May 1998

49
University Honors Program
104 University Hall
Bowling Green, Ohio 43403-0014
(419) 372-8504

Michael R. Ferrari Award
Bowling Green State University

Dear Members of the Selection Committee:

I write in support of the selection of Lorna Gonsalves-Pinto for the 1998 Michael R. Ferrari Award.

As research associate in the Office of the Provost, Lorna has accomplished a great deal and has had quite a positive impact on the campus, and, hopefully, the way it is perceived from the outside. Before holding this position, Lorna earned both her Master's and Doctorate from BGSU in 1979 and 1990 respectively; she taught in the Ethnic Studies Department from 1991-1996.

In the Fall of 1996, President Pibeau hired Lorna in her current position; she became a full-time member of the Administrative Staff at that time. In her first year, Lorna created the Office of Diversity Initiatives at BG and undertook a year-long process of facilitating dialogue among students and administrators, devising methods of going from talk to action. She organized campus-wide participation in a nationwide Multimedia Campus Diversity Summit and was featured in a live nationwide telecast in during Fall 1996. Many students, graduate and undergraduate, as well as administrative staff and faculty took part in the Summit. Throughout that first year Lorna was active across campus in an effort to broaden the culture of the community, helping it to be more accepting, aware, and appreciative of multiculturalism.

Lorna has also been involved in presentations and publications both within and outside the University. For example, she wrote an article for *Diversity Digest*, a publication of the American Association of Colleges and Universities, discussing the experience of the University's Board of Trustees and a group of University students as they interacted around the issues of race and diversity, a session Lorna planned and led. Lorna organized the student responses which were reviewed by the Human Relations Commission and forwarded to the President and Provost in a document that outlines issues of race and ethnicity at BG.

Lorna moves beyond the top layer in issues of diversity. She is not content to say the right things and then go home, but endeavors to make the links between diversity and all academic and other areas of the University and the world. And she attempts to incorporate such diversity in each setting on campus, with the goal of enriching the BGSU community and preparing students for the world culture that awaits them post college.

Lorna has served as the chair of the Human Relations Commission this past year, having served on the Commission the previous year. She's also on the Board of Directors for the Center for Teaching, Learning, and Technology. In the broader community Lorna serves on the Human Relations Commission for the City of Bowling Green, is on the Notre Dame Academy Advisory Council, and serves as the advisor for Students Promoting Facial Understanding, a high school group in Toledo.

The following statement was given when Lorna recently won a BG Best Award: "You have been most effective in implementing diversity initiatives such as cultural diversity workshops for the Board of Trustees, other campus groups, and for organizations in the surrounding Northwest Ohio communities. Your commitment to BGSU is defined clearly by the amount of time you give to mentor students and student groups, other administrative staff, and outside groups like the Bowling Green police. Just recently, the American Association of Colleges and Universities selected BGSU as 1 of 35 schools to participate in a national dialogue on the topics of race and ethnicity called Racial Legacies and Learning (see attachment). This honor comes as a result of the work done through efforts from your office. The key factor in the success of your efforts has been that they have not only increased the attention given to diversity but have initiated actions to make positive changes here at BGSU. Your

passionate and diligent attitude is inspiring for others around campus and truly embodies the ideal principles of higher education."

Lorna is a dynamic, kind, energetic, and determined individual, a person of quality. She gives of her time and energy in an effort to make this University all that it says it is. As I read through the criteria for the Ferrari Award -- innovation and initiative, high level of performance, and the promotion of services that "promote growth and harmony," I can think of few more deserving than Lorna Gonsalves-Pinto.

Sincerely,

A handwritten signature in cursive script that reads "Susan Davenport Darrow".

Susan Davenport Darrow
Associate Director
University Honors Program

Attachments

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GRADUATE

JUN 1 1998

THE MICHAEL R. FERRARI AWARD

COLLEGE

Nomination Form

Individual Nominated:

Name: Dr. Lorna Gonzalez Pinto
Title: Office of Diversity Initiatives
Campus Address: McFall Center, BGSU

Nominator:

Name: Sanjanthi Velu
Title: Doctoral Student
Campus Address: School of Communication Studies, West Hall
Phone: Home: 352-8697

☐ Administrative ☐ Faculty ☐ Classified ☒ Student

A letter of support and at least three (but no more than 5) additional letters of reference must accompany this nomination form. The letter of support should describe how long and in what capacity you have known the nominee and, in accordance with the criteria, describe the nominee's qualifications for this award. Resumes are not necessary.

Please keep in mind that the **SELECTION OF THE AWARD RECIPIENT WILL BE MADE ON THE BASIS OF THE INFORMATION SUBMITTED**. The nomination form and all supporting materials must be received in the office listed below no later than **5:00 p.m., Monday, June 1, 1998**. Late submissions will not be considered.

Deborah Burris
The Graduate College
120 McFall Center

Monday, June 1, 1998

Letter of support for the nomination of Dr. Lorna Gonzalez Pinto for the Michael R. Ferrari Award

I have been looking forward to an opportunity to be able to do something worthwhile for Dr. Gonzalez Pinto in return for not just the time, advice and assistance that I have received from her and vastly benefited from, but also to recognize her contributions to the diverse community here at Bowling Green State University. I am so glad for this opportunity to be able to nominate her for the Michael R. Ferrari award and to write about Lorna's unique, warm, and friendly personality.

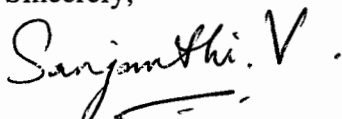
Lorna's relationship and manner with the students is especially remarkable as she not only gives her complete and sincere attention to any academic advice that students like myself would have approached her for, but she has also been a friend and a confidante to several students who may be troubled or in need of help. Lorna has a unique capacity of sensing the need of the students even before they might ask her advice or help. She has many a times put aside her own work to listen to a student who might demand her intellectual capabilities to bounce off ideas for a paper or project, or to lend an understanding ear to a student's problems or concerns.

Lorna has been an ideal woman who I have always admired and looked up to for her plain and candid nature, her outspoken and fearless demeanor, her persistence in getting something done, her eagerness to help students, her understanding and generous heart, the respect she shows towards the students, her friendly and warm personality and for her unceasing energy.

Her achievements in the area of diversity initiatives and in community building efforts may be stupendous but Lorna has another unique feather in her cap that not many have the privilege of possessing – the love and respect of all the students who have in some way, however remote, come in contact with her and experienced that feeling of support and confidence that only Lorna can exude. I am for one, one of the many lucky students who are richer from that experience.

I wish to support Lorna's nomination for the prestigious Michael R. Ferrari Award and sincerely hope she receives it.

Thank you.
Sincerely,



Sanjanthi Velu
Doctoral student
School of Communication Studies
Bowling Green State University

THE MICHAEL R. FERRARI AWARD

Nomination Form

Individual Nominated:

Name: Dr. Lorna Gonsalves- Pinto

Title: Research Associate, Office of Diversity Initiatives

Campus Address: Mc Fall Center, BGSU

Nominator:

Name: Jasmin L. Lambert

Title: Graduate Assistant

Campus Address: Theatre Department, BGSU

Phone: (419) 372-2222

☐ Administrative ☐ Faculty ☐ Classified ☒ Student

A letter of support and at least three (but no more than 5) additional letters of reference must accompany this nomination form. The letter of support should describe how long and in what capacity you have known the nominee and, in accordance with the criteria, describe the nominee's qualifications for this award. Resumes are not necessary.

Please keep in mind that the SELECTION OF THE AWARD RECIPIENT WILL BE MADE ON THE BASIS OF THE INFORMATION SUBMITTED. The nomination form and all supporting materials must be received in the office listed below no later than **5:00 p.m., Monday, June 1, 1998.** Late submissions will not be considered.

*Deborah Burris
The Graduate College
120 McFall Center*

May 21, 1998

1998 Michael R. Ferrari Award
c/o Deborah Burris
The Graduate College
120 McFall Center

Dear Ms. Burris:

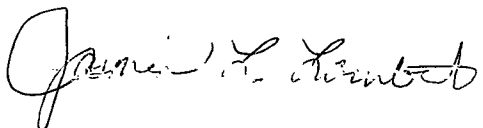
I am delighted to write this letter in support of Dr. Lorna Gonsalves-Pinto's nomination for the prestigious 1998 Michael R. Ferrari award.

I met Lorna during the beginning of my graduate career at Bowling Green State University during the fall of 1994. I will never forget Lorna's warm embrace and words of encouragement. She truly made me feel welcomed at Bowling Green State University. I am a graduate student in the Theatre department however, Lorna insisted that I take her office phone number and invited me to come and visit at any time during my tenure at BGSU. She knew of my interests in creating community partnerships amongst students, faculty, and people of color. She expressed her commitment to pursuing issues related to education and cultural diversity and encouraged my participation. I quickly learned that Lorna is a self-motivated team player with dynamic leadership skills. She is assertive, and when the situation demands, tenaciously aggressive. Lorna has been one of the most vital and important mentors in my life because of her commitment to people and higher education.

As Lorna's impressive vitae indicates, from the moment she began her graduate and professional career at Bowling Green State University she has become actively involved in all aspects of "community" life. She attends numerous campus functions whereby she initiates meaningful and important dialogue. She has been appointed to several University committees and received awards for her work within and outside of the department. Lorna has a reputation amongst the student population as an insightful and dedicated professor and thereby maintains an excellent rapport with her students. That is one of the reasons she is constantly invited to lead discussions on issues of cultural diversity and pedagogy throughout the United States. She has earned the respect of her colleagues and students because of her dedication to the field of education and sincere professionalism. Lorna's work has inspired this future educator to try and work as diligently and as passionately as she does on a daily basis. Lorna truly embodies the ideal principles of higher education.

For these reasons, not to mention her friendly and well composed personality, persistent nature, and commitment to excellence in all endeavors, she comes with my highest recommendations. Lorna is definitely an asset to any team, faculty, classroom, and academic community.

Sincerely,

A handwritten signature in black ink, appearing to read "Jasmin L. Lambert". The signature is fluid and cursive, with the first name "Jasmin" being more prominent and the last name "Lambert" following in a similar style.

Jasmin L. Lambert, Doctoral Fellow
Department of Theatre



Bowling Green State University

Office of Admissions
Bowling Green, Ohio 43403-0085
(419) 372-2086
Fax: (419) 372-6955

May 27, 1998

TO WHOM IT MAY CONCERN:

I would like to recommend Lorna Gonsalves-Pinto for BGSU's Ferrari Award.

I have known Lorna Gonsalves-Pinto for several years. I worked with her on the final stages of her doctoral degree when I was employed as a student services counselor in the Graduate College. She has been a source of inspiration to me from day one. I have not found a more compassionate and people-loving person.

Lorna fits well in her present role as research associate in diversity initiatives with the University at present. What better person to bring all people together in love and harmony! She reaches out to city personnel, to all kinds of groups on campus whether they be students, faculty, staff, and to anyone else who needs her help. She is truly a charismatic force in our world often dealing with opposition from factions that don't want to see the boat rocked.

There is no better choice for the Ferrari Award than Lorna Gonsalves-Pinto who is a beacon of light leading our university in our quest for establishing a premier community.

Thank you.

Patricia Evans *Pat Evans*
Student Services Counselor
Admissions



Bowling Green State University

Provost and Vice President
for Academic Affairs
Office of Academic Budgets
305 McFall Center
Bowling Green, Ohio 43403
Phone: (419) 372-8492
Fax: (419) 372-7878

MEMORANDUM

DATE: May 28, 1998

TO: 1998 Michael R. Ferrari Award Committee

FROM: Lisa Meyer *LM*
Academic Budgets

RE: Nomination of Lorna Gonsalves-Pinto

I am pleased to write this letter of reference in support of the nomination of Lorna Gonsalves-Pinto for the 1998 Ferrari Award.

I met Lorna two years ago when she came to McFall to head up the Office of Diversity Initiatives. During the past two years, I have watched and listened as she shared with me her plans for dialogues on diversity on Campus and within the Bowling Green community including the following events: hosting the Ark Band as a way to address social justice issues through reggae music; participating in the play *Twilight--Los Angeles* and involving Bowling Green City Police Chief Votava and BGSU Chief Wiegand in a dialogue with students on law enforcement and race following the play; teaching an Ethnic Studies class to the Board of Trustees and a group of students; and preparing for a seminar she will lead in June, 1998 for area secondary school teachers to help them examine racial issues and discuss action plans. These are just four examples of the many ways in which she is helping the University and surrounding communities address issues of diversity.

She does not do all of this on an 8:00 to 5:00 schedule. She is in the office many evenings and weekends, attends and participates in many events on Campus and in the community. I know when she is at home, her thoughts remain on diversity issues and how she can make a difference. I believe she already has. For Lorna, the challenge of creating a diverse climate is not simply a job or career -- it is a way of life.

Lorna is involved on many committees: she is the point person for Racial Legacies and Learning Project, Chair of the Human Relations Commission, University Legions, Human Relations Commission for the City of Bowling Green, Board of Directors for the Center for Teaching, Learning, and Technology, and a member of the Notre Dame Academy Advisory Council. These are just the committees she is on at the present time. In the past she has been involved with 14 other various committees and associations.

While she does not hesitate in addressing difficult issues, she does so in a compassionate, fair, open and level-headed manner. Lorna is not only concerned with issues of race, but also of age, class, gender, religion, sexual orientation, nationality, mental and physical abilities. She can engage in meaningful discussions with those whose views are at the opposite spectrum of her own in a respectful manner.

Ferrari Award Committee

Page 2

May 28, 1998

She cares deeply for the total well-being of students which is evidenced by the many student visitors she has throughout the year -- students coming back to share their success who felt inspired by Lorna, students needing her guidance or a shoulder to cry on, and those students who stop by to congratulate and offer support to Lorna on her accomplishments. More often than not, they stop by when Lorna is working diligently to meet a deadline. Nevertheless, she warmly welcomes them all and makes time to listen.

When reading over the criteria on the nomination form, I read the sentence "... must have demonstrated a genuine sensitivity to others by showing an open, caring attitude and is attentive to the growth and development of University" and I immediately thought this describes Lorna perfectly.

Lorna deserves this award because she is a person with integrity, enthusiasm for her career, dedication to promoting diversity and for the positive publicity and recognition she brings to Bowling Green State University. I am proud to know Lorna Gonsalves-Pinto as a friend and coworker and to support her nomination for this prestigious award.

June 1, 1998

Dr. Deb Burris
Graduate College
120 McFall Center
Bowling Green State University
Bowling Green, OH 43403

Dear Dr. Burris:

I would like to nominate Dr. Lorna Gonsalves-Pinto for the 1998 Michael R. Ferrari Award because she consistently impacts Bowling Green State University and the local community through her work on diversity consciousness. She should be recognized, not only because she alters the official legislation, but because she literally commits her personal energy to change people, one by one, during her daily interactions. Dr. Gonsalves-Pinto, who is a Research Associate in the Office of the Provost, has made a difference on many levels and in a variety of settings, and I shall detail some of her work to convey the effectiveness of her contributions.

Dr. Gonsalves-Pinto is the chair of the Human Relations Commission (HRC), a volunteer coalition devoted to the development of a tolerant and diverse University community. I worked with the HRC on a project, and when I attended meetings I had the chance to witness Dr. Gonsalves-Pinto interact with committee members as they discussed issues about Gay Rights, the Student Government Association's position on diversity, and future plans for action. When one is participating in activist organizations such as the HRC, a passionate commitment for change may lead to tension within the group. As the chair of the HRC, Gonsalves-Pinto has effectively diffused group tensions while maintaining the enthusiasm of the original debate--all with calmness, sincerity, directness, and clarity.

Dr. Gonsalves-Pinto excels in local endeavors, but she has also brought BGSU important national recognition, as the University was selected as one of 35 Lead Institutions in the nation to participate in the Initiative on Race, mandated by President

Bill Clinton. This is a wonderful challenge and honor for the University, because it places BGSU at the forefront of diversity consciousness. In a country built upon institutionalized racism and sustained upon everyday racism, the concept of diversity is often met with ridicule and defensiveness. Dr. Gonsalves-Pinto is a constant maker of change, and she has the courage to speak out against the never-ending opponents of diversity--both the silent complicitors and the organized opponents.

Dr. Gonsalves-Pinto combines her skills as an administrator and teacher to conduct workshops and panels that are engaging and exciting, and this is no small feat when one creates this type of exchange with teachers and students--people who are intellectually challenged on a daily basis and may potentially become cynical of organized workshops. Dr. Gonsalves-Pinto's work and her skills have made a difference. I participated in an exciting workshop/debate on multicultural education that she led, and the ideas presented were stimulating and thought provoking. Dr. Gonsalves-Pinto served as the facilitator, and her expertise allowed the workshop participants to flourish.

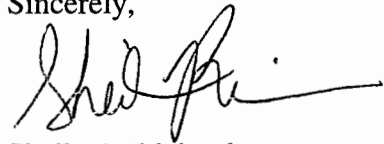
During the BGSU Department of Theatre production of Twilight: Los Angeles, Dr. Gonsalves-Pinto led a post-performance panel discussion with the Bowling Green police chiefs. Again, she demonstrated her ability to champion diversity without completely alienating discussants, and we had an engaging and memorable debate.

As you may know, Dr. Gonsalves-Pinto had a cameo appearance Twilight: Los Angeles and performed two monologues in the production. I saw her casually interact with students backstage and participate in informative and encouraging discussions. While backstage during one performance, she held two-month old Destini Rivers, the youngest performer in the history of BGSU theatre, in her arms, providing Destini's mother with a much-needed break. While she held Destini, a thunderous applause resonated from the audience--signaling the end of the show--and Lorna calmly returned Destini to her mother and made her way to receive her applause during the curtail call. Little did the audience know that she had just given a basic, but necessary form of support to Destini's mother prior to that bow. Dr. Burris, during formal and informal exchanges, she constantly surpasses the expected and proves to be very generous and helpful.

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Dr. Burris, people such as Dr. Gonsalves-Pinto do work on a daily basis--work that requires the influence of their soul--without recognition or applause. I certainly believe that the Ferrari Award is an excellent form of applause for an administrator such as Dr. Gonsalves-Pinto; for, unlike performers--those who take on roles for a brief period of time--people such as Lorna don't get a nightly curtain call in recognition of their life's work. I think BGSU should applaud her for engaging us and for her contributions, and that is why I wholeheartedly nominate her for the 1998 Michael R. Ferrari Award.

Sincerely,

A handwritten signature in black ink, appearing to read 'Sheila A. Richardson', with a long horizontal flourish extending to the right.

Sheila A. Richardson

sr

RACIAL LEGACIES AND LEARNING: AN AMERICAN DIALOGUE

Bowling Green State University and the City of Bowling Green
Address the Issue of Race in Their Communities



A Sample of Headliners
Submitted for the Governor's Review
May 11, 1998



City Council Passes a Resolution Endorsing Collaborative Efforts to Address Issues of Race

On April 6, 1998, the City Council of Bowling Green passed a resolution endorsing University-City Partnerships as both address issues of race. This resolution was read by President BJ Fischer at the city council meeting.

Campus and City Communities Participate in a Celebration of HumanKind.

The Celebration of HumanKind launched a series of events geared towards drawing members of the campus and community together to address issues associated with race and other dimensions of diversity. The

Ark Band, the area's leading reggae band, addressed social justice issues through their music. Campus and community members of different ages gathered in the Grand Ballroom which was decorated with artistic works created by the youth of both communities. These artistic pieces reflected insights on race. The first few numbers played by the band were dedicated to the young people of both communities and their ongoing efforts to enhance race relations.

A Proclamation Supporting Race Initiatives is Presented by Mayor Hoffman to President Ribeau

Mayor Wes Hoffman read a proclamation supporting collaborative efforts on the part of the campus and community, as

both address issues of race. This proclamation was presented to Dr. Sidney Ribeau, BGSU president, on April 16, 1998. The proclamation affirmed the established partnership between the city and campus Human Relations Commissions.

Chiefs Votava and Wiegand Initiate Dialogues with Students

Following a showing of the play *Twilight--Los Angeles* which presented candid insights about the LA riots, Chief Votava and Chief Wiegand participated in a dialogue with students. The discussion focused on law enforcement and race, and was the first in a series of honest conversations between law enforcement officers and students.

Community Study Groups on Race are Initiated

The Office of Diversity Initiatives has sent letters to more than 100 groups in the community, inviting them to initiate dialogues regarding race, and the responses are encouraging. Interested groups will participate in an interactive opening session, and will have access to resources that will help in the organization of their respective groups. All groups will come together towards the end of the fall semester to discuss the actual process of raising racial awareness and any changes that have taken place as a result.

Seminar on Race is Offered For Secondary School Teachers

In June, 1998, a special seminar will be offered for area secondary school teachers. This interactive seminar will provide teachers with a forum for critically examining racial issues and discussing action plans. Teachers from this first seminar will be provided with a small fund to start projects in their schools that focus on enhancing race relations.

City and Campus Teams Make Plans to Assess the Racial Climates in Both Communities

In the fall semester, assessment teams within the campus and city will evaluate the racial climate within each community. Results of the evaluations will be shared with the larger community and will inform programming and policy decisions.

Youth Share Insights on Race through Free Expressions

Students from the city schools and the university will create visual pieces that reflect their insights on race and ethnicity. These free expressions will provide young people with a channel for creatively expressing their unique ideas regarding race and ethnicity. The expressions will be displayed in various locations around the city and the campus. This focus on free expressions provides students with the opportunity to share their insights with the broader community and provides all citizens with a glimpse into the minds and hearts of our campus and city communities--where issues of race are concerned. Plans are being made to organize a special showcasing of free

expressions during the fall semester. Students from theatre, art, music, dance, and creative writing will share free expressions that reflect their insights on race with members of the campus and city communities.

In Motion

**Free Expression
Created by
Joy Mulholland Leong
BGSU Class of 1995**

Let's not talk about
the universe yet--
let's talk about you and me.

I think this world is
made of one-plus-ones:
I'm trying not to avoid your eyes.

Something in my heart
seizes up, traps my breath.
I fear you.

Part of me says "race"
means only one of us can win.
Let's admit if it is sometimes true.

I've heard it said
the truth will set us free--
I'd rather, today, be set in motion.

Sing to me your songs
and those of your grandmother;
Let's trade tears and gifts

Let's not talk globally
on this, our first day.
Tell me, instead, what you see.

Becoming one-plus-one
is our most essential task--
it means opening up old wounds.

We, two, are different,
we, two, the same.
Let's delight in that and then build.

For more information please contact
Dr. Loma Gonsalves-Pino at 419.372.2682
or lgonsal@bgsu.edu

Diversity Initiative a program for everybody at BGSU



BLADE PHOTO BY HERB L. LONZ

"Race and ethnicity are at the core of a lot of issues and problems in the world today," says Dr. Lorna Gonzales-Pinto, a native of India.

BY EDDIE B. ALLEN, JR.
BLADE STAFF WRITER

BOWLING GREEN — Bowling Green State University's Office of Diversity Initiatives wants to take multiculturalism beyond the classroom.

Dr. Lorna Gonzales-Pinto, the director, said her office is working toward improving race relations in northwest Ohio as well as on the national and international level in 1997.

Diversity Initiatives recently sponsored the first of several events planned during the school year: "Stepping Across Difference: Extending the National Dialogues On Race and Ethnicity," which Dr. Gonzales-Pinto called a "teach-in on diversity," was held Friday in the Eppler South Gymnasium.

The event featured reggae music, performed by the socially conscious Ark Band, and exercises designed to help students interact with people of various ethnic backgrounds.

"We have a cultural diversity (graduation) requirement, but what the students want is something beyond a classroom experience," Dr. Gonzales-Pinto said. "What students want is the opportunity to speak to other students in a very real fashion."

Appreciation of other cultures is undertaken

"I think that a critical understanding of race and ethnicity is vital, because race and ethnicity are at the core of a lot of issues and problems in the world today."

A native of India, the professor taught ethnic studies courses at BGSU for five years before she was appointed director of Diversity Initiatives in 1996. She conducts seminars on multicultural issues for faculty, staff, and students and organizes workshops, discussions, and events.

Dr. Gonzales-Pinto plans to travel to Miami on Oct. 16 with Dr. Sidney Futsau, president of BGSU, for "Educating One-Third of the Nation," a weekend conference with President Clinton.

The professor said she sees opportunities for her office to capitalize on Mr. Clinton's efforts to promote the national dialogue on race relations, which he proposed earlier this year.

Students who participated in "Step-

ping Across Difference" wrote suggestions for the President, which were mailed to Washington, she said.

"It makes me sad when they say, 'I would like to meet students of other ethnicities, but I don't know how,'" Dr. Gonzales-Pinto said.

"Some of them come from rural areas of Ohio, and they have never even met people of color."

Errol Lam, a retired BGSU librarian, helped organize "Stepping Across Difference."

"I believe that what Dr. Gonzales-Pinto is doing at the university is worthwhile," he said. "It's a first-time initiative, and I think it has potential."

Terry Bobb, a member of the Ark Band, said he was impressed with the innovative approaches used by the office in organizing the campus function.

"Very few people use reggae as an educational tool," Mr. Bobb said.

But Yushonda Matthews, a junior who works with Dr. Pinto-Gonzales, said the greatest value of the Diversity Initiatives is its inclusiveness: "Most of the programs on campus are for certain groups of people, but this program is for everybody."

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RACIAL LEGACIES AND LEARNING: AN AMERICAN DIALOGUE

Bowling Green State University and the City of Bowling Green
Address the Issue of Race in Their Communities



A Sample of Headliners
Submitted for the Governor's Review
May 11, 1998



City Council Passes a Resolution Endorsing Collaborative Efforts to Address Issues of Race

On April 6, 1998, the City Council of Bowling Green passed a resolution endorsing University-City Partnerships as both address issues of race. This resolution was read by President BJ Fischer at the city council meeting.

Campus and City Communities Participate in a Celebration of HumanKind.

The Celebration of HumanKind launched a series of events geared towards drawing members of the campus and community together to address issues associated with race and other dimensions of diversity. The

Ark Band, the area's leading reggae band, addressed social justice issues through their music. Campus and community members of different ages gathered in the Grand Ballroom which was decorated with artistic works created by the youth of both communities. These artistic pieces reflected insights on race. The first few numbers played by the band were dedicated to the young people of both communities and their ongoing efforts to enhance race relations.

A Proclamation Supporting Race Initiatives is Presented by Mayor Hoffman to President Ribeau

Mayor Wes Hoffman read a proclamation supporting collaborative efforts on the part of the campus and community, as

both address issues of race. This proclamation was presented to Dr. Sidney Ribeau, BGSU president, on April 16, 1998. The proclamation affirmed the established partnership between the city and campus Human Relations Commissions.

Chiefs Votava and Wiegand Initiate Dialogues with Students

Following a showing of the play *Twilight--Los Angeles* which presented candid insights about the LA riots, Chief Votava and Chief Wiegand participated in a dialogue with students. The discussion focused on law enforcement and race, and was the first in a series of honest conversations between law enforcement officers and students.

Community Study Groups on Race are Initiated

The Office of Diversity Initiatives has sent letters to more than 100 groups in the community, inviting them to initiate dialogues regarding race, and the responses are encouraging. Interested groups will participate in an interactive opening session, and will have access to resources that will help in the organization of their respective groups. All groups will come together towards the end of the fall semester to discuss the actual process of raising racial awareness and any changes that have taken place as a result.

Seminar on Race is Offered For Secondary School Teachers

In June, 1998, a special seminar will be offered for area secondary school teachers. This interactive seminar will provide teachers with a forum for critically examining racial issues and discussing action plans. Teachers from this first seminar will be provided with a small fund to start projects in their schools that focus on enhancing race relations.

City and Campus Teams Make Plans to Assess the Racial Climates in Both Communities

In the fall semester, assessment teams within the campus and city will evaluate the racial climate within each community. Results of the evaluations will be shared with the larger community and will inform programming and policy decisions.

Youth Share Insights on Race through Free Expressions

Students from the city schools and the university will create visual pieces that reflect their insights on race and ethnicity. These free expressions will provide young people with a channel for creatively expressing their unique ideas regarding race and ethnicity. The expressions will be displayed in various locations around the city and the campus. This focus on free expressions provides students with the opportunity to share their insights with the broader community and provides all citizens with a glimpse into the minds and hearts of our campus and city communities--where issues of race are concerned. Plans are being made to organize a special showcasing of free

expressions during the fall semester. Students from theatre, art, music, dance, and creative writing will share free expressions that reflect their insights on race with members of the campus and city communities.

In Motion

**Free Expression
Created by
Joy Mulholland Leong
BGSU Class of 1995**

Let's not talk about
the universe yet--
let's talk about you and me.

I think this world is
made of one-plus-ones:
I'm trying not to avoid your eyes.

Something in my heart
seizes up, traps my breath.
I fear you.

Part of me says "race"
means only one of us can win.
Let's admit if it is sometimes true.

I've heard it said
the truth will set us free--
I'd rather, today, be set in motion.

Sing to me your songs
and those of your grandmother;
Let's trade tears and gifts

Let's not talk globality
on this, our first day.
Tell me, instead, what you see.

Becoming one-plus-one
is our most essential task--
it means opening up old wounds.

We, two, are different,
we, two, the same.
Let's delight in that and then build.

For more information, please contact
Dr. Lema Gonsalves-Pink at 419.372.2682
or lgon@bnet.bgsu.edu.

**SPONSORED PROGRAMS AND RESEARCH
JUNIOR FACULTY MENTORING PROGRAM**

BGSU

ARTHUR G. NEAL, Faculty Mentor
Distinguished University Professor of Sociology, Emeritus
104H University Hall
Bowling Green State University
Bowling Green, Ohio 43403
(419) 372-7736
aneal@bgnet.bgsu.edu

May 7, 1998

Deborah Burris
The Graduate College
Bowling Green State University
Bowling Green, Ohio 43403

Dear Ms. Burris,

I am pleased to nominate Lorna Gonsalves-Pinto for the 1998 Michael R. Ferrari Award. This nomination is based on her effectiveness in implementing diversity initiatives on the campus, her contribution to the improvement of programs and services at BGSU, her willingness to serve as a mentor to undergraduate and graduate organizations, her involvement in community activities, and her exemplary commitment to the core values of BGSU.

Her accomplishments during the past year as Research Associate for Diversity Initiatives have been commendable. She has demonstrated innovation and initiative in conducting cultural diversity workshops for the Board of Trustees, in organizing a Multimedia Campus Diversity Summit, in serving as a consultant to student organizations, and in conducting cultural diversity workshops both on campus and in the surrounding communities of Northwest Ohio.

Dr. Gonsalves-Pinto has gained national and international recognition for her expertise on the pedagogy of ethnic study and for the initiatives she has taken in promoting awareness and appreciation of cultural diversity on the Bowling Green campus. It is primarily from her work that BGSU was selected by the American Association of Colleges and Universities to be one of the thirty-five colleges and universities to highlight the national dialogue on the topics of race and ethnicity. This is the kind of external recognition that brings distinction to BGSU and to the learning environments that are being created.

While her professional recognition has provided a means of showcasing cultural diversity initiatives at BGSU, what is of greater importance is the many ways she has brought her expertise to bear on the immediate academic community. She gives generously of her time to student leaders who seek her out as a mentor, to members of the administrative staff who seek her advice on a wide range of complex issues, and to students at both the undergraduate and graduate levels who turn to her for advice and inspiration. Her interpersonal skills and her capacity to inspire confidence in others has become a valued resource of the University.

Dr. Gonsalves-Pinto possesses all three attributes required of nominees for the Ferrari award and is a role model for other employees of the University to emulate. If there was a "people's choice" award for an administrator who embodies the values of BGSU, who cares about all segments of the campus and city communities and who provides services to these communities on her own time, who has earned the respect of all constituencies, and who is nationally recognized for her innovative work and creativity, Lorna would win.

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In effect, Dr. Lorna Gonsalves-Pinto is one of the University's more valuable players in the quest to make Bowling Green a premier learning institution in both the state of Ohio and the nation. She has made an important contribution to campus morale, to the effectiveness of the learning environment, and to the appreciation of multiculturalism on campus. In my opinion, she would be an excellent choice for the 1998 Michael R. Ferrari Award.

Yours truly,

Arthur G. Neal

Arthur G. Neal,
Senior Faculty Associate and
Distinguished University Professor of Sociology, Emeritus

From: "Art Neal" <art@upa.pdx.edu>
Organization: Urban and Public Affairs
To: Deborah Burris <dburris@bgnet.bgsu.edu>
Date: Thu, 21 May 1998 13:11:37 PST
Subject: Re: Ferrari Award
X-Confirm-Reading-To: "Art Neal" <art@upa.pdx.edu>
X-pmrqc: 1
Priority: normal
Status:

Dear Deb,
Good to hear from you. Since I will not be on campus, I have requested that Kathleen Dixon (Women's Studies) collect the letters in support of Lorna's nomination and transmit them to you. Hope she pulls this off successfully.

Best wishes for the Summer!
Art Neal

> Date: Tue, 19 May 1998 07:42:32 -0400 (EDT)
> To: "Art Neal" <art@upa.pdx.edu>
> From: Deborah Burris <dburris@bgnet.bgsu.edu>
> Subject: Re: Ferrari Award

> Dr. Neal:
>
> Thanks so much. Hope you have a great summer!

> Deb

> * * * * *
> Deborah Burris, Manager Bowling Green State University
> Graduate Student Records Bowling Green, OH 43403
> The Graduate College Phone: (419) 372-0433
> 128 McFall Center Fax: (419) 372-8569
> * * * * *

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>
>
>
>

From: "Art Neal" <art@upa.pdx.edu>
Organization: Urban and Public Affairs
To: Deborah Burris <dburris@bgnet.bgsu.edu>
Date: Mon, 18 May 1998 13:22:49 PST
Subject: Re: Ferrari Award
X-Confirm-Reading-To: "Art Neal" <art@upa.pdx.edu>
X-pmrqc: 1
Priority: normal
Status:

Dear Deb,
Thanks for the reminder. I have requested several other people to write letters in support of Lorna's nomination. You should be receiving them soon (from Bob Midden, Kathleen Dixon, Bill Knight, etc.) Hope the Summer is going well for you.
Art

> Date: Tue, 12 May 1998 13:11:05 -0400 (EDT)
> To: art@upa.pdx.edu
> From: Deborah Burris <dburris@bgnet.bgsu.edu>
> Subject: Ferrari Award

> Dr. Neal:
>
> Thank you for your nomination of Lorna Gonsalves-Pinto for the 1998 Michael
> R. Ferrari Award.

>
> As part of the nomination process, three additional letters of reference
> are to be submitted with the original nomination. Have you requested that
> these additional letters be forwarded to me? If we do not receive any
> additional letters, we will not be able to consider Lorna's nomination for
> the award.

>
> Thank you for your attention to this matter.

>
> Deb
>

> * * * * *
> Deborah Burris, Manager Bowling Green State University
> Graduate Student Records Bowling Green, OH 43403
> The Graduate College Phone: (419) 372-0433
> 128 McFall Center Fax: (419) 372-8569
> * * * * *

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>
>

THE MICHAEL R. FERRARI AWARD

Nomination Form

Individual Nominated:

Name: BARBARA ARPS HOFFMAN

Title: NURSE PRACTITIONER

Campus Address: STUDENT HEALTH SERVICE

Nominator:

Name: JOANNE NAUIN

Title: ASSOCIATE DIRECTOR

Campus Address: STUDENT HEALTH SERVICE

Phone: 419-372-7429

☒ Administrative ☐ Faculty ☐ Classified ☐ Student

A letter of support and at least three (but no more than 5) additional letters of reference must accompany this nomination form. The letter of support should describe how long and in what capacity you have known the nominee and, in accordance with the criteria, describe the nominee's qualifications for this award. Resumes are not necessary.

Please keep in mind that **the SELECTION OF THE AWARD RECIPIENT WILL BE MADE ON THE BASIS OF THE INFORMATION SUBMITTED.** The nomination form and all supporting materials must be received in the office listed below no later than **5:00 p.m., Monday, June 1, 1998.** Late submissions will not be considered.

*Deborah Burris
The Graduate College
120 McFall Center*



Bowling Green State University

Student Health Service
Bowling Green, Ohio 43403-0147
(419) 372-2271
Fax: (419) 372-3010

MEMORANDUM

May 27, 1998

TO: Ferrari Award Selection Committee

FROM: Joanne Navin
Associate Director

RE: Barbara Hoffman

I am nominating Barbara Arps Hoffman for the 1998 Michael R. Ferrari Award. Mrs Hoffman is a Nurse Practitioner and Health Educator at the Student Health Service. I have been her supervisor for the past 12 years. I cannot speak too highly of her commitment and dedication to students and to the University's core values. Barbara Hoffman was committed to "customer service" and the idea of "we care" long before the University adopted these guidelines.

As a nurse practitioner, Mrs Hoffman daily sees patients with illnesses and concerns. Along with excellent nursing skills, her calm and caring manner is reassuring to students. She has always put students first and develops ongoing relationships, seeing them as patients during their years at the University.

Barbara demonstrates both innovation and initiative in her position. She has developed multiple health education programs on sexual assault prevention and eating disorders. She has worked on the University, community and state levels to develop awareness of and standardized treatment for the victims of sexual assault.

On a performance level, Barbara has devoted countless hours outside the Health Service presenting to student groups in classes, residence halls, sororities, fraternities and athletic teams and to community and school groups. Initially, she scheduled these as an outgrowth of the relationships she developed with individual students as her patients. Now, as a half-time Health Educator with the Center for Wellness and Prevention, she has formalized these presentations, working with peer educators, precepting graduate students and continuing to develop and give health-related presentations to groups requesting them.

As to her relationship with the university community, Barbara Hoffman is, unquestionably, the person consulted when there is a question concerning sexual assault. Within the Health Service, she has been instrumental in developing procedures and policies dealing with sexual assault victims. As Chair of CASO (Coalition Against Sexual Offenses), Mrs Hoffman has been instrumental in helping to bring the University to 95% compliance with federal statutes and guidelines. In this role, she has worked with state and community agencies, the Wood County Prosecutor's Office and Wood County

Hospital and University departments and organizations to increase awareness of and care for sexual assault victims. She has spoken at national and state meetings concerning the University's efforts in this area.

Mrs Hoffman is articulate, energetic, innovative and a positive spokesperson for Bowling Green State University. She is respected by her co-workers and relates well with students. As her supervisor, I can truly say that Barbara Hoffman is an outstanding employee of the Student Health Service and personifies the criteria for the recipient of the Michael R. Ferrari award. I am proud to work with her!



Bowling Green State University

Counseling Center
320 Caddlemire Student Services Building
Bowling Green, Ohio 43403-0150
(419) 372-2081

Ms. Deb Burris
Graduate College
120 McFall Center
Bowling Green State University
Bowling Green, OH 43403

May 14, 1998

Dear Ms. Burris:

I would like to recommend that Ms. Barbara Hoffman be considered for the Michael R. Ferrari Award for her outstanding work at Bowling Green State University. Barb is currently a nurse practitioner in the Student Health Service and also serves as the Chair of the BGSU Coalition Against Sexual Offenses (CASO). Over the past several years, I have had the opportunity to work closely with Ms. Hoffman in my capacity as a psychologist in the Counseling Center and, more recently, as the Vice Chair of CASO. Throughout the time I have known her, Barb has always impressed me as being highly committed to improving the quality of life for students at the University. Barb is a deeply caring individual whom students find very easy to approach and to trust. Attesting to her commitment to students, Barb frequently devotes evening and weekend time to conducting educational workshops and training activities.

In her role as the Chair of CASO, Barb has interacted with a wide array of organizations and individuals; these have included not only students, faculty and staff of the University but also representatives of local agencies such as the hospital, the prosecutor's office, local law enforcement agencies, and the crisis hotline. Barb has also interacted with representatives from the local media, with members of professional organizations, and with staff at other universities and colleges who are involved in addressing issues of sexual assault. In my perception, Barb has represented our university extremely well in these interactions with the broader community. She is extremely adept at interacting with others in a manner which is both highly professional and very personable.

Attesting to her effectiveness in her work, Barb was named the "1996-1997 Outstanding Administrative Staff Member" in the Division of Student Affairs. As is evident from my comments, I have the utmost respect and admiration for Barb and believe that she deserves to be seriously considered for the Michael R. Ferrari Award. If you should have any questions about my impressions of Ms. Barbara Hoffman or desire further information, please do not hesitate to contact me.

Sincerely,

A handwritten signature in black ink, appearing to read "Craig J. Vickio", followed by a long horizontal flourish line.

Craig J. Vickio, Ph.D.
Clinical Psychologist and
Vice Chair of the Coalition Against Sexual Offenses



Bowling Green State University

77
Medical Director
Student Health Service
Bowling Green, Ohio 43403-0147
(419) 372-2271

4/29/98

MEMORANDUM

TO: Ferrari Award Selection Committee

FROM: Josh Kaplan *Josh Kaplan*

RE: Barb Hoffman

I am writing in support of Barb Hoffman's nomination for the Ferrari Award. I believe Barb would be a most worthy recipient of this award. Barb has worked as a nurse practitioner at the Student Health Service since 1986. She is an excellent clinician, competent, conscientious, and especially, caring. She has always given unsparingly of her time outside regular work hours, doing health education presentations on campus and in the community. Two years ago, she willingly accepted a radical change in her job assignment, agreeing to serve half time as a health educator at the Center for Wellness and Prevention.

Barb has taken particular interest in caring for survivors of sexual assault. She has become expert in the care of these patients. These are people who have been severely traumatized, and her sensitivity in providing them with care has been of tremendous assistance in helping them to recovery. She has played a large role in establishing Student Health Service protocols for the care of survivors of sexual assault. She has served on the Coalition Against Sexual Offenses since its inception, and has been its chair for the last several years. She has been active in working with the staff of Wood County Hospital to improve the care of sexual assault patients at the hospital. She has also worked with the Bowling Green City Prosecutor's Office to help create policies that provide financial and legal protection for these patients. As a result of her persistence and diligence in support of these patients, Barb has become recognized as an authority in the area of sexual assault, and her expertise has been sought statewide as a consultant and as a speaker.

Barb has also been active in other community affairs. She has served as a District Trustee and a member of the Executive Committee for the Ohio division of the American Cancer

Society. She has served as a Trustee for the Filling Home of Mercy. She has served as a member of the Henry County Teen Pregnancy Task Force, and the Henry County 4-H Advisory Council.

Barb Hoffman is a truly outstanding individual. She has demonstrated her concern for students with direct care, and with strenuous public advocacy. She gives generously of her time to serve the community in many ways. I would be delighted to see her receive the Ferrari Award.



Bowling Green State University

Student Health Service
Bowling Green, Ohio 43403-0147
(419) 372-2271
Fax: (419) 372-8010

May 13, 1998

Deborah Burris
1998 Michael R. Ferrari Award Committee
Graduate College
120 McFall Center

Dear Ms. Burris:

It is with great pleasure that I write this letter of support for Barbara Hoffman as a nominee for the 1998 Michael R. Ferrari Award. I currently serve as Coordinator of the Center for Wellness and Prevention, a department of the Student Health Service at BGSU. In my role I work closely with Barbara as a Nurse Practitioner and Health Educator at the Student Health Service. Barbara exhibits exceptional performance and demonstrates genuine, caring relationships with the students that she works with.

Barbara's responsibilities include working in the Women's Health Clinic at the Student Health Service; designing, implementing, and evaluating educational programs; and serving on a number of university committees and coalitions. She focuses her efforts on sexual health, sexual assault, and eating disorders.


Ms. Hoffman has excelled in her work regarding sexual assault. She has co-chaired the Coalition Against Sexual Offenses (CASO) for the past several years. This past year she brought to campus Katie Koestner, a nationally known speaker on date rape. Over 600 students took part in one of the three presentations that Katie did. This can be attributed to Barbara's efforts in programming and collaborating with other University departments. Barbara has also presented *Physical and Sexual Assault Protocols: Legal and Medical Perspectives* at the 1997 American College Health Association annual meeting and the 1997 Ohio College Health Association annual meeting. Due to her commitment to this topic she has been key to the success of the program *What Men Need to Know About Rape*. Several of the athletic teams participated in this program over the past year.

Barbara goes above and beyond the requirements of her position. She can be found at a sorority house, at an athletic team meeting, or in a residence hall doing programming at all hours of the night. The evaluations of her presentations are always excellent, with comments such as "Great job!", "Excellent, very informative," "I hope that I can pass this information on and help someone," and "This was much needed and great information."

Barbara demonstrates a genuine caring attitude with many of the students that she sees. I have seen her take students out to lunch when they need someone to talk to or to congratulate them on a job well done. Barbara is definitely a team player. She refers students to other university employees when they need help in stress management, alcohol use, or other counseling issues. She tries to ensure that students are taking care of all of the wellness dimensions.

I believe that Barbara is worthy of the 1998 Michael R. Ferrari Award. As you can see, she goes above and beyond her position, demonstrates innovative programming, and has an excellent relationship with students, faculty, and staff at BGSU. If you have any questions regarding her qualifications or contributions to the Student Health Service, please do not hesitate to contact me. Best of luck with your selection process.

Respectfully,


Christine Hageman, M.P.H., CHES
Health Promotion Coordinator
Student Health Service

Lindsay A. Reed
216 S. Mercer St.
Fox Run Apt. 28
Bowling Green, OH. 43402

Ms. Deborah Burris
1998 Michael R. Ferrari Award Committee
Graduate College
120 McFall Center

Dear Ms. Burris,

I would like to recommend Barbara Hoffman for the Michael R. Ferrari Award. Barbara has been the Kappa Kappa Gamma Faculty Advisor for two years. Throughout these two years Barbara has played an active role in the eyes of all of our members. She has made a great effort to educate and guide us on the issues young women encounter everyday.

Barbara presented a program to our entire chapter discussing the topic of eating disorders. She helped us gain a better understanding of how serious this problem has become and where we can go for help. This is just one example of the many programs she has presented to promote awareness of women's issues.

We have gained a closer relationship with Barbara on a personal level through the years. We enjoy having her over for dinner and other social functions. Barbara also attended the Spring Awards Ceremony with our chapter, which left a lasting positive impact on all of our members.

I strongly recommend Barbara for this award; she has made a difference in all of our lives.

Sincerely,



Lindsay A. Reed

President of Kappa Kappa Gamma
Zeta Kappa Chapter

May 28, 1998

Memorandum

To: Ferrari Award Selection Committee

From: Elayne Jacoby, RN, Certified Nurse Practitioner
Student Health Service

Re: Nomination of Barb Hoffman

I am writing to support the nomination of Barb Hoffman as a recipient of the of the 1998 Ferrari Award. I have been a colleague of Barb's since she came to BGSU in 1986. In the twelve years that we have worked together I have observed her professional growth and the extraordinary effort she puts forth to promote the "we care" philosophy that is the core of our approach to serving students at BGSU.

Clearly Barb Hoffman has met all the criteria for the Ferrari award. As a co-worker I can personally attest to her resourcefulness and innovativeness in meeting the needs of students in crisis situations. She has a knack for anticipating difficult situations and developing strategies to meet potential problems. She has been a leader in developing our sexual assault protocol and as well as the protocol to work with students with eating disorders. Victims of sexual assault and students with eating disorders require a high degree of sensitivity to deal successfully with such painful and personal issues. Barb consistently puts patients' needs first, often going beyond what could reasonably be expected of an employee to "get the job done." She has worked closely with other healthcare providers in the community to ensure that care of students in crisis is coordinated and efficient, to avoid unnecessary duplication of services and minimize the trauma experienced by the student. She works with Behavioral Connections to provide follow-up services and with Wood County Hospital to update their assault protocol, to maintain the highest level of care.

In addition Barb has worked to educate both the university and general community, to prevent sexual assault. She regularly provides outreach to sororities and fraternities and has developed an education program specifically aimed at men to increase their awareness of their role in sexual assault. She has developed a strong working relationship with the local prosecutor's office, even co-presenting with the prosecutor at various regional conferences and workshops. She is well known on our campus as the person to come to for help in cases of sexual assault. Barb's patients know they will be treated with dignity and respect, as well as technical skill.

I have also worked closely with Barb in dealing with students with eating disorders, a group in which we both have a keen interest. She works with campus groups as well as the surrounding community to ensure that the needs of this group are being met. In addition to presentations to various classes and sororities, she has developed a specific program geared to student athletes at risk for eating disorders and presents this program to numerous University athletic groups as well as to high school athletes in an effort to reach young people before they begin unhealthy behaviors. She consistently arranges her summer schedule (she is on a nine-month contract) to ensure that, even when she is not employed full-time at the Student Health Center, she can continue to follow the students she counsels for eating disorders. It is common for students in crisis to feel free to contact her at home whenever the need arises. She is always available and accessible.

Barb is currently finishing a masters program in nursing at Case Western University. In one her classes she was asked to write a research proposal. Once again she demonstrated her commitment to the needs of our students in proposing a project to study the differences between athletes and non-athletes with eating disorders. This project can directly benefit students at BGSU.

To say that I am proud to work with Barb is an understatement. She exemplifies what a collegial relationships is all about. By her example she encourages all who come in contact with her to set the highest possible standards. Barb Hoffman constantly reminds us why we are all here!



Bowling Green State University

Department of Higher Education & Student Affairs
Suite 330 Education Building
Bowling Green, Ohio 43403-0249
(419) 372-7382
Fax: (419) 372-9382
E-Mail: hesa@mailserver.bgsu.edu

May 30, 1998

MEMORANDUM

TO: Ms. Deb Burris
FROM: Donald D. Gehring, Professor Higher Education
SUBJECT: Michael R. Ferrari Award Nomination

Please consider this letter as my nomination of Ms. Barbara Hoffman for the 1998 Michael R. Ferrari Award. Ms. Hoffman is a full-time staff member in the University Health Center where she has served for a number of years. She has never received this award and I believe she is most deserving.

While the award requires the recipient to meet only one of the three criteria, I believe Ms. Hoffman meets all three.

Her innovation and initiative were exhibited as she recognized the need for formulating a coalition to help prevent sexual offenses on our campus. As a nurse in the health center Barb saw first hand the destruction of our students as a result of various sexual offenses. Rather than simply treat the effects she took it upon herself to bring together a campus-wide group to combat the causes of sexual offenses. Her efforts resulted in the first Coalition Against Sexual Offenses (CASO). Barb wisely formulated this coalition to include students, faculty and administrative staff representing various interested groups on campus such as the Campus Police, Greek Life, Housing, Minority Affairs, the Wellness Center, Affirmative Action and others.

Her caring attitude about the safety and development of our students could not be better demonstrated. Because of Barb's concern she was able to recruit others to the cause when CASO was just beginning. These individuals and Barb all served as volunteers in excess of their normal work requirements and other committee assignments. It is only because of her initiative and innovative thinking that CASO exists.

Her performance in formulating and chairing CASO is certainly "above and beyond" what is required by her position. While her position requires that she treat the effects of sexual offenses, spurred by her genuine concern for students, she spent much of her own time organizing and creating CASO.

After several years of CASO's successful programming Barb worked with the Vice President for Student Affairs and other senior administrators in order to firmly establish CASO as more than an ad hoc group. Through her efforts and leadership CASO became a formal University committee with a budget to allow it to expand its programs to benefit students.

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As Chair of CASO Barb coordinates several sub-committees and her leadership in this area has spawned several programs. She has personally spent many hours on campus in excess of her normal hours work helping students through CASO programs.

As a professor I can personally attest to the fact that Barb has established positive relationships with the University community. By bringing together a diverse group of students, faculty and staff she has provided another opportunity for these individuals to interact in positive ways. But far beyond that the leadership she has displayed has led to various offices working together to solve a problem that is destructive of the University. Since I chaired the subcommittee on Plans and Policies I can personally witness the fact that working with the Campus Police, Affirmative Action and students we were able to revise several University policies which were at that time not in compliance with the law. Through her leadership CASO was also able to alert the President of pending federal legislation that would have had a negative effect on victims of sexual offenses.

Finally, through Barb's tireless leadership she has created Men Against Sexual Assault. This group of male students, whom she and her colleagues have trained, provide programs at fraternities, housing units and for the Athletic Department.

I truly believe Barb Hoffman epitomizes the type of person the Michael R. Ferrari Award is designed to recognize. She qualifies under all the criteria established. Her caring has resulted in the establishment of a coalition of students, faculty and administrators who have joined together, under her leadership to combat a serious campus problem that could significantly retard the development of this University.

THE MICHAEL R. FERRARI AWARD

Nomination Form

Individual Nominated:

Name: Rebecca K. McOmber
Title: Registrar
Campus Address: Office of Registration and Records
Room 110, Administration Building

Nominators:

Names and Titles: Peg Crow, Administrative Assistant for Athletic Certification
Marge Hufford, Director of Records
Sue Lau, Director of Graduation and Degree Audit
Gene Palmer, Director of Student and Information Services
Laura Waggoner, Director of Registration and Scheduling
Campus Address: Office of Registration and Records
Room 110, Administration Building
Phone: 2-7962, 2-7964, 2-7961, 2-7980 and 2-7974

All nominators are administrative staff.



Bowling Green State University

Office of Registration and Records
Bowling Green, Ohio 43403-0130
1 (419) 372-8441
Fax: 1 (419) 372-7977

May 29, 1998

Michael R. Ferrari Award Committee
c/o Deborah Burris
Bowling Green State University
The Graduate College
120 McFall Center
Bowling Green, OH 43403

Dear Committee Members:

It is with great pleasure that we submit the name of Rebecca K. McOmber for nomination of the Michael R. Ferrari Award. Cumulatively, we have known Becky for 35 years, while working together in the Office of Registration and Records.

Becky graduated Cum Laude from Bowling Green State University in June of 1974. She received two degrees; one in art and the other in education. Becky taught for several years prior to her employment at BGSU. She began working in the Office of Registration and Records in October of 1978. She has worked in this office for the past twenty years. As her knowledge and experience grew, so did her job responsibilities. In April of 1995, Becky was appointed to the position of Registrar.

Becky's responsibilities as Registrar include directing the management of the office, including the areas of registration, course development and classroom scheduling, academic records, transfer evaluations, graduation, degree audit, student and information services and athletic certification. In addition to these assigned duties, look at what else she has accomplished:

Demonstration of Becky's Innovation and Initiative Qualities

- Degree Audit Reporting System (DARS) - Started the initial implementation in 1985 and resumed the implementation in 1996. Two colleges are fully implemented and the other five are in progress. Resumed the production of reports for monitoring compliance with academic policy.
- Proposed the successful Student Registration Services Fee - A one time per semester fee of \$7.00 which replaced five special fees (fees for transcripts, drop/add transactions, guest applications, readmission applications and graduation application). The removal of the five special fees has resulted in decreased processing of paperwork for the staff of Registration and Records as well as staff in the Bursar's Office. This was implemented Fall of 1996.
- Grades and Schedule of Classes Booklet made available on the World Wide Web - This allows the students early access to grade reports and grade change reports. It also allows them the opportunity to review the Schedule of Classes Booklet from any location via the Internet.
- Masters of Public Health Degree Program - Actively involved with the implementation of this program which is a combined effort on the part of the registrars at The University of Toledo, Medical College of Ohio and Bowling Green State University. Since each college and university uses different administrative software there were small problems which could have caused large obstacles for students. Becky was able to identify these problems and suggest solutions.

- Higher Education Information System - The new Ohio Board of Regents Information System was implemented in 1998. This is the first reporting change to take place in 33 years. Becky put together a team from Registration and Records, Institutional Research and Computer Services to implement this new system. During the past year this new reporting procedure has been designed, developed and was used to report Spring 1998 student enrollment data.
- National Student Loan Clearinghouse - Partnered with the Clearinghouse to allow for efficient and easy compliance with Federal reporting regulations. This process is completed by electronically communicating student enrollment information to lenders and agents thereby replacing former manual, in-house processing of 15,000-20,000 paper enrollment certification forms yearly.
- Voice Response Registration Telephone System - Implementation of a new system in 1998. Created additional telephone lines and increased hours of service.
- Reorganization of the Office of Registration and Records - The changes made as a result of the reorganization have enhanced the staff's ability to effectively serve the students.
- Remodeling of the Office of Registration and Records - These changes have made the office appearance to students, parents, staff and others much more pleasant and professional. The desperately needed carpet and furniture were not only a morale booster for the staff, but also made their work areas more efficient.

Demonstration of Becky's Performance

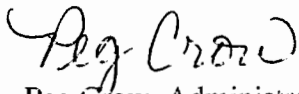
- AMS Student Information System - Becky was responsible for the Registration and Records implementation of the new system in 1993. She developed and documented detailed schedules and plans for the conversion steps, as well as developed production processing schedules. She also assembled documentation and training materials for the office staff, Computer Services and users in the college offices. Her training sessions were professional and she was sensitive to the users' hesitancy toward change. She spent long days and weeks devoted to completing tasks accurately and within very tight deadlines.
- Higher Education Information System - Becky faced the challenges of a new reporting system "head-on." She was determined to become familiar with the policies and procedures of the new system. Her pursuit of knowledge and her insights resulted in the Ohio Board of Regents having to re-examine or clarify policies which reduced the potential for submission of invalid data by all schools, improved documentation, and changed some requirements which decreased the cost of collecting the data at public campuses.
- NCAA Self-Study Steering Committee - Becky was a member on the Academic Integrity Subcommittee. The steering and subcommittee members met monthly beginning in September 1996 to lay the groundwork leading to the November 1997 site visit from an NCAA review team. The primary panel put the subcommittees' work together in a self-study report of a couple hundred pages. This report and the site visit resulted in NCAA's certification of the University's athletic department.
- BG Effect Mentoring Program - Becky was involved in this program last fall. She was a mentor to a freshman male student with whom she met regularly. Becky realizes the importance and the impact mentors make in the lives of new freshman.

Demonstration of Becky's Relationship with University Community

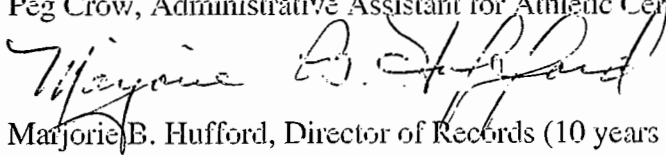
- Administrative Staff Council - Member (1995-1998)
- Administrative Staff Executive Committee - Member (1996-97)
- President's Cross-Divisional Leadership Team ("Legions") - Appointed member of this group which meets monthly.
- Enrollment Planning Committee - A member of the enrollment planning committee that focuses on what is occurring during the academic year and concentrates on student needs and/or how to enhance enrollment.
- Medici Circle - Becky was appointed to the Advisory Board, 1998-2002. The members consist of friends and patrons of the School of Art, EGSU. The members support the students of the School of Art by raising money to fund scholarships, gallery support and visiting artists.
- Ohio Association of Collegiate Registrars and Admissions Officers - Member and committee member of the Publicity and Publications Committee. She previously served as a committee member of the Data Management Committee
- American Association of Collegiate Registrars and Admissions Officers - Member

As the above has clearly proven, Becky is a remarkable administrator. She is extremely motivated, resourceful, creative, thorough, diplomatic, professional, sensitive, efficient and the list could go on and on. We highly value her contributions to EGSU and hope that you will reward her efforts by choosing her to be the recipient of this year's Michael R. Ferrari Award.

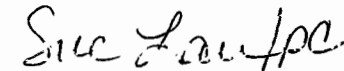
Respectively submitted,



Peg Crow, Administrative Assistant for Athletic Certification (4 years in R&R)



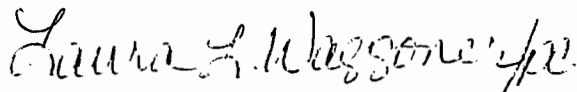
Marjorie B. Hufford, Director of Records (10 years in R&R)



Sue Lau, Director of Graduation and Degree Audit (2 years in R&R)



Gene E. Palmer, Director of Student and Information Services (5 years in R&R)



Laura L. Waggoner, Director of Registration and Scheduling (14 years in R&R)

enclosures

Office of the
University Registrar

Chubb Hall 160
Athens OH 43701-2979
614-593-4211 phone
614-593-4184 fax



OHIO UNIVERSITY

May 26, 1998

Michael R. Ferrari Award Committee
Bowling Green State University
Bowling Green, Ohio 43403

Dear Sir or Madam:

This concerns Becky McOmber's candidacy for the Michael R. Ferrari Award.

I have known Becky for approximately twelve years. We have shared many workshops and other professional development activities. Last year, Becky served on the Data Management Committee of the Ohio Association of Collegiate Registrars and Admissions Officers (OACRAO), which I chaired. In addition, Becky and I have communicated frequently over an extended period of time on matters related to the challenges of running a registrar's office at a major university.

This experience has left me with the highest regard for Becky McOmber. I have seen her remarkable ability, her astute command of the continuous stream of new complexities that face registrars, and her intense devotion to the BGSU Registrar's Office up close. Becky's highly competent, open, unassuming, supportive approach to dealing with problems and people is admirable. To approach responsibilities with a steady determination and with deep sincerity is a natural aspect of her behavior.

Becky is a valuable person to Bowling Green, as she would be anywhere she worked. She is richly deserving of an award that recognizes her contribution.

Very truly yours,

Bill Jones
Bill Jones
University Registrar

BJ/yn

May 26, 1998

Michael R. Ferrari Award Committee
Bowling Green State University
Bowling Green OH 43403

Dear Sirs:

It is with great enthusiasm that I write a letter of support for Rebecca McOmber. I have served this past year with Becky on the Northwest Ohio Inter-institutional Consortium group. Becky has provided the group of Registrars from the four schools great support and enthusiasm. Becky has always taken it upon herself to coordinate the meetings necessary for the group of Registrars. She has always taken all the notes and compiled the reports that were necessary for the larger consortium meetings. These tasks for this group certainly display her willingness to go above and beyond the expectations of her position at Bowling Green State University as Registrar.

As President Elect of the Ohio Association of Collegiate Registrars and Admissions Officers, I would like to address Becky's service to our professional organization. She has always been willing to serve on committees. She has taken an active roll in our annual meetings as well. Some day we hope to have her serve on the Executive Committee for OACRAO.

I have been very pleased to write this letter of support for Becky. I have always found her to be a highly motivated professional.

Sincerely,



Lorinda L. Bishop
Registrar
President Elect, Ohio Association of
Collegiate Registrars and Admissions Officers

X-Sender: pjames@summit.bor.ohio.gov
Date: Thu, 28 May 1998 16:22:42 -0400
To: mcrow@bgnet.bgsu.edu
From: Patty James <pjames@regents.state.oh.us>
Subject: Letter for Becky McOmber
Mime-Version: 1.0
Status:

Dear Peg:

Below is my letter of support for Becky. Please let me know the results.

Patty

May 28, 1998

Michael R. Ferrari Award Committee
Bowling Green State University
Bowling Green, Ohio 43403

To the Members of the Committee:

I am pleased to support Becky McOmber's nomination for the Michael R. Ferrari Award.

Almost immediately upon her appointment to the Registrar's position, Becky contacted me, as well as other Regents staff, to gain familiarity with the policies and procedures associated with state-level enrollment data reporting and the impact on funding at BGSU. Becky is professional, direct, and diplomatic in her communication style, particularly at those times when her pursuit of knowledge resulted in our need to re-examine or clarify policies. Her willingness to improve her understanding of difficult issues has benefited the broader higher education community.

Most recently, Becky has faced the challenges of providing student data for the new Higher Education Information (HEI) system. This was another opportunity for me to observe Becky "taking the bull by the horns" as she set out to determine how to comply with this new requirement. From the state perspective, her method included engaging in individual and group consultative discussions, actively participating in the HEI practice period, and striving to understand the details. In fact, it was Becky who brought to our attention that we had inadvertently created an inconsistency in our documentation and procedures for classifying students. Her thoroughness assisted us in developing new guidelines to remove this inconsistency, thereby reducing the potential for the submission of invalid data by all schools.

Becky has demonstrated initiative and exemplary performance in her role as Registrar. She is pleasant and easygoing, despite the seriousness and importance of her charge. I hope that you will acknowledge Becky's considerable contributions publicly by awarding her the Michael R. Ferrari Award.

Respectfully submitted,

Patricia M. James
Director, Information Systems & Research
Ohio Board of Regents
30 E. Broad St., 36 Fl.
Columbus OH 43266-0417

X-Sender: jjohnson@summit.regents.state.oh.us
 Date: Thu, 28 May 1998 16:10:51 -0400
 To: "Margaret (Peg) Crow" <mcrow@bgnet.bgsu.edu>
 From: Jay Johnson <jjohnson@regents.state.oh.us>
 Subject: Re: Rebecca K. McOmber-Letter of Support
 Mime-Version: 1.0
 Status:

Michael R. Ferrari Award Committee
 Bowling Green State University
 Bowling Green, Ohio 43403

I am writing to support the nomination of Becky McOmber for the Michael R. Ferrari Award. Becky has contributed to the development of the Higher Education Information (HEI) system by traveling to Columbus and offering her insights while representing BGSU. Her efforts have lead to improved documentation -- making the lives of data reporters across the state a little easier. She was recently instrumental in pointing out some difficulties associated with reporting cross registered enrollments across the state. Her involvement lead to changes in OER's present requirements, decreasing the cost of collecting the data at our public campuses.

Becky is friendly, reasonable and is always patient when I am unable to answer her questions in a timely manner. Likewise, she has always been prompt in returning my phone calls or answering my requests for information. She is very deserving of this award. She is an asset to both Bowling Green State University and the higher education community in Ohio.

Jay Johnson
 Enrollment Administrator
 Ohio Board of Regents
 Columbus, OH 43266-0417
 (614) 728-2902
 jjohnson@regents.state.oh.us

At 11:13 AM 5/26/98 -0400, you wrote:

>The Registration and Records Administrative Staff of Bowling Green State
 >University are nominating Becky McOmber for the Michael R. Ferrari Award
 >(BGSU annual award) and are seeking outside letters of support.

 Jay Johnson, Enrollment Administrator
 Ohio Board of Regents
 30 East Broad Street 36th Floor
 Columbus, OH 43266-0417
 Phone (614) 728-2902; FAX (614) 466-5866
 jjohnson@regents.state.oh.us
<http://www.regents.state.oh.us/people/jjohnson.html>

THE MICHAEL R. FERRARI AWARD

Nomination Form

Individual Nominated:

Name: Rebecca McOmber

Title: Registrar

Campus Address: 110 Administration Building

Nominator:

Name: Dr. William E. Knight

Title: Director, Office of Institutional Research

Campus Address: 301 McFall Center

Phone: 2-7791

☒ Administrative ☐ Faculty ☐ Classified ☐ Student

A letter of support and at least three (but no more than 5) additional letters of reference must accompany this nomination form. The letter of support should describe how long and in what capacity you have known the nominee and, in accordance with the criteria, describe the nominee's qualifications for this award. Resumes are not necessary.

Please keep in mind that **the SELECTION OF THE AWARD RECIPIENT WILL BE MADE ON THE BASIS OF THE INFORMATION SUBMITTED.** The nomination form and all supporting materials must be received in the office listed below no later than **5:00 p.m., Monday, June 1, 1998.** Late submissions will not be considered.

*Deborah Burris
The Graduate College
120 McFall Center*



Bowling Green State University

Office of Institutional Research
301 McFall Center
Bowling Green, Ohio 43403-0087
Phone: (419)372-7816
Fax: (419)372-7878
E-Mail: wknight@bgsu.edu

May 14, 1998

Michael R. Ferrari Award Committee
Administrative Staff Council
Bowling Green State University

Dear Members of the Committee,

It is my pleasure to nominate Rebecca McOmber, Registrar, for the 1998 Michael R. Ferrari Award. I have known Becky and worked with her closely as a colleague during my two years at BGSU. During this period I have found Becky to consistently demonstrate all of the attributes described in the award criteria.

One example of innovation and initiative demonstrated by Becky has been the posting of the BGSU schedule of classes, grades, information on ordering transcripts, and information on Ohio residency rules to the Office of Registration and Records World Wide Web site. This represents a significant enhancement of services to students as well as an increase in efficiency.

One example of "performance above and beyond" that required for her job is Becky's long and hard work in coordinating enrollment data reporting for the new Ohio Board of Regents' Higher Education Information (HEI) system. While not a high-profile project recognized widely throughout the University community, HEI enrollment data reporting is an example of the vital "behind the scenes" work necessary to keep BGSU running smoothly.

The final example that I have to offer in terms of Becky's positive and productive professional relationships with others in the University community is that of the relationship between our own offices. Becky was of immense help to me in terms of accessing, understanding, and utilizing student data two years ago when we "resurrected" institutional research at BGSU. Since that time she has consistently supported the efforts of our office in innumerable ways. I personally have found Becky to be a knowledgeable professional, a valuable source of history about the University, and an understanding and amiable colleague.

In short, I feel that Becky embodies the spirit of community that we are striving to build at BGSU. It is my pleasure to offer her my highest unqualified recommendation for the Michael R. Ferrari Award.

Sincerely,

A handwritten signature in black ink, appearing to read "William E. Knight".

William E. Knight, Ph.D.
Director of Institutional Research



Bowling Green State University

Department of Computer Science
221 Hayer Hall
Bowling Green, Ohio 43403-0214
(419) 372-2337
Fax (419) 372-8061

MEMORANDUM

TO: Deb Burris
Graduate College

FROM: Ron Lancaster

A handwritten signature in cursive script that reads "Ron Lancaster".

DATE: May 20, 1998

RE: Becky McOmber

I am pleased to support the nomination of Becky McOmber, University Registrar, to receive the Michael R. Ferrari Award for 1998. I'm not sure when I first met Becky, but I first began working closely with her during the Project-90 process of 1989-1994. At this time, Becky was responsible for most of the Project-90 activities of the Office and Registration and Records, and was also responsible for the ongoing maintenance and support of the DARS degree audit system. I have also worked with her since then on a number of project and issues—most recently as members of the Data Access Working Group.

The Office of Registration and Records was involved in most aspects of the SIS implementation of Project-90. While the involvement of the office in areas such as transcripts, class registration, and similar activities is most apparent, the records responsibilities of the office caused the office to become actively involved in issues such as name and address formatting, data verification, numerous conversion issues, and the use of student information in many other University offices. Because of the high level of data integration within SIS, information about students stored in the records subsystem is used as the source of data for all other SIS offices. The Registration and Records office was involved in designing coding structures that would meet the needs of a variety of offices. To take but one example, process of deriving the new codes for majors and minors resulted in several versions of the "program codes" which were reviewed and evaluated by other offices before determining the approach to be taken.

Becky McOmber served as the primary contact within Registration and Records on all of these issues. Because of the numerous issues and controversies which were being addressed simultaneously, Becky had to develop a mechanism to track issues and monitor their progress toward resolution. She was involved in countless meetings with other offices to resolve issues—some major, some minor, but all important to someone. Throughout the process she maintained an easygoing manner that helped to put people at ease. She put in long hours just to keep up with the volume of work required to install a new computer system, and also came in nights and weekends as necessary to check out the results of conversions or other batch processes. She was careful to notify any offices of pending changes that might affect their operations.

A fair amount of creativity was required during the conversion. Because certain processes and procedures in SIS are different from BGSU's older systems, Becky worked with her colleagues to identify approaches that accommodate our needs and preferences. Naturally, this required her to use her knowledge of our old processes and to develop a detailed understanding of SIS.

Becky's role was critical in the successful implementation of SIS. It's hard to see how we could have done it without her energy, talent, and expertise.

More recently, as University Registrar, Becky has continued to increase the effectiveness and service level of her office. From my vantage point as a department chair, the reorganization of

the office has resulted in a higher level of service to the campus. She has continued to become involved personally in activities that serve others. As an example, her current role on the Data Access Working Group has supported the design of the standard Focus reports and the effectiveness of the training.

I consider Becky McOmber to be an outstanding candidate for the Michael R. Ferrari award and am pleased to support her nomination.



Bowling Green State University

Department of Psychology
Bowling Green, Ohio 43403-0223
(419) 372-2301

Fax: (419) 372-6013

Web Page: <http://www.bgsu.edu/departments/psych/>

June 1, 1998

TO: Deb Burris, Chair
1998 Ferrari Award Committee

FROM: William K. Balzer, Chair
Department of Psychology

A handwritten signature in black ink, appearing to read "W. Balzer", written over the printed name.

RE: Nomination of Ms. Deborah Conklin for the 1998 Ferrari Award

Deb, I'm pleased to submit the enclosed nomination of Ms. Deborah Conklin, Executive Assistant, Psychology, for the 1998 Michael R. Ferrari Award

X-Sender: wknight@mailbox.bgsu.edu
 Mime-Version: 1.0
 Date: Thu, 21 May 1998 13:12:48 -0500
 To: Deborah Burris <dburris@bgnet.bgsu.edu>
 From: "Dr. William E. Knight" <wknight@bgnet.bgsu.edu>
 Subject: Re: Ferrari Award Nomination
 Status:

Deb,

>Have you
 >requested that these additional letters be forwarded to me? If we do not
 >receive any additional letters, we will not be able to consider Becky's
 >nomination for the award.

Yes I have. They should be to you shortly.

Bill

Dr. William E. Knight	Phone: (419) 372-7816
Director, Institutional Research	Fax: (419) 372-7878
Bowling Green State University	E-Mail: wknight@bgnet.bgsu.edu
301 McFall Center	http://www.bgsu.edu/offices/ir/
Bowling Green, Ohio 43403-0087	

shamelessly stolen IR-related quotes:

"If you torture numbers long enough they'll confess to anything."
 "To steal from one person is plagiarism; to steal from many is research."
 "If you want a green suit turn on a green light."
 "You don't fatten the pig by weighing it."
 "On some reports, I change 6's to 9's and 9's to 6's -- just for fun."
 "Statistics don't lie, but liars do statistics."

THE MICHAEL R. FERRARI AWARD

Nomination Form

Individual Nominated:

Name: JoAnn Kröll

Title: Director

Campus Address: 360 Saddlemere Student Services Building

Nominator:

Name: Jahi Gye'Nyame

Title: Assistant Director

Campus Address: 360 Saddlemere Student Services Building

Phone: 372-8122 or 372-2356

☒ Administrative ☐ Faculty ☐ Classified ☐ Student

A letter of support and at least three (but no more than 5) additional letters of reference must accompany this nomination form. The letter of support should describe how long and in what capacity you have known the nominee and, in accordance with the criteria, describe the nominee's qualifications for this award. Resumes are not necessary.

Please keep in mind that **the SELECTION OF THE AWARD RECIPIENT WILL BE MADE ON THE BASIS OF THE INFORMATION SUBMITTED.** The nomination form and all supporting materials must be received in the office listed below no later than **5:00 p.m., Monday, June 1, 1998.** Late submissions will not be considered.

*Deborah Burris
The Graduate College
120 McFall Center*



Bowling Green State University

100

Career Services
360 Saddlemere Student Services Building
Bowling Green, Ohio 43403-0144
Office: (419) 372-2356
Fax: (419) 372-9847

TO: Deborah Burris, The Graduate College

FROM: Jahi Gye'Nyame, Assistant Director *J. G.*

SUBJECT: Nomination of JoAnn Kroll, Director, Career Services

DATE: April 23, 1998

It is with great pleasure that I nominate JoAnn Kroll for The Michael R. Ferrari Award. JoAnn has demonstrated her commitment to the students and her dedication to BGSU throughout her 14 year tenure at Bowling Green State University. The following are selected examples of achievements that support this nomination:

Innovation and Initiative:

JoAnn is a leader in the installation of innovative technology for BGSU. Beginning in the fall 1997, JoAnn implemented Web WalkUp, a state-of-the-art Internet system that connects students and employers. This system allows students to register with Career Services, sign-up for on campus interviews, view job listings for full time, internships, summer and part-time positions (including complete job description, requirements, salary and contact information); view links to schedule on-campus interviews all graduating, and also review student referral history.

- This also allows employers access the Web walkup to submit jobs on line and search and view student resumes for employment and internship opportunities. All these services are free to BGSU students and employers and can be accessed through Career Services' homepage and is accessible to BGSU students, alumni and employers 24-hours a day.
- Evidence of JoAnn's expertise and reputation in the field of Career Services is provided by her invitation to revise and rewrite chapters in two academic publications. Her chapter on Career Services will appear in the 2nd edition of *Student Affairs Functions in Higher Education*, and her co-authored chapter with J. Parks and L. Koehler entitled *Your Professional Future in Sport and Fitness Management* was available for use in 1996 Fall classes.
- Major effort was expended as the Student Employment function for the University was absorbed into the operations of Career Services. Under JoAnn's leadership, this

transition was made smoothly, without any disruption of service to the many offices and students across campus who rely on this service to continue their daily operations. JoAnn constantly strives to improve services for students and employers. Presently, she has authorized Mark Schultz, a graduate student at BGSU to conduct focus groups with students, University liaisons and supervisors to streamline the processes, write and design a Supervisor's Handbook and develop training sessions for students and employers.

- JoAnn is often the initiator of collaborative efforts with offices on campus as well as other universities and colleges throughout our region. Examples of these efforts are the Multicultural Career Institute, programming for Arts and Sciences majors - (What To Be or Not To Be in 1995 and 1996), the Mid-America Conference MBA Career Fair, and Employ-Net, an effort of a consortium of 19 colleges and universities in Northwest Ohio and Southeastern, Michigan.
- During a visit by the Rector of Mendeleev University of Chemical Technology in the Spring of 1991, JoAnn explained to the Rector the services provided to our students, and alumni, and gave him a tour of Career Services, including a demonstration of the automated equipment utilized to provide these services. Following this meeting the Rector arranged with Dr. Paul Olscamp that JoAnn be invited to Moscow to assist with the initiation of the first Placement Office in the former Soviet Union in November, 1991. During a follow-up visit in 1995, at the invitation of Rector Sarkesov, JoAnn was the keynote speaker at the first all-Russian Placement Conference. The current Placement Director of the Mendeleev University of Chemical Technology, Dr. Tatiana Myasoedova, visited Bowling Green Career Services in May 1994 to observe the staff and obtain additional information and techniques, which she has implemented in her operation. To date, these initiatives and actions establish and maintain an on-going positive relationship with Eastern Universities in the Soviet Union.

PERFORMANCE:

JoAnn was one of ten university staff members selected to participate in the Professional Development Institute, a joint program with Eastern Michigan University and the University of Toledo. As part of this Institute, she designed an interview guide and conducted interviews with Human Resources Managers at the three institutions, and prepared and presented a formal report and presentation of her findings. As part of a team she has also interviewed President Ribeau on Leadership Issues in Higher Education.

- JoAnn was the first recipient of the Award of Excellence for Educational Programming presented by the College Placement Council, Inc. (the National Professional Association for Colleges and Employers, now named the National Association for Colleges and Employers). This award included recognition for the

outstanding publications produced by the office, the implementation of workshops to assist students in learning the job search process, and the changes made to the on-campus recruiting sign-up process.

- With JoAnn's guidance and direction, the office won the National Association of College and Employers Gutenberg Award for the most creative and most informative project using HTML, the dominant software language used on the World Wide Web. This award was presented for the Bowling Green State University Career Services Web site titled "The Career Planning Process". JoAnn was awarded The National Association of College and Employers (NACE) 1997 *The Award of Excellence*, in the category of Educational Programming for Multicultural Career Institute (MCI). This is a two-day conference aimed at enhancing the employability skills of students from diverse ethnic backgrounds. JoAnn was the first individual to receive this award for the second time.
- There is ample evidence that JoAnn's commitment to servicing the needs of the students of Bowling Green State University are not confined to the walls of Career Services. In addition to her unwavering dedication to meeting the career and job search needs of students and alumni at all hours of the day and night, she also has taught the graduate course on Approaches to Career and Life Planning several years, and has served as the advisor of Hillel (the official Jewish Student Group).
- JoAnn can often be heard as a guest speaker in classes, student organization meetings, and residence hall programming efforts. JoAnn also consistently volunteers to assist with the Parent Programs during Pre-Registration and in recruitment of prospective student athletes.
- A member of both the Midwest College Placement Association (now the Midwest Association of Colleges and Employers) and the College Placement Council for many years, JoAnn has served on several committees and task forces. She served as the Program Chair for the Spring Conference of the Midwest College Placement Association, held in Toledo, Ohio and other conference program committees.

Relations with University Community:

- JoAnn has presented many workshops on Sexual Harassment for the University and is considered to be a dynamic presenter. Audiences frequently comment that JoAnn has the perfect combination of professionalism while remaining highly personable, which leaves individuals knowledgeable about the subject area and feeling empowered. She continues to support the University by her participation in President's Day, Springboard, O Reg, and has served on numerous search committees.
- JoAnn served on the Customer Service Training team for the Division of Student Affairs and was a facilitator of many of the 15 Customer Service Seminars offered to

the Division of Student Affairs in the Fall of 1997. JoAnn invested many long hours to prepare a positive program. Her presentation skills are outstanding and JoAnn revises her workshop based on the audience, she was able to give scenarios/examples within their area, which resulted in audience participation, which led to problem solving. JoAnn received exceptional evaluations and has been asked to present additional seminars.

- JoAnn served on the Technology Planning Committee for the University, appointed by President Sidney Ribeau. It was the responsibility of this Committee to make recommendations on the future of technology expansion on campus for the next five years, at three budgetary levels. The Technology Planning Committee met weekly for seven months, reviewing countless internal and external reports and debating the complex strategic issues involved in producing a technology plan.
- Another key committee JoAnn served on was the Administrative Performance Assessment Committee. This group designed a new performance appraisal system for the University.
- Serving as chair of the Student Affairs Performance Evaluation Committee, JoAnn led this group in the design and development of a new performance evaluation instrument, which was utilized during the Spring 1996 evaluation process.
- At the request of the Vice President for Student Affairs, JoAnn served as a consultant to all division searches and designed a new Interview and Selection Process for the Division of Student Affairs.
- In academic years 1992 to 1994, JoAnn served as the Chair of the Professional Development Committee for the Student Affairs Division. Under her leadership the following programming was provided: Let's Talk About Race; Gay, Lesbian, Bi-Sexual Issues; Service to Disabled Students; International Student Needs; and a Stress Seminar for Classified Employees. JoAnn is truly committed to staff development opportunities being afforded to ALL staff members, regardless of state classification or designated job title within the University system.
- In 1992, JoAnn appeared on *CBS This Morning* to discuss the job market for college graduates and what Bowling Green State University is doing to prepare our graduates to market themselves. She explained the learning processes used to assist students in preparing themselves for interviews and the challenges recent graduates face in today's competitive job market. This also gave BGSU national exposure as one of Ohio's progressive Universities.
- JoAnn has been highly instrumental in working with non-traditional student issues regarding their career development. She regularly performs outreach services to meet their often hectic schedules, which requires her to work additional evening hours, as

well as, empowers her staff to do the same to meet the needs of these and other students and alumni.

- JoAnn was the initial supporter for the development of Multicultural Mentoring Program (MMP). This program is designed to help increase the retention of African-American and Latino-American students at BGSU. She committed staff, financial resources and assistance with the career development programming. Last year, MMP was recognized for the 1996-1997 Miguel Ornelas Award for enhancing human relations on-campus.

It is my hope that the Awards Committee will consider the above list of JoAnn's accomplishments appreciable evidence of her outstanding contributions to Bowling Green State University and the career services field by honoring her as The Michael R. Ferrari Award recipient.

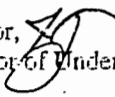


Bowling Green State University

Coordinator of Undergraduate
Advising Initiatives
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MEMORANDUM

TO: Michael E. Ferrari Award Committee

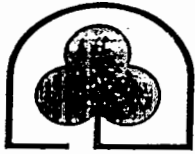
FM: Jack Taylor, 
Coordinator of Undergraduate Initiatives

RE: Nomination of JoAnn Kroll

It is with great pride and satisfaction that I recommend JoAnn Kroll for the Michael E. Ferrari Award. I have known and worked with JoAnn for nearly thirteen years, and believe that she deserves this honor for her unwavering commitment to students, significant contributions to her profession and the University, outstanding leadership in Career Services, and, most importantly, her unwavering commitment to providing students with the highest quality of services possible.

JoAnn is best characterized by the acronym P.I.E. -- productive, innovative, and enterprising. She constantly explores ways to creatively assist students in achieving their career goals. Over the years, she has designed and implemented several new and exciting initiatives to increase career opportunities for students as well as enhance their professional development. More specifically, she was creative in the application of new technologies, particularly computer systems, to meet the ever changing needs of students, alumni, and prospective employers. Also, her scholarly activities include several book chapters and journal articles pertaining to the field of Career Development and Placement Services. As a result of her accomplishments, JoAnn is a frequently sought consultant and presenter. She has appeared on national television and served as a consultant on career services to the University Rector at Mendeleev University of Chemical Engineering and Technology in Moscow, Russia. Additionally, she is an effective leader. She has created a work environment within Career Services that emphasizes teamwork, collaboration, quality, and professionalism. Thus, the area provides excellent customer services. Perhaps, what distinguishes JoAnn from others is the dedication and zeal with which she works with students. She is genuine and sincere in her efforts to help students. She not only instills students with confidence, but she empowers them to take action and control over their future. Consequently, our graduates are well prepared for and successful in their chosen career fields.

In closing, based upon my knowledge of her character and noteworthy accomplishments, I recommend to you, without reservation, JoAnn Kroll for the Michael E. Ferrari Award.



Dublin Schools

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whetsel_paula@mcmail.dublin.k12.oh.us (Email)

100
OFFICE OF PROGRAM RESOURCES
Career and Multicultural Education
Minority Recruitment

Recommendation of JoAnn Kroll

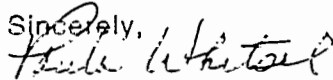
It is my pleasure to submit this recommendation in support of JoAnn Kroll. I have had the distinct pleasure of working with JoAnn in a professional capacity for the past three years. Aggressively recruiting teachers for Dublin City Schools has afforded me the opportunity to interact many times with the Career Services Office and, in particular, with JoAnn Kroll.

Throughout Ohio and across the country, I have participated in numerous Teacher Job Fairs. Without a doubt, Bowling Green State University's is unlike that of any other fair. JoAnn's visionary leadership, program development and organizational skills are exemplary. Over the past three years, from start to finish, from minor details to major tasks, the flow of the day's event was flawless. When questions, concerns, or needs did arise, they were addressed with professionalism and accommodation. Being one of the largest Teacher Fairs in the state, the individual attention given to recruiters was remarkable and strongly influenced the desire for our district to return to the event, year after year, even when our recruiting needs were low.

Meeting with JoAnn on several occasions allowed me to know her beyond the professional level. She is personable, innovative, objective, a team player, and, most importantly, possesses dedication and commitment to working with students. When one combines JoAnn's personal characteristics with her professional skills, the end result is a dynamic and conscientious individual responsible for the high quality of services and the professionalism of the teacher candidates at Bowling Green State University. I marvel at the teacher candidates' performance in interviews and the level of preparation they receive from Career Services. Clearly, this contributes to the outstanding reputation of the Career Service's Office and has made the difference in deciding where we recruit teacher candidates.

Finally, whether meeting with JoAnn about specific career services or the University in general, the level of professional service is impeccable. I cannot say enough about her eagerness and the dedication put forth in establishing this mutually beneficial relationship with Dublin City Schools. Perhaps the highest compliment that I might accord her is to state that I only wish that all teacher candidates across the country could receive the same "cutting edge" professional preparation that JoAnn provides for students at Bowling Green State University. By far, Bowling Green State University's Career Services has proven that the quality of preparation is directly related to the quality of the teacher candidates. Through the Career Services Office, teacher candidates receive outstanding training, experience, and are role models for what "excellence" means in educating students of all ages.

If additional information is needed, please do not hesitate to contact me.

Sincerely,

Paula Whetsel

Coordinator, Career and Multicultural Education
Dublin City Schools

867 York Street
Mt. Pleasant, MI 48855

1997 Michael R. Ferrari Award Committee
BGSU

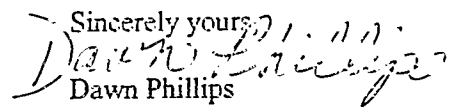
Dear Committee:

This is my recommendation for Ms. JoAnn Kroll, Director of Career Services, for the Michael R. Ferrari Award. JoAnn has been instrumental in my success at the University and thereafter. Now, I am about to venture to a new consulting job in the City of Chicago and it would not have been possible without the help of JoAnn.

I am graduated from BGSU in 1988 with a B.S.B.A. in Marketing. With JoAnn's leadership, I was able to obtain sound employment and had a bright future ahead. After several years and many personal incidents, my life took a turn for the worst. The biggest incident was ending my relationship with my husband. This caused serious emotional strain in my life. I lost my job and didn't know where to turn. In 1992, I found myself taking classes at BGSU once again. As a non-traditional student, the University can be a very tough and intimidating environment. In my time spent there students I heard JoAnn's name mentioned regularly about her helpfulness, compassion and resourcefulness in helping others solve their problems and clarify their career goals.

In short, I found myself back in JoAnn's presence. She was very accommodating by meeting with me during evening hours due to my class and work schedule. We met twice a week for several weeks. She helped me through a very emotional period in my life. I was able to get my life back together personally and professionally. She was very compassionate but also demanding, in regards to what I needed to do to change my life. She helped me pulled things together and fully supported me every step of the way.

JoAnn is one of those people who are very special because of work they put in to something without asking for anything in return. JoAnn goes well beyond her duties as a professional at the University. It is evident through my experience, as well as, many other non-traditional students. I hope JoAnn receives this award because it well deserved and she represents the University extremely well. Thank you.

Sincerely yours,

Dawn Phillips
BGSU Alumni '88

Dear Joanne,

Here's a letter that's way past due. Perhaps you will remember me from last summer. You extended friendship to me beyond the call of your office. You listened to the worst kind of despair and hopelessness and you were compassionate and understanding and helpful. I had a total of sixteen interviews last summer. Encouragement from you and at home gave me the fortitude I needed to continue.

During a miserable first semester at Defiance Jr. High as music teacher, I interviewed with four other school systems in Michigan. The position was so challenging, it worked against my health and I went into the hospital for kidney stones for three days in December. Just before Thanksgiving I had an interview in Belleville, Michigan with Van Buren Public Schools. After Christmas break, I was offered a full time position as elementary music teacher, which I accepted. Belleville is just west of the Detroit Metro Airport. It was exactly the same distance as Defiance and it was full time. The superintendent and the principal at the Jr. High both assisted me in the change by releasing me from my contract and even allowing Van Buren to fax them my new contract so I could sign it in time for the board meeting. The superintendent spoke honestly to me and told me he felt sorry for me the day he hired me. He knew the position was less than ideal. I had taken the job originally because I desperately needed the money to sustain me. My church choir had to hear all the details of the 28 eighth grade general music students who were also failing other classes and generally in trouble throughout the school. And they were all in my class at the same time.

As I walked away from school my first day in Belleville, I noticed I didn't have that knot in my stomach that had become so familiar to me in Defiance. I went in tough as nails with the kids because of the Defiance experience and I actually believed that helped me quite a bit. I got the kids on my side immediately and became friendly with the staff at my home school almost at once by attending a curriculum planning meeting on a Saturday held off school grounds. I produced two great shows with the kids in just 17 weeks and many parents said it was the best they had seen. Of course, due to my nature I guess, I managed to get into a little trouble. I have taken steps to mend fences and feel confident that I can be successful there and so do both my principals. I have two buildings to service. One is called my home school and the other I'm in 2 days a week. I do not have a room but teach in the art rooms and libraries of both buildings. I am assigned grades 1-5 with no K's or 6th grade. This is a good thing! The extremes are harder for me especially Kindergarten. I think I have made some new friends, which was also the title of my first show with the kids.

I've quit my church job in Perrysburg for a number of reasons and now play with a band called "Serious Fun". We play at the Bavarian Brewery every Thursday night from 8:30 to 11:30. I've known a couple of the guys in the group for years. Dan has a new job that pays very much better than the one in Toledo so we are moving to Monroe to be closer to both of our workplaces. I still direct "Sing Out Toledo!" at present, but we are struggling for members. I'm sorry I did not send you a card about our first solo concert which was May 17. It was a success.

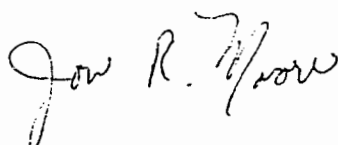
I want to thank you for the role you played in keeping my sane and on track and giving me hope and something to work toward. I know it sounds a bit dramatic, but the feelings of worthlessness and hopelessness were very real to me at that time. There was a night when I lost all hope and lay in the bathroom in a puddle of despair. I guess I had to go through that darkness to appreciate what I have now.

I must now take courses at Eastern for re-certification in Michigan. I must take 7 semester hours before the beginning of school. I must also move to Monroe and rent this house. Zachary is doing okay. That's one reason we chose Monroe over the suburbs of Detroit. We need to stay fairly close to him.

So Joanne, that's what's been happening. Relations with family have eased a little and my ex-wife moved to D.C. with her sister who is a colonel in the army and works at the pentagon. She seems happy there and I am glad but I miss her support and conversation. Hope all is well with you and your family and please again accept my sincere thanks for helping me past one of the most difficult times in my life. During the last eight years, I have looked for work over six summers. I am taking a break from that searching this summer and continue to wonder about other options and careers. I know I completed an interest survey and I'm not sure we went over it. Perhaps I could take you to lunch and we could discuss it again.

Thank you and thank God for putting you in my path when I needed truly needed the help!

Sincerely yours,

A handwritten signature in cursive script that reads "Jon R. Moore". The signature is fluid and written in dark ink.

Jon Robert Moore

Bowling Green State University

Office of Development
Mileti Alumni Center
Bowling Green, Ohio 43403
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Web site: www.bgsu.edu

110
BGSU

THE MICHAEL R. FERRARI AWARD

Nomination Form

Individual Nominated:

Name: Linda Swaisgood
Title: Associate Director for Publications/ Public Relations
Campus Address: 5th Floor Administration Building

Nominator:

Name: Suzanne Sopa
Title: Director of Annual Giving
Campus Address: Mileti Alumni Center
Phone: 372-7699

Administrative

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BGSU

May 28, 1998

MEMORANDUM

TO: Ferrari Award Selection Committee

FROM: Suzanne Sopa, Director of Annual Giving 

RE: Letter of Support for Linda Swaisgood, Ferrari Award Nominee

As I discussed the possibility of nominating Linda Swaisgood for the 1998 Michael R. Ferrari Award with peers, I was nearly knocked over. I have known Linda since I began my tenure at BGSU nearly five years ago, and think she is one of the most exceptional and dedicated individuals I have ever met. But what truly warmed my heart and made me feel pleased and honored to nominate her, was that EVERYONE I talked to felt the same way I did. "She's the perfect example of what Dr. Ferrari intended this award to honor," commented one individual. There are countless more supporters of Linda Swaisgood than the letters you see attached, but I think you find by reading these that they really capture the spirit of what all of her peers feel for her. Linda's drive, sincerity and love of this university make her an excellent and deserving candidate for this award.

What struck me about Linda when I first met her and continues to strike me, is her genuine caring attitude and pride she feels for this university. Daily she steps from behind her computer where she is constantly churning out another public relations piece for BGSU and actually experiences all the positive ideals she writes about. Not because she has to, but because she want to. Her commitment is genuine.

I have worked with Linda in a number of arenas and her attitude and drive is the same throughout. We have worked together as coaches for the Springboard Program, developed many writing projects together, served on numerous committees and worked on behalf of BGSU parents. As I look back on all the projects I have experienced with Linda, I realize that all of these were "above and beyond" what was required of her position. Her level of performance is exceptional. She has never turned down a request to enhance opportunities for BGSU students and their caregivers, and often seeks out these opportunities because she feels they enhance her own life. She is truly a modest and selfless woman.

Linda has a gentle tenacity for building positive relationships between members of the BGSU community. Through her persuasiveness and understanding about the important

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relationship parents should have with their child's education, Parents Services was born at BGSU. Linda was fighting the battle to involve parents more in the life of this university far longer than I have been here. She effectively brought members from Student Affairs, Admissions, and Development together on behalf of enhancing this important relationship and was extremely successful. Again, she did all this because she cared about involving all of us. It was not required of her, but she believed in the cause and so she took the initiative.

Most importantly, Linda is an individual who cares about BGSU and our students. She is involved in numerous mentorship opportunities and I have witnessed first hand how much she cares about the growth and development of young people. As a mentor and coach in the Springboard program, I was able to witness the positive influence she had on a young freshman who wasn't sure if BGSU was the place for him. She welcomed him, opened doors for him and helped him grow as an individual. The day he graduated from the program, his personal testimonial of the important role Linda played in his life is something I will always remember. I aspire to have an influence on a young person the way Linda did with this student. She has a level of compassion I have witnessed in very few. It is a special gift.

I think the committee will find that Linda Swaisgood exemplifies not only one of the attributes of the Michael R. Ferrari Award, but ALL of them. Each of her letters of support speaks to her innovation and initiative, and her performance above and beyond the call of duty. She has enhanced the university community in her own caring and modest way and those who have had the opportunity to have worked with her have been enriched by the experience. Linda Swaisgood will make a fine and worthy candidate of this year's Michael R. Ferrari Award and I feel proud and honored to nominate her.



Bowling Green State University

Office of Student Life
405 Saddlemere Student Services Building
Bowling Green, Ohio 43403
(419) 372-2843
FAX (419) 372-0499

May 27, 1998

MEMORANDUM

TO: Ferrari Award Selection Committee

FROM: Gregg DeCrane, Dean of Students *GD*
Amy O'Donnell, Assistant Dean of Students *AO*
(On behalf of the Office of Student Life)

RE: Letter of Support for Linda Swaisgood, Ferrari Award Nominee

We support Linda Swaisgood's nomination for the Ferrari Award without hesitation and with tremendous enthusiasm. To us, Linda is more than a nominee; she is a likely candidate deserving of this highly coveted honor for administrators at Bowling Green State University. Linda promotes our office, Student Life, through her writing skills as associate director for Public Relations. Yet, on a more global level, Linda, promotes commitment, sincerity, empathy, drive, and very easily, the core values of the institution: respect, cooperation, intellectual and spiritual growth, creative imaginings and pride in a job well done in all she does. She accomplishes all of these things through her regular job responsibilities, and more importantly through a long list of "other duties as *self*-assigned." In other words, Linda takes to heart and to task numerous projects simply because she is committed to making students and their supporters feel comfortable and enthusiastic about their decision to enter this learning community. The following paragraphs will demonstrate some the reasons why Linda Swaisgood should be recognized as the next Ferrari Award recipient.

Linda's contributions to the university clearly are not bound by the borders of her job. She has always looked at the needs of the students or support-givers and sought ways of better meeting those needs. One example is in the area of programs for parents of our students. Almost 15 years ago, Linda and three other administrative staff understood that there was a need for providing better information to parents. While a lot of attention was devoted to parents during Pre-Registration, virtually nothing was done for them during the rest of the time their son or daughter was a student. Starting first with the creation of a parents' newsletter, now called the *Parents' Connection*, Linda persisted in helping to convince the administration of the importance of the need for a Parents' Services Office. The establishment of that office within the Office of Student Life in 1995 was in many ways due to her efforts. The success of that office, in better serving our parents, is an indication of being able to recognize a need and devising ways to meet that need. Linda, while she will not acknowledge it, played a major role in this success. What is most impressive is that this was not even in her area of responsibility. Like many Ferrari Award recipients before her, Linda does not limit her university contributions within the confines of her office. She sees opportunities to make the University better and

does her part. In fact, she began "building community" long before the phrase became a rallying point of the Ribeau administration.

While the above examples are already merit-worthy, it is important to highlight some of the many other ways Linda provides service to the University. In 1996, she accepted the task of completely revising the contents and look of the parents' handbook, a booklet distributed to all parents and supporters of entering students during the Orientation & Registration (formerly known as Pre-Registration) program. Linda recognized a need for making the piece more complete, more user-friendly and more-likely-to-be-used by parents on an ongoing basis during their student's stay at the university. Linda adapts this same mentality to the eight other written publications which are prepared through her office.

During the summer she emerges from a behind-the-scenes person to serve as an Education 101 Discussion Facilitator during O-Reg. In this role, she helps parents/supporters to make meaning of four videotaped vignettes which depict issues that students may confront during their association with the university. Through thoughtful, empathetic discussion, she is able to allay fears and concerns of parents/supporters by introducing them to the many resources they (parents) can access while their students are in school.

In addition to these accomplishments, Linda served on the writing team, many years ago, for the first newsletter that was distributed to first-year students throughout their first year at the university. Now, with the evolution of the First-Year Experience program, this newsletter has been re-born, largely through Linda's initiative. Couple this with her involvement as a Springboard Coach, a UNIV 100 facilitator and an ongoing supporter of the Office of Parents' Services (she recently attended a conference devoted solely to establishing positive relationships with parents and supporters), a very definite pattern emerges: Linda Swaisgood is sincerely concerned about and committed to allowing students and their supporters to feel comfortable about their decision to come and to persist at BGSU. Our retention efforts are enhanced because of people like Linda Swaisgood.

Her service attitude doesn't stop when she leaves work. She still manages to serve as a loving friend, wife and parent who supports her daughter, who is away at college, and her son, whose weekly cross-country meets she attends. Linda is one of those people we find ourselves saying, "How does she do it all so well?"

The most important element of the Ferrari Award is the emphasis on the human dimension. This emphasis was intentional and was at the personal request of Dr. Ferrari. As I worked with him to create the criteria for the award, he wanted to make sure that individuals who received the award valued the interaction with colleagues and students. Considering this factor alone, Linda emerges as an excellent nominee for this year's award. She continually makes herself available to help others. Other letters of support will highlight what Linda has done for students and their supporters. We suspect your selection committee and the rest of the university community will agree that she is clearly an individual who is deserving of this highly-regarded honor.



Bowling Green State University

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E Mail: <http://www.bgsu.edu/departments/psych/>

June 1, 1998

MEMORANDUM

TO: Ferrari Award Nominating Committee *MA*
FROM: Milton D. Hakel, Ph.D., Professor and Ohio Board of Regents' Eminent Scholar in
Industrial and Organizational Psychology
E. A. W. McCreery, Ph.D., Director of Springboard *EC*
RE: Letter of support for Linda Swaisgood

As the lyrics tell us, *Some enchanted evening, you may see a stranger, you may see a stranger across a crowded room, and somehow you'll know, you'll know even then, that somewhere you'll see her again and again.* Bowling Green State University has that enchanting stranger, that unique person who enhances every life she touches, enlivens all experiences with which she is connected, makes everything RIGHT, and then slips silently away, leaving every one smiling and feeling like a star. That stranger to campus newcomers is certainly no stranger to BGSU as a whole! This rare and wonderful person who quietly and diligently accomplishes miracles is Linda Swaisgood!

Like so many others, we met this BGSU wonder person as a stranger, a name out of the blue. Springboard, the innovative program we were about to pilot on campus, was our dream. Filled with hope, we sent out a plea for BGSU employees to volunteer to coach students one-on-one in an untested format. Linda replied immediately, eager to donate free time to assist a program that might help students and BGSU. She listened hard during training, partook of all Springboard experiences, and was a top-notch coach!

Her Springboard experience was filled with unexpected, huge challenges. She faced each difficulty head-on, working on it in creative ways with positive determination. Definitely, she traveled *the extra mile*. Far beyond her Springboard obligation, she opened avenues for the deserving Springboarder whom she coached, by introducing him to individuals and opportunities unknown by a freshman (or by most on campus). She paid attention where attention was needed! She went even far beyond that, freely giving encouragement, spirit, support, and caring.

Linda wrote the following near the end of her semester as Springboard coach: *I could never have imagined the impact coaching would have on me. My "bouncer" [Springboard student] was a different gender, a different race, and from a background so different from my*

own I thought we would never be able to connect. On the contrary--he changed my life and touched my heart in a way I will never forget. In our relationship, I was the one who really grew. That's Linda--she gives enormous energy and talent, and performs work far beyond expected, and then gives the credit to others!

A year later, Springboard was suddenly funded and needed quick help! Springboard needed to be introduced to all of BGSU, and to recruit four hundred coaches. How were we going to get the word out and the recruitment process started? Springboard needed a Splash Team to find these answers, and, once again, Linda immediately joined. She offered innovative solutions to seemingly insurmountable problems. The *Spotlight on Springboard*, April 15th, 1998, was a delight-filled success--thanks, Linda!

Predictably, a separate, huge task demanded attention during the same time the Splash Team was hard at work. Springboard needed accurate information in an appealing format to give to prospective coaches--and needed it in final form to distribute at the *Spotlight on Springboard*. Impossible? Yes. For everyone but Linda! She declared that of course she would *help*. So, we loaded her with snippets of sentences and hundreds of bits of paper, and we toddled off on our merry ways. Suddenly, there it was! Linda had planned, written, and designed a clear, handsome, informative, exciting recruitment brochure--during her *free time*. Where she wished other ideas and input, she persuaded new volunteers to help, never returning the burden to our shoulders. When compliments about the brochure bombarded her from all directions, she glowed--and gave credit to everyone else.

Linda tackles myriad tasks and accomplishes untold amounts for Bowling Green State University. Last week, in conversation with Linda, we mentioned a fellow administrative staff member. Linda replied, *I do not know the lady well, but admire her greatly because of her obvious love for and devotion to Our University*. Certainly, Linda stands tall as the role model to fellow BGSU employees in that regard!

Frank Lloyd Wright talked about success as having a price--*dedication, hard work, and an unrelenting devotion to the things you want to see happen*. Over and over, Linda pays this price, always treating it not as a *price*, but instead as a pleasure! Eagerly and enthusiastically, Linda Swaisgood donates her creative imaginings to Bowling Green State University for the good of the institution and all of us herein!

#



Bowling Green State University

Office of Admissions
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June 1, 1998

Ms. Deborah Burris
Chair, Ferrari Award Committee
The Graduate College

Dear Deb (and members of the Committee):

It is with great pleasure that I am writing in support of the nomination of Linda Swaisgood for the 1998 Michael R. Ferrari Award. I have worked with Linda for over twelve years and feel she is most deserving of this award.

I believe Linda meets the award criteria on all of the attributes sought in a nominee. Her work touches so many areas of the University. Linda interacts closely with several departments on campus. She is instrumental in keeping areas updated and bringing departments together with the information she gathers to develop the University's publications. Linda researches and writes all of the admissions marketing publications. In addition to the admissions publications she creates the housing brochures, orientation and registration materials, academic department recruitment pieces, and publications to the parents of prospective students just to name a few. All of the publications significantly impact the success of the University's recruiting efforts.

To her credit, Linda takes the initiative to bring departments together to work more efficiently. To illustrate Linda's resourcefulness in the work place, the admissions *Parent Passages* brochure is now a color pamphlet. A few years ago Linda was aware the Admissions office wanted to upgrade the black and white brochure to color piece but was not budgeted to do so. She also knew the Parents' Program office wanted to reach out to parents of prospective students. Linda took the initiative to bring both offices together and as a result 10,000 color *Parent Passages* brochures are now printed and funded by the Office of Admissions and Parent's Advisory Council.

Above and beyond her regular duties, Linda continually assists the Office of Admissions by attending outreach activities such as college fair programs and gets involved in various campus visitation days. She is called on because of her vast knowledge of the University and great desire to help prospective students in the college selection process. Linda is always one of the first to volunteer for the annual Presidents' Day Open House. She has volunteered to meet with the Admissions High School Advisory Board to gain valuable information that impacts the University's long-range recruitment plan. This past year Linda accepted a special project and participated in a study to learn more about another University which is a major competitor for BGSU. She enthusiastically completed the assignment with the Director of Admissions, Director of Institutional Research and several other members of the University Marketing Committee. Linda also participated in a focus group research project with the Office of Admissions to evaluate the main recruitment publication, the *Guide for Prospective Freshmen*. Most recently, Linda attended a conference on student recruiting to find out the latest strategies for developing effective publications to benefit the University's recruitment efforts.



Bowling Green State University

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Deborah Burris

Page 2

June 1, 1998

While all of the above mentioned areas are very important, I believe one of Linda's greatest attributes is her caring attitude. I've cited examples of how Linda works with prospective students, but equally important is the time she devotes to helping current students. She is an active recruiter for the University's Springboard program and has mentored many students. Linda has spent countless hours interviewing students to find out about their experiences with BGSU. She has a strong desire to make the University a better place for its students.

Linda is a truly exceptional professional and such an asset to Bowling Green State University. I hope you will give her your full consideration for this well-deserved honor. It would certainly be a way to recognize Linda for all the "behind the scenes" work she does to make BGSU "the Premier Learning Community." Thank you.

Sincerely yours,

A handwritten signature in cursive script that reads "Kerry Diehl".

Kerry Diehl

Associate Director

Office of Admissions

KD:jj

To: gfinn@bgnet.bgsu.edu
From: Deb Burris <dburris@bgnet.bgsu.edu>
Subject: 1998 Ferrari Award
Cc:
Bcc:
X-Attachments:

Gaylyn,

In past years, the Ferrari Award Committee chair contacted Norma Stickler to make arrangements to have the \$1,000 check prepared for presentation at the Administrative Staff Reception. Since Norma is no longer with EOSU and (as far as I know) no one has been hired to replace her, are you the person to contact? If not, do you know who?

Thanks for your help.

Deb

sborgel@bgnet.bgsu.edu, tsharp@bgnet.bgsu.edu,9/22/98 1:14 PM +0000,Ferra

1

To: sborgel@bgnet.bgsu.edu, tsharp@bgnet.bgsu.edu
From: Deb Burris <dburris@bgnet.bgsu.edu>
Subject: Ferrari Award Presentation
Cc: dboyce@bgnet.bgsu.edu, schimpf@bgnet.bgsu.edu
Bcc:

X-Attachments:

Scott, Teri:

On behalf of the ASC Awards and Special Recognitionz committee, I would like to request a photographer to be available at the Administrative Staff Reception on Tuesday, September 23 by 4:00 p.m. in the Mileti Alumni Center. The Ferrari Award Presentation will be made sometime after 4:00 p.m.

A copy of all nomination materials submitted by the nominator of John P. Hartung for the Ferrari Award will be delivered to your office today. The nominator is Arlene Hazlett, Associate Director of Admissions & Academic Advising from Finland. Also included with the nomination materials is the Ferrari Award criteria.

If you need any additional information, please contact me at your earliest convenience. Thank you for your help.

Deb

To: slschro@bgnet.bgsu.edu
From: Deb Burris <dburris@bgnet.bgsu.edu>
Subject: 1998 Ferrari Award Recipient - Parking Space
Cc:
Bcc:
X-Attachments:

Stacie,

I am using this means to officially notify you that the winner of the 1998 Michael P. Ferrari Award is John P. Hartung of Finlanda College.

It is my understanding that a reserved parking space is one of the benefits that accompany this award. Let me know if I need to provide any additional information. Please contact John to work out the details. Thanks for your assistance.

Deb



Bowling Green State University

file copy 122
The Graduate College
120 McFall Center
Bowling Green, Ohio 43403-0180
(419) 372-2791
FAX: (419) 372-8569

October 15, 1998

Michael R. Ferrari, Chancellor
Texas Christian University
2800 South University Drive
Sadler Hall 327
Fort Worth, TX 76129

Dear Dr. Ferrari,

On Tuesday, September 29, 1998 Mr. **John P. Hartung** was named the recipient of the 1998 Michael R. Ferrari Award. The award was presented during the Fall Administrative Staff Reception in Mileti Alumni Center.

John has been employed at the University's Firelands Campus for nearly 25 years in a variety of positions. He can be credited with many significant accomplishments which have positively impacted students and the Firelands community. I have enclosed a copy of the article which appeared in the *Monitor* and the letters of support, so that you may see first-hand the wonderful contributions John has made during his BGSU career.

As the chair of the selection committee, I can personally attest to the loyalty and character which John possesses, and the admiration which his colleagues feel for him. I hope you will agree that our selection embodies the characteristics for which you believed.

Sincerely,

Deborah Burris, Manager
Graduate Student Records

Enclosures

MONITOR

VOL. 23 NO. 11 ♦ OCTOBER 5, 1993

file 123
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Firelands administrator wins Ferrari Award

John Hartung has handled everything from A (admissions) to V (veterans' services) in nearly 25 years at Firelands College.

Tuesday (Sept. 29), Hartung was recognized for his service with the University's highest honor for administrative staff, the Michael E. Ferrari Award.

The award, named for BGSU's interim president in 1981-82, was presented at the Fall Administrative Staff Reception in Miled Alumni Center.

A committee of administrative staff selected Hartung, the current director of enrollment and student services at Firelands and the college's second winner of the award in its 16-year history. Penny Nemitz was the first, in 1992.

Going with the honor are an inscribed plaque, \$1,000 in cash and a reserved parking space for one year. In addition, a plaque with the recipient's photograph is displayed in the Student Union lobby.

Award criteria include "genuine sensitivity to others by showing an open, caring attitude" and attentiveness to the University's growth and development. Also required is at least one of the attributes of innovation and initiative, performance be-

yond what the position requires and an effective relationship with the University community.

Hartung qualifies in all of those areas, according to Arlene Hazlett, his nominator and associate director of admissions and academic advising at Firelands.

Hazlett wrote that Hartung has had "a profound impact on the development of the institution. Beginning as a graduate student and working with veterans and student activities, he has at one time or another worked in nearly every administrative area on the campus."

"There is no single administrative employee who provides this breadth of knowledge and experience," she added.

Starting as a graduate student intern in 1974, Hartung became coordinator of veterans' services the following year and director of registration and veterans' services in 1977.

He was associate director of admissions from 1979-82, when he began a seven-year stint as director of admissions and registration. He then served as director of enrollment services from 1989 until last year, when he assumed his current position.

In admissions, Hazlett

noted, Hartung cultivated strong ties with area high schools; began tracking public school enrollment numbers to project the pool of prospective students; and set up both a computer database of those students and procedures for regular reports of admitted/enrolled students.

He "has developed the systems and established the relationships with BGSU offices so that students can now manage all transactions at Firelands with very few exceptions," Hazlett wrote. "This service-centered approach to working with Firelands students is what students report to be one of the most satisfying reasons for attending BGSU's regional campus."

Firelands Dean Darby Williams pointed out Hartung's efforts when Firelands' enrollment dropped unexpectedly in 1993. He "re-energized our Enrollment Management Team, helped us improve college marketing and recruitment efforts, aided in strengthening our high



Firelands College Dean Darby Williams congratulates John Hartung (right) after the Firelands administrator received the Ferrari Award at Tuesday's (Sept. 29) Fall Administrative Staff Reception. Hartung's nominator, Arlene Hazlett (left) looks on, along with his wife, Roberta.

school outreach activities and began actively promoting PSEOP (Post-Secondary Enrollment Options Program) and Tech Prep opportunities on campus," the dean wrote.

Hartung, one of eight full-time administrative staff members who were nominated for the award, thanked his colleagues at Firelands, saying that "if I'm doing anything right," it's because

of them.

"Any dummy can steer," he said, making an analogy with sailing. "You need a good crew to win the race." ♦

Women's Center opening brings lobbying to fruition

It's a gathering place, a learning place, a sharing place.

It's the Women's Center, which opened earlier this month after several years of lobbying by faculty and students. Located in a former classroom and office at 107 and 108 Hanna Hall, the center has a welcoming, comfortable atmosphere with donated furnishings: overstuffed chairs, books and magazines to read and colorful paintings.

When Mary Krueger arrived in May to assume the director's position, the center was just a space full of mismatched classroom chairs and tables. "I spent the summer making the physical space ready" for the center,

which Krueger remembers women on campus lobbying for when she was a student at Bowling Green in the 1970s.

Krueger's goals for the center are multiple. "What I would like to see the center become is a resource referral, an information clearing-house, an advocate for career and personal issues for women; a physical space where women can go that is open, accepting, physically safe; a haven from stress where people can relax and be themselves and talk about things that matter to them. But I want to stress that the center is not just for women—everyone is welcome here," she said.

"I want the center to be

both proactive and responsive," she added. "There are many women's issues that should be addressed, such as domestic violence, pay equity, child care, sexual harassment. We also need to be a place where people can suggest things to us and know that someone is really going to listen and act on it, when possible."

The center already has become a meeting place, with WOMYN! for WOMYN!, sororities, VISION and continuing education classes meeting there. "I was a member of WOMYN! for WOMYN! when I was a student here, so that was real nice to see them start to come here," Krueger said.

In addition to readying

the physical space over the summer, Krueger developed programming that began when the center opened, including Brown Bag Lunch Specials and "No Fear" workshops. "I wanted us to be able to offer something right off the bat," she said.

The Brown Bag Lunch Specials are conducted over the noon hour every two weeks. With audience members bringing their own lunches, they listen to presenters speaking on a variety of topics, such as sexual assault, spiritual development, social change, aromatherapy and human rights.

"We had 30 people here for the first brown bag,"

(Continued on page 2)

United Way campaign raises \$33,500 so far

The University's United Way campaign is about one-third of the way to the goal of \$100,000.

As of last week, \$33,587 had been collected from University contributors, including 49 new ones.

The campaign will end Oct. 17, and that night, the winner of United Way Bowl II between Bowling Green and the University of Toledo will be announced at halftime of the BG-UT football game in Toledo's Glass Bowl.

The president of the losing university, as determined by levels of staff

participation in the United Way drive, will have to wear the winner's jersey at the game.

Payroll deductions for United Way won't begin until Jan. 20, and contributors of \$25 or more may designate their gift to any of the 69 agencies under the United Way of Greater Toledo umbrella.

Nadine Musser, director of the Wood County United Way, is available to talk to campus groups about those agencies' activities and services. She can be reached at 352-2290 to arrange a time. ♦



1998

MICHAEL R. FERRARI

AWARD

Presented To

JOHN P. HARTUNG

By The

Administrative Staff Council

September 29, 1998

JOHN P. HARTUNG

1998



Bowling Green State University

The Graduate College
120 McFall Center
Bowling Green, Ohio 43403-0180
(419) 372-2791
FAX: (419) 372-3569

October 15, 1998

Patricia Booth
NWOET Foundation

Dear Pat,

I am pleased to inform you of your nomination for the 1998 Michael R. Ferrari Award. Although not selected as the recipient, the company you shared this year included the finest administrative talent BGSU has to offer.

As chair of the selection committee, I wanted to convey to you how impressed the committee was with the materials submitted in your behalf. Your colleagues in the NWOET Foundation certainly hold you in high regard. I have enclosed a copy of the materials submitted in support of your nomination.

Again, congratulations on being part of such an elite group!

Sincerely,

Deborah Burris
1998 Michael R. Ferrari Award Committee

Enclosure



Bowling Green State University

124
The Graduate College
120 McFall Center
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FAX: (419) 372-8569

October 15, 1998

Deborah Conklin
Department of Psychology

Dear Deb,

I am pleased to inform you of your nomination for the 1998 Michael R. Ferrari Award. Although not selected as the recipient, the company you shared this year included the finest administrative talent BGSU has to offer.

As chair of the selection committee, I wanted to convey to you how impressed the committee was with the materials submitted in your behalf. Your colleagues in the Department of Psychology certainly hold you in high regard. I have enclosed a copy of the materials submitted in support of your nomination.

Again, congratulations on being part of such an elite group!

Sincerely,

Deborah Burris
1998 Michael R. Ferrari Award Committee

Enclosure



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120 McFall Center
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October 15, 1998

Lorna Gonsalves-Pinto
Office of the Provost

Dear Lorna,

I am pleased to inform you of your nomination for the 1998 Michael R. Ferrari Award. Although not selected as the recipient, the company you shared this year included the finest administrative talent BGSU has to offer.

As chair of the selection committee, I wanted to convey to you how impressed the committee was with the materials submitted in your behalf. Your colleagues in the Office of the Provost certainly hold you in high regard. I have enclosed a copy of the materials submitted in support of your nomination.

Again, congratulations on being part of such an elite group!

Sincerely,

Deborah Burris
1998 Michael R. Ferrari Award Committee

Enclosure



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120 McFall Center
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FAX: (419) 372-8569

October 15, 1998

Barbara Arps Hoffman
Student Health Service

Dear Barbara,

I am pleased to inform you of your nomination for the 1998 Michael R. Ferrari Award. Although not selected as the recipient, the company you shared this year included the finest administrative talent BGSU has to offer.

As chair of the selection committee, I wanted to convey to you how impressed the committee was with the materials submitted in your behalf. Your colleagues in the Student Health Service certainly hold you in high regard. I have enclosed a copy of the materials submitted in support of your nomination.

Again, congratulations on being part of such an elite group!

Sincerely,

Deborah Burris
1998 Michael R. Ferrari Award Committee

Enclosure



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FAX: (419) 372-8569

October 15, 1998

JoAnn Kroll
Office of Career Services

Dear JoAnn,

I am pleased to inform you of your nomination for the 1998 Michael R. Ferrari Award. Although not selected as the recipient, the company you shared this year included the finest administrative talent BGSU has to offer.

As chair of the selection committee, I wanted to convey to you how impressed the committee was with the materials submitted in your behalf. Your colleagues in the Office of Career Services certainly hold you in high regard. I have enclosed a copy of the materials submitted in support of your nomination.

Again, congratulations on being part of such an elite group!

Sincerely,

Deborah Burris
1998 Michael R. Ferrari Award Committee

Enclosure



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The Graduate College
120 McFall Center
Bowling Green, Ohio 43403-0130
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FAX: (419) 372-3569

October 15, 1998

Rebecca McOmber
Office of Registration and Records

Dear Becky,

I am pleased to inform you of your nomination for the 1998 Michael R. Ferrari Award. Although not selected as the recipient, the company you shared this year included the finest administrative talent BGSU has to offer.

As chair of the selection committee, I wanted to convey to you how impressed the committee was with the materials submitted in your behalf. Your colleagues in the Office of Registration and Records certainly hold you in high regard. I have enclosed a copy of the materials submitted in support of your nomination.

Again, congratulations on being part of such an elite group!

Sincerely,

Deborah Burris
1998 Michael R. Ferrari Award Committee

Enclosure



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October 15, 1998

Linda Swaisgood
Office of Publications

Dear Linda,

I am pleased to inform you of your nomination for the 1998 Michael R. Ferrari Award. Although not selected as the recipient, the company you shared this year included the finest administrative talent BGSU has to offer.

As chair of the selection committee, I wanted to convey to you how impressed the committee was with the materials submitted in your behalf. Your colleagues in the Office of Publications certainly hold you in high regard. I have enclosed a copy of the materials submitted in support of your nomination.

Again, congratulations on being part of such an elite group!

Sincerely,

Deborah Burris
1998 Michael R. Ferrari Award Committee

Enclosure